

Karina Perdomo

Hiram, GA | 404-723-8054 | karinaperdomo1114@gmail.com

SUMMARY

High energy, collaborative self-starter with a diverse educational background in psychology.

EDUCATION

Kennesaw State University | B.S. Psychology | January 2022 - May 2023 (Expected Grad)

- Relevant coursework
 - Social Psychology
 - Psychology of Human Development

Georgia Highlands College | A.A. Psychology | December 2021

- Relevant coursework
 - Research Methods in Psychology
 - Psychology of Sex & Gender
 - Psychology of Death & Dying

EXPERIENCE

Target - Guest Advocate | Sept 2021 - Present

- Managed customer transactions and resolved customer issues as needed
- Collaborated with teammates to effectively fulfill customer needs

TJX Companies - Home Goods | Sales Associate | Oct 2019 - Sept 2021

- Managed morning cash drawer process
- Managed customer transactions on cash registers
- Ensured merchandise was properly tagged, hung, secured, and coded per company guidelines

CTO Bridal | Receptionist | Oct 2018 - Sep 2019

- Addressed and resolved customer concerns
- Answered and directed incoming calls using a multi-line telephone system
- Strategically suggested products and services based on needs of bride/groom

SKILLS

- Google suite, Microsoft Office, Customer engagement,