

KYLE KEANE (SHE/HER)

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SKILLS & ABILITIES

Excelled social and in-person communication, Experienced Microsoft Office/Google Suite/Adobe skills, Critical thinking and reactivity, Attention to detail and organization, Service promotion and customer support

EXPERIENCE

November 2019-
January 2022 Brand Ambassador/Stock Associate, *American Eagle Outfitters*

- Fulfilled customer service duties including sales and inventory while maintaining a clean, presentable space and assisting and acknowledging customer concerns

EDUCATION

August 2021-
May 2025 BA Sociology, Lexington, KY, *University of Kentucky*

3.905 /4 GPA, 4-time Dean's List recipient, Criminology and Gender & Women's Studies minor

VOLUNTEER WORK

May 2022-
Current Social Media Manager, *Dupree's Root 88 Florist and Garden Center*

- Maintained an informative Instagram and Facebook at a remote position to drive engagement and attract customers by relaying information about sales and products throughout changing seasons and inventory

December 2022 Volunteer Staff, *Somerset Shop with a Cop*

- Aided 70+ under privileged children between ages 5-17 with unseen circumstances have a Christmas to remember by guiding them through Walmart to pick gifts with a volunteer law enforcement officer, utilizing patience, creativity, and emotional intelligence