

Giogioanni Morales

gioanni.gm@gmail.com | (321)-337-9807 | Ocklawaha, FL

[Github](#) - [LinkedIn](#) - [Handshake](#) - [Merit Page](#)



Native Language: English Proficient: Spanish

EXPERIENCE

Search Engine Evaluator

Sep. 2025 - Present

Telus Digital

- An active NDA is in effect regarding specific job duties

Customer Service Representative

Aug. 2019 – Aug. 2020

Circle K

- Delivered fast, friendly, and accurate service in a high-traffic retail environment, managing 200-400+ daily transactions.
- Resolved customer issues efficiently, demonstrating professionalism, patience, and effective communication.
- Operated POS systems, managed cash handling, and ensured compliance with safety and store policies.
- Maintained inventory, stocked merchandise, and supported shift operations in a collaborative team environment.

EDUCATION

Southern New Hampshire University

Graduating Mar. 2026

BS in Computer Science

Hooksett, NH

- **GPA: 3.9** *Summa Cum Laude*; Dean's List; President's List

SKILLS & INTERESTS .

- **Technologies:** C++; Java; Python; JavaScript; Node.js; MongoDB; Git/GitHub; SQL; Angular.
- **Skills:** CustomerService, Problem-Solving, Team Collaboration, Data Structures & Algorithms, Object-Oriented Programming, Strategic Planning, Debugging, Unit Testing, Version Control
- **Interests:** Weightlifting; Traveling; Basketball; Video Games; Anime, and Tech Trends

Technical Projects

- **Neon-Genesis Pomodoro Timer** (JavaScript)
A themed time-management app combining Pomodoro technique with stylized UI and lo-fi audio to enhance focus and productivity
- **Pirate AI Agent** (Python, Jupyter)
Built an autonomous agent that explores a grid environment to locate treasure using search or reinforcement learning techniques.
- **Course Planner** (C++)
Developed a course scheduling utility storing and retrieving data using a binary search tree, emphasizing efficient search and memory utilization.
- **Appointment Service** (Java)
Implemented basic CRUD functionality for appointment scheduling; demonstrates grasp of Java backend architecture and object-oriented design.