

SARAH E HOEY

BASIC INFORMATION

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QUALIFICATIONS

- Attention to detail.
- Task management.
- Professional communications.
- Knowledge of cGMP.
- Maintaining a high standard of quality in all working conditions.
- Eleven years experience in Phlebotomy with five years working primarily in Apheresis.
- Previous Plasma Processing experience.
- Experience training employees.

WORK EXPERIENCE

Clinical Laboratory Assistant/Phlebotomist I

Sep 2023 – Present

Banner Health Sage Clinic, Casper, WY

- Perform phlebotomy for blood collection.
- Perform testing on blood samples, swabs, and urine.
- Register patients for blood draws.
- Enter orders for tests.
- Prepare samples for transfer to hospital lab.
- Complete inventory checks.
- Perform QC daily, weekly, monthly, and quarterly as needed.
- Monitor temperatures.
- Maintain inventory supplies in use.
- Clean draw stations.
- Courier STAT draws to hospital lab as needed.

Phlebotomist

Nov 2022 – Aug 2023

CSL Plasma, Hillsboro, OR

- Register Applicant donors for donation.
- Perform vitals screening on donors for donations.
- CLIA certification.
- Perform phlebotomy for plasma collections.
- Load machines with disposable sets.
- Maintain productivity flow on the donor floor.
- Perform trouble shooting regarding the health questionnaire, screening, sticks, machine alerts/alarms, and DAEs.
- Perform equipment calibrations and end of shift cleaning.
- Restocking floor and reception supplies.
- Maintain the strictest of quality standards at all times.

Clinical Trials Specimen Management Technician I Courier

Aug 2022 – Oct 2022

ACM Global Laboratories, Rochester, NY

- Open shipments of specimens.
- Organize shipped specimens for routine testing or storage.
- Receive shipped specimens into company storage system.
- Designate specimen storage locations within storage freezers.
- Pull specimens from storage locations for labeling.
- Review specimen requisitions for any added comments regarding specimen information.
- Document any missed information or needed corrections on specimen requisitions
- Perform QC checks to verify that all corrected information has been logged within the data storage system.
- Perform daily temperature checks of all storage freezers and refrigerators.

Group Lead Pheresis

Jan 2022 – July 2022

CSL Plasma, Irondequoit, NY

- Trained new employees in Phlebotomy and DST work.
- Coached current employees on Best Practices.
- Performed phlebotomy for plasma collections.
- Loaded machines with disposable sets.
- Maintained productivity flow on the donor floor.
- Performed trouble shooting regarding sticks, machine alerts/alarms, and DAEs.
- Performed equipment calibrations and end of shift cleaning.
- Restocking floor supplies.
- Maintained the strictest of quality standards at all times.

Manufacturing Technician

Sep 2021 – Jan 2022

American Red Cross, Portland, OR

- Received shipments of collected blood products.
- Loaded centrifuges with whole blood bags for plasma separation.
- Expressed off plasma.
- Logged component separation.
- Created product labels for multiple blood products.
- Placed plasma and red cells into storage totes and scanned them into storage data bases.
- Performed troubleshooting regarding blood drive collections.
- Maintained the strictest of quality of all manufactured products.

Lab Technician I

April 2021 – June 2021

Cascade Regional Blood Services, Tacoma, WA

- Performed and trained new employees on platelet qualifications.
- Performed platelet control calibrations via Micros, and on ADAM analyzer
- Obtained unit samples for platelet counts and gram stain analysis.
- Used data entry to componentize units.
- Performing BactT or cultures on platelet units.
- Blood type labeling componentized units for use.
- Performed data entry of ADAM analysis results into Microsoft Excel for monthly quality monitoring.
- Worked with Quality to quarantine questionable units, discarded units that were deemed unfit, and placed acceptable units back into stock.
- Assisted with portions of the manufacturing of red cell units.
- Maintained the upmost quality for all products.

Blood Collections Specialist II

Jan 2018 – July 2020

Bloodworks NW, Olympia, WA

- Registered donors for donation or therapeutic phlebotomy.
- Performed screening of donors, ensuring donors fell within FDA requirements for questionnaires and physical health.
- Performed phlebotomy for whole blood and apheresis donations.

- Performed and verified data entry of completed donations.
- Performed troubleshooting regarding donor reactions, registration, donor questionnaire, etc.
- Prepared collected units and blood samples for shipment.
- Performed daily and weekly cleaning of equipment.
- Assisted with the daily opening and closing duties of the center.
- Assisted with the restock of the center, organizing supply storage, and daily ordering.
- Maintained the highest of quality standards.

Senior Plasma Processing Technician

April 2016 – December 2017

BioLife Plasma Services, Lacey, WA

- Assisted with the set up and start up of a new center.
- Managed the processing of collected plasma units.
- Prepared plasma samples and units for shipment.
- Performed venipunctures.
- Managed donor flow.
- Provided training to new employees.
- Assisted in management of donor floor.
- Responded to alerts and alarms; troubleshooting venipunctures, donor reactions, and anxiety.
- Performed general cleaning and machine calibrations
- Maintained organization of freezer for unit storage and shipment.
- Retrieved units from storage as needed for destruction or verification purposes.
- Assured the highest standards of quality possible at all times.

Phlebotomist/Lab Assistant

Sep 2012 – April 2016

Providence Centralia Hospital, Centralia, WA

- Performed venipuncture and capillary draws on patients of various age ranges.
- Performed urine collections and drug screens.
- Entered patient lab requisitions for in-house and send-out testing.
- Performed DOT and Non-DOT drug screens and Breath Alcohol Tests.
- Assisted in the training of students and new hires.
- Responded to emergency draws, STAT floor draws, and medical inquiries in a timely fashion.
- Processed specimens in priority order.
- Performed culture set ups.
- Prepared samples for shipment in various temperature controls.
- Maintained sample storage.
- Upheld the best of quality standards at all times.

EDUCATION

BS Healthcare Administration

Feb 2023 – Present

Southern New Hampshire University

- Focus in Patient Safety & Quality
- On the Honors roll

Certificate of Completion-Phlebotomy

May 2011 – Oct 2011

Sound Vocational Institute

Concentration on Phlebotomy and Venipuncture.

Associates of the Arts

June 2007 – June 2010

South Puget Sound Community College

- Concentration on American Sign Language (ASL)
- Vice President of the ASL Club
- Helped organize, fund raise, and coordinate with College Leadership a club trip to Gallaudet University in Washington D.C..