



714-260-4592



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38 County Home Rd, Apt 8,
Thompson, CT, 06277

SKILLS

- Financial Accounting
- Financial Reporting
- Marketing Strategies
- Business Management
- Detail-oriented
- Data Entry
- Computer skills
- Communication
- Active listening
- Flexibility
- Organization
- Teamwork
- Problem-solving

LANGUAGES

- Native Vietnamese
- Advanced English

REFERENCES

Available upon request

THU HO

STUDENT

ABOUT ME

I'm a full-time student at Southern New Hampshire University right now to archive my higher degree in accounting. I am detail-oriented and highly motivated as I have gained from my last role, and I'm willing to learn and take extra steps to accomplish my passion and my goal. I work effectively in stressful and high-pressure situations and am flexible and adaptable to ever-changing environments. I am looking for a remote part-time position that will allow me to build experience and improve my skills for an entry-level within the Accounting, Marketing, and Business Industry.

WORK EXPERIENCE

Mohegan Sun Casino Resort | Reservationist

November 2021 - April 2022

- Answers and processes all incoming phone calls with internal and external guests.
- Books reservations for all hotels, special events, arena events, restaurants, golf reservations, and other amenities.
- Evaluates player ratings to determine access and availability of marketing promotions.

Travel Incorporated | Consultant Trainee

April 2022 - November 2022

- Carrying out Over The Top travel experiences for your clients, through booking domestic and international flights, car, and/or hotel travel arrangements.
- Builds strong customer relationships with clients, and effectively communicates reservation details and fare rules to clients (verbal and written).
- Utilize your problem-solving skills to assist clients with issue resolution.
- Ability to thrive in a results-driven environment, with a healthy strive to meet and exceed goals for transaction, accuracy, and customer service standards.

EDUCATION

Orange Coast College, 2018-2021

Associate of Science in Travel and Tourism

Orange Coast College, 2018-2021

Certificate of Achievement in Travel Specialist

Southern New Hampshire University, 2023-2025

Bachelor of Science in Accounting