

Kamber Teets

Houston, TX | 970-459-0100 | rebmaksteet@yahoo.com

Professional Experience

Comcast | Houston, TX Sales Associate | 08/2022 - 06/2024

- Assisted customers with concerns and set up services while engaging in up-selling to enhance their experience.
- Exceeded customer expectations through effective communication and expertise in navigating complex systems.
- Accurately tracked customer orders, identified, and resolved any issues during order fulfillment.

American Furniture Warehouse | Houston, TX Professional Furniture Consultant | 08/2017 - 06/2021

- Promoted and sold furniture items, attracting new customers through phone and face-to-face interactions.
- Advised customers on matching different furniture items, leveraging sales experience and familiarity with furniture retail.
- Demonstrated excellent customer service, strong math skills, and persuasive communication.

Select Quote | Houston, TX Medicare Sales Representative | 08/2020 - 03/2021

- Provided dedicated assistance to customers, facilitating the setup of new services.
- Guided customers in selecting appropriate Medicare plans, ensuring informed decisions through extensive knowledge of plan features.
- Built strong customer relationships, fostering lasting loyalty through exceptional service.

Education

Southern New Hampshire University | Manchester, NH MS in Cybersecurity | Expected Graduation: 08/2022

- Honor Society member, anticipated to graduate summa cum laude (GPA: 3.9+)
- Created a Project Cleanup event to assist at a local level
- Joined the National Society of Leadership and Success

Colorado Christian University | Grand Junction, CO Liberal Arts/Elementary Education | Graduated: 05/1997

- Graduated summa cum laude (GPA: 3.7+)
- Treasurer, Kappa Delta Pi

- Certified Teacher K-8

Colorado Mesa University | Grand Junction, CO *English Writing | Graduated: 05/1995*

Skills

- Network Security
- Threat and Vulnerability Assessment
- Incident Response
- Adaptability
- Collaboration
- Customer Service
- Communication Skills
- Computer Literacy
- Time Management
- Documentation Review
- Microsoft Excel & Word
- Leadership
- Guest Services