

ROBERT T. MAYABB

NEWARK, OH 43055 • 740.641.9983 • ROBERT.MAYABB2011@GMAIL.COM • LINKEDIN URL: [ROBERT-MAYABB](#)

WAREHOUSE OPERATIONS MANAGER

SUPPLY CHAIN | INVENTORY CONTROLS | CHANGE MANAGEMENT | LEADERSHIP DEVELOPMENT | TEAM LEADERSHIP

Experienced Warehouse Manager with a decade of success in driving year-over-year inventory accuracy improvements and fostering a collaborative team environment. Proven ability to empower and develop future leaders while maintaining high standards of operational excellence. We are committed to continuous improvement and effective team leadership, resulting in a motivated workforce and enhanced productivity.

AREAS OF EMPHASIS

Inventory Accuracy | IT Integration | Cybersecurity Awareness | MySQL | Python | Operational Standards | Process Optimization
| Team Leadership | Coaching and Mentoring | SAP Navigation | Oracle Cloud | Data Analysis | IT Project Management |
Managing Operations and Efficiency | Collaborative Team Building

CAREER HIGHLIGHTS

- **Drove Significant Cost Savings:** Led a high-impact multi-brand project that resulted in substantial savings by effectively managing costs and internalizing tasks typically outsourced to third-party logistics providers (3PL). This initiative not only reduced expenses but also enhanced control over critical processes.
- **Achieved Exceptional Inventory Accuracy:** Spearheaded efforts that consistently improved inventory accuracy yearly, significantly reducing discrepancies and enhancing overall operational efficiency.
- **Fostered Collaborative Team Culture:** Built and sustained a collaborative and inclusive team environment, increasing employee engagement, retention, and productivity. Recognized for cultivating a culture of teamwork and open communication
- **Empowered Future Leaders:** Played a pivotal role in mentoring and developing team members, successfully promoting several into leadership positions. Focused on empowering individuals to take ownership and grow within the organization.
- **Implemented Process Optimization:** Directed process optimization initiatives that improved operational efficiency, resulting in faster order fulfillment and increased customer satisfaction. Renowned for driving continuous improvement and streamlining workflows.
- **Maintained Safety and Compliance Standards:** Ensured a solid commitment to safety and compliance, leading to a track record of zero accidents and establishing safety protocols that served as a model for other teams.

PROFESSIONAL EXPERIENCE

1800FLOWERS.COM | OBETZ, OH

08/2023-PRESENT

WAREHOUSE MANAGER

Oversee daily operations in a high-volume warehouse, ensuring efficient inventory management, accurate order fulfillment, and timely shipping. Led and mentored a team of warehouse associates, fostering a culture of collaboration and continuous improvement. Focus on driving inventory accuracy and empowering team members to achieve their full potential.

- Led initiatives that resulted in consistent improvements in inventory accuracy year over year.
- Through the peak season, over 308k gifts were shipped within a week, beating the previous holiday's performance by 23%.
- Developed a collaborative team environment, promoting open communication and shared goals.
- Focused on empowering and developing future leaders, leading to increased team performance and individual growth.
- Implemented corrective actions and operational standards that improved efficiency and reduced errors.

EARLY CAREER EXPERIENCE

SUPERVISOR, WAREHOUSE, HARRY AND DAVID | 08/2018-08/2023

FORKLIFT OPERATOR | LEAD, HARRY AND DAVID | 08/2013-08/2018

FORKLIFT OPERATOR, 31 GIFTS | 04/2010-07/2013

SHIFT MANAGER, PONDEROSA | 06/2006-04/2010
INSTALL BAY LEAD, BEST BUY | 06/2007-08/2009

EDUCATION

Bachelor’s in computer science | Southern New Hampshire University
Expected Graduation: February 2026

ACHIEVEMENTS

- **Honor Roll Recognition:** Consistently recognized for academic excellence, maintaining a position on the Honor Roll or higher throughout my studies at Southern New Hampshire University, demonstrating a solid commitment to personal and professional growth.
- **Academic Excellence in IT:** Consistently recognized for academic excellence in IT-related coursework, maintaining a position on the Honor Roll throughout my studies at Southern New Hampshire University.
- **Operational Efficiency Improvement:** Successfully implemented strategic process optimization initiatives at 1-800 Flowers, resulting in measurable productivity and customer satisfaction increases. Recognized for driving continuous improvement that directly impacted the company's bottom line.
- **Leadership in Safety Excellence:** Led teams to maintain accident-free operations, reflecting a deep commitment to safety and well-being in the workplace. Developed and enforced safety protocols that ensured a secure environment for all employees.
- **Inventory Accuracy Excellence:** Championed efforts to enhance inventory accuracy, achieving year-over-year improvements that minimized discrepancies and streamlined warehouse operations, contributing to increased operational efficiency.
- **Team Empowerment and Development:** Played a crucial role in empowering and developing future leaders within the organization. Mentored team members, many of whom advanced to leadership positions, fostering a culture of growth and professional development.
- **Cost-Saving Leadership:** Led a multi-brand project that resulted in significant cost savings by internalizing tasks typically outsourced to third-party logistics providers (3PL), enhancing cost control, and increasing operational effectiveness.