

Nichole Smith
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Professional Experience

AMAZON

- Driver Trainer (TSS) – CT (BDL2/3/5/6 & HFD5) **05/21 – Present**
 - Collaborate with relevant stakeholders to ensure driver training compliance and safety
 - Coordinate the execution of all driver training platforms
 - POC for nodal in-yard and OTR driver training and education
 - TSS Onboarding Buddy
 - PDT recruiting, training and support
- BDL6 – AMXL Launch – TOM L4 **07/20 – 05/21**
 - Trouble shooting problems and errors/remove barriers
 - Coordinating and communicating with FC Ops
 - Training, Coaching and Development of team
- BDL3 – TOM Launch – T3 **07/19 – 07/20**
 - POC in Lead/TAM's stead
 - Peer-to-Peer coaching and training
 - Support staffing and driving needs for all shifts
- IND8/IND4/IND2/IND7/IND1 **10/16 – 07/19**
 - TOM Team: Yard Specialist (IND8/4/2)
 - TOM Safety Committee (IND2)
 - Seasonal IB/OB PA: Stow, Pick and Dock (IND7)
 - IB Stow: Ambassador, Process Guide, Consolidation (IND1)
 - Trained 400+ Associates for Stow/Pick 2017 Peak
 - FTW8 Launch Away Team

SALLY BEAUTY SUPPLY, Store Manager, Fishers, IN

04/16 – 10/16

- Onboarding/Merchandising/Sales/Product Knowledge
- Assistant Manager/Sales Associate (Indianapolis, IN 04/16 – 09/16)

CALDERON TEXTILES, LLC, Indianapolis, IN

04/02 – 06/14

- Project Manager - P&G Account (10/13 – 06/14)
 - Coordinating PO creation/submission/delivery (Domestic and International)
- Customer Service Manager (02/11 – 10/13)
- Customer Service Representative (04/02 – 02/11)

Education/Certification/License

- CDL A
- Certified Smith System Defensive Driver Trainer
- Certified Hostler Driver/Trainer
- License: Esthetician and Nail Technician
- Manchester University: Course work in English and Communication

Software Skills

- CRM: PeopleSoft/Prophet 21
- Microsoft: Word/Excel/Power Point
- Outlook