

Jordan Pearson

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Education

Georgia State University Atlanta, GA
Bachelor's of Interdisciplinary studies, Sports Administration May 2025
Lansing Community College Lansing, MI
Associate's of Arts, Psychology
Graduation Date: May 2022
Awards: Dean's list Spring 2022, Fall 2023
Relevant Courses: Sport Finance, Sport Marketing, Sport Leadership, Sport Society

Experience

Georgia State University Atlanta, GA
Facilities and Operations Student Worker Sept 2023 – Present

- Assist with managing day-to-day operations of sports facilities, including setting up for game days, maintenance, and customer service.
- Manage 8+ video replays during games while communicating efficiently to referee officials increasing the speed of officials review time.
- Collaborate with team members to ensure smooth operations during high-impact events.

Amazon Atlanta, GA
Warehouse Associate Jan 2023 – May 2023

- Performed all warehouse laborer duties including picking, packing, counting, record keeping and maintaining a clean work environment.
- Picked all orders with 100% accuracy despite high speeds.
- Safely operated powered industrial truck equipment and forklift equipment, hand and electric pallet jacks to transport merchandise.

Walmart Okemos, MI
Front End Associate Jan 2021 – Nov 2022

- Addressed over 25 customers a day on questions about product variations, while guiding 300+ store visitors on newly displayed collections.
- Positioned misplaced merchandise within assigned shelves, expediting shopping experiences.
- Led a group of 5 associates in setting up promotional displays in over 5 departments.

JCPenney Okemos, MI
Sales Associate Aug 2019 – Nov 2020

- Mentored 3 incoming sales associates to help establish a cooperative and efficient team.
- Advertised new promotions to get customers to sign for store credit cards.
- Clarified with customers, to determine needs and provide product knowledge.

Leadership & Activities

TRIO Student Support Services Atlanta, GA
Amplified Mentor August 2023 – Present

- Strengthen 3 students focus on increasing engagement in the area of academic, personal, and professional development.
- Foster an environment that will lead, inspire, and transform students throughout their college experience.

Southeastern Conference Football Championship Atlanta, GA
SEC Ambassador Dec 2023

- Provide exceptional customer service by assisting patrons with seat selection and resolving ticket issues.
- Maintained cleanliness and organization of the ticket gate area decreasing the wait time for fans.
- Efficiently scanned 10,000+ tickets using computerized systems.

Skills

Google suite (Docs, Slides, Sheets) | Microsoft suite (Word, PowerPoint, Excel) | DVSPORT Software