GWENDOLYN A. MOORE-BULLOCKS

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EDUCATION

2022	Currently enrolled at Southern New Hampshire University; Masters in English & Creative Writing (Attentive graduation date: 12/2024)
2020	University of California, Berkeley; English Literature Major Creative Writing Minor
2018	Contra Costa College Honor Graduate Degrees: Liberal Arts Transfer in English, Humanities
	& Social Science
	Dean's List at Contra Costa College 2014, 2016, 2017, & 2018
2005	Certificate of Completion of Computer Skills for the Business Office
	West Contra Costa Adult Education - Richmond, CA
1995 - 1996	Aurora Community College - General Studies - Aurora, CO
1980 - 1981	Minot State University - General Studies - Minot, ND
1973 - 1976	Lowell High School - San Francisco, CA

OBJECTIVE

English Teacher, English Tutor, Literature Researcher, and Writer

SKILLS AND EXPERIENCE

Publications

SOCEE (Students of Color Emerging in English)
UC Berkeley Publication 2019 – To Family
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UC Berkeley; The Bancroft Library 2019
Press Design of "A Wild Delight," A Memoir and Haiku
By John Brandi

Customer Service & Managerial Duties & Tutor

Retail Clothing Store Manager recruited, trained, and motivated sales staff and talent in
hiring appropriate staff persons for positions available and promoted harmonious
relationships with customers, resulting in customer loyalty and causing revenue to
increase in stores.

Management: I executed skills in hand	ndling disgruntled	customers, usin	g professionalism
and communication skills			

Typing: 50 wpm ☐ Knowledgeable in Microsoft Word, Google Chrome, PowerPoint, Sway, Google Chat, Zoom, Al, Instant Messaging, and ChatGPT. **VOLUNTEER HISTORY** □ Volunteer with Red Cross @ Minot A.F.B. 1978 – 1980 OB/GYN and Phlebotomy Clinic ☐ Contra Costa College - F.Y.E. (First Year Enrollment) Tutor ☐ Mentor Contra Costa College with college application ☐ Mentor children throughout the community with their studies **EMPLOYMENT HISTORY** Mothers' Work Hilltop Mall, Richmond, CA ☐ Store Manager ☐ Assistant Manager Whitehall Jewelers Hilltop Mall, Richmond, CA □ Sales Emporium-Capwells Sun Valley Mall, Concord, CA ☐ Store Manager Casual Corners Solano Mall, Fairfield, CA ☐ USO Lounge Mgr. Yokota AFB Yokota, Japan **AWARDS** 2023 Sigma Tau Delta - Southern New Hampshire University 2016 - 2018 Alpha Gamma Sigma - Contra Costa College, San Pablo, CA 2018 George Miller Scholarship - Contra Costa College, San Pablo, CA 2018 CCC Foundation Scholarship - Contra Costa College, San Pablo, CA 2018 EOPS Graduates Scholarship - Contra Costa College, San Pablo, CA 2018 Bert Scholarship - Contra Costa College, San Pablo, CA

□ 1980 American Red Cross Volunteer Award -- Certificate Minot A.F.B, ND

COMPUTER SKILLS