

Dakota A Miranda

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Education

Southern New Hampshire University	Manchester, NH
Bachelor of Arts in Graphic Design and Media Arts	April 2024
Middlesex Community College	Bedford, MA
Associate of Arts in Graphic Design	May 2022

Technical Skills

Graphic Design:	Adobe Creative Suite: InDesign, Illustrator, Photoshop
Illustration:	Procreate
UI/UX:	Adobe Xd
Video:	Premier Pro
Web:	WordPress

Project Experience

- Lead a five-person team to create multimedia for real client and inform the needs of the homeless in the Manchester, NH area (SNHU 2023).
- Participated as a member of a seven-person team through a class studio course to create multimedia for real clients (SNHU 2022).
- Lead a 4-person group in a Design Thinking class to create a product that has been created by executing all aspects of the design process (SNHU 2022).

Work Experience

Lowell Telemedia	Lowell, MA
Graphic Design Intern	June 2022 – August 2022
• Created graphics that could be used on social media such as, Facebook, Twitter, and Instagram • Operated studio equipment such as, cameras, and audio equipment. • Collaborated with different designers to create a successful product. • Edited clips to be used for posts on social media to advertise and produce more interaction on social channels. • Participated in the broadcast of the 2022 Lowell Folk Festival by creating graphics and doing camera work for interviews.	
Walgreens	Nashua, NH
Pharmacy Customer Service Associate	December 2018 – Present
• Interact with over 100 customers a day in a fast-paced, customer centric retail environment. • Operate a POS system with minimal supervision; manage customer refunds and exchanges quickly and courteously. • Demonstrate excellent time management and organizational skills by effectively balancing responsibilities in the pharmacy and main store ensuring all duties are completed accurately and efficiently.	

Cherry Hill Programs

Nashua, NH

Customer Service Representative

November 2018 – December 2018

- Operated and set up camera equipment to be used to take photos per customer's request.
- Utilized photo editing software to customer's an exceptional product and a memorable experience.