Somersworth, NH 03878 603-800-7169 | Logan@goodwinmail.net LinkedIn - Logan Goodwin

# **Cybersecurity grad student**

Insightful, results-driven cybersecurity grad student with strong technical Skillset. Excellent verbal and written communication skills. Team player with the ability to work independently.

### Areas of Expertise:

- Desktop and laptop repair
- Network wiring
- Network and systems security

- Hardware maintenance
- Technical specifications development
- Project leadership

#### **TECHNICAL PROFICIENCIES**

Platforms: DOS, Windows 3.1 through 11, Linux (Various Distros), Mac OS, Cross-Platform Technologies.

**Networking:** LAN/WAN Administration, VPN, TCP/IP, DNS, DHCP, SSL, Ethernet, Network Design, Packet Tracer, Advanced Network Security.

Languages: C, HTML, Java, JavaScript, Python, Scripting for Automation.

**Cybersecurity:** Digital Forensics, Ethical Hacking, Network Defense, SQL Injection Mitigation, Risk Management, Cybersecurity Frameworks, Least Privilege Implementation.

**System Administration:** Windows Server, Linux Systems, Cloud Platforms, Web Development, Database Management.

Tools: Diagnostic Software, Physical Tools for System Maintenance, Virtualization Platforms.

**Security Systems:** Installation and Maintenance of Surveillance Cameras, Alarm Systems, Access Control, Home and Office Automation Technologies.

#### **EDUCATION & CERTIFICATIONS**

Southern New Hampshire University

In Progress

## Master of Science in Cybersecurity, Concentration in Information Technology

- Cumulative GPA: 4.0.
- Coursework:

## Southern New Hampshire University

Completed

## Bachelor of Science in Information Technology, Concentration in Cybersecurity

- Cumulative GPA: 3.985.
- Coursework: Information Technology, Computer Operating Systems, Scripting, Java Programming, Web Development, Structured Database Environments, Computer Networks, Computer Systems Security, Cross-Platform Technologies, Systems Requirements and Implementation Planning, Risk Management and Mitigation in System Design, Cyber Risk Supervision, Digital Forensics Essentials (DFE), Ethical Hacking Essentials (EHE), Network Defense Essentials (NDE), SQL Injection Attacks, Risk Management, System Requirements/ Implementation and Planning, User-Centered Systems Design and Evaluation, Cybersecurity Foundations, Impact of Systems on Organizations, Cyber Computer Networking, Web-Oriented Services, Network Security, Cyber Defense, Computing as a Service, IT Ops/Systems Planning, Legal and Human Factors of Cyber.

# Harvard University Online

Completed

#### Certificates

Prediction: Omens, Oracles & Prophecies, Prediction: Lost Without Longitude

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Completed

Completed

Completed

Massachusetts Institute of Technology Online

Certificate

Visualizing Imperialism & the Philippines, 1898-1913

International Monetary Fund Online

Certificate

Cyber Risk Supervision

Northeast Career Schools

Certificate

• Computer repair, Network Administrator

Certifications:

Certified Network Administrator.

 CompTIA IT Fundamentals+.

CompTIA A+.

CompTIA Network+.

 TestOut IT Fundamentals Pro. TestOut Network Pro.

TestOut PC Pro.

• EC-Council Digital Forensics Essentials.

 EC-Council Cybersecurity for Businesses.

 EC-Council Ethical Hacking Essentials.

### **ACADEMIC PROJECTS**

**Introduction to Computer Networks:** Designed and implemented network security for a new office setup, including hardware procurement and security systems configuration.

**Cross-Platform Technologies:** Developed a presentation on cloud computing security, focusing on cost benefits and maintenance strategies.

## PROFESSIONAL EXPERIENCE

Lead Associate, Amazon, Nashua, NH

2021 - 2023

- Streamlined logistics operations by efficiently managing the drive lane for DSP and flex drivers, ensuring smooth and timely vehicle flow.
- Optimized driver coordination by effectively organizing and directing DSP and flex drivers, minimizing wait times, and enhancing overall operational efficiency.
- Enhanced operational productivity by implementing best practices in drive lane management, contributing to faster turnaround times and improved driver satisfaction.

### Maintenance Technician, Walmart Manchester, NH

2020 - 2021

- Perform regular inspections and preventative maintenance on store equipment, such as HVAC systems, electrical panels, refrigeration units, and plumbing fixtures, to ensure they are in proper working condition.
- Identify and diagnose mechanical, electrical, or structural problems within the store and implement repairs or replacements to minimize downtime and maintain store operations.
- Ensure all equipment and facilities comply with Walmart's safety protocols and local regulations, conducting regular safety checks, and addressing potential hazards promptly to create a safe environment for employees and customers.

# Paraprofessional, Private Employment, Manchester, NH

2006 - 2020

- Managed technology and communication solutions for non-verbal autistic care, ensuring effective use of PACS and remote access technologies.
- Spearheaded the installation and service of security systems, improving customer satisfaction and system reliability.

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Provided global phone support, enhancing the company's customer service reputation.

Service Technician, One Source Security and Automation, Inc, Bedford, NH

1996 - 2006

- Set up and configure security equipment, including surveillance cameras, alarm systems, access control systems, and automation devices, ensuring proper functionality and integration with the client's infrastructure.
- Diagnose and resolve technical issues with security systems, perform routine maintenance to ensure
  optimal performance, and replace faulty components as needed to minimize downtime and maintain
  customer satisfaction.
- Educate clients on how to operate their security systems, including features, settings, and troubleshooting tips, while offering ongoing technical support to address concerns or questions about their system's functionality.

Quality Control Specialist, Harvey Windows + Doors, Manchester, NH

1995 - 1996

- Conduct thorough inspections of windows and doors at various stages of production to ensure they meet company and industry standards for quality, durability, and aesthetics.
- Identify defects or inconsistencies in materials or workmanship, document findings in detailed reports, and collaborate with production teams to implement corrective actions and prevent recurrence.
- Help create and refining quality control procedures, conduct regular audits of manufacturing processes, and provide feedback to improve efficiency and product quality while maintaining compliance with safety and regulatory standards.