

THEODORE “TED” OCHSEN

FULL-STACK SOFTWARE ENGINEER • SYSTEMS ARCHITECT • SAAS FOUNDER • NETWORK SPECIALIST

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PROFESSIONAL SUMMARY

Innovative full-stack software engineer, systems architect, and founder with extensive experience designing and deploying scalable SaaS platforms, cloud infrastructure, adaptive business systems, and enterprise operational software.

Founder of DaemonCore Enterprises and creator of Chameleon-CRM and RepairOS.

Experienced in building production-grade multi-tenant systems integrating AI, payment processing, dispatching, customer relationship management, analytics, automation, and real-time operational workflows. Strong background in networking, systems administration, cybersecurity principles, cloud deployment, database architecture, and advanced troubleshooting.

TECHNICAL SKILLS

 PROGRAMMING LANGUAGES	TypeScript, JavaScript, Python, SQL, HTML5, CSS3, PHP, Bash/Shell, JSON, XML
 FRAMEWORKS & LIBRARIES	React, Angular, Vite, Node.js, Express.js, Supabase, Tailwind CSS
 CLOUD & INFRASTRUCTURE	Vercel, Supabase, Stripe Connect, REST APIs, Serverless Infrastructure, Multi-Tenant Architecture, Edge Functions, Authentication & Authorization, Row-Level Security (RLS)
 DATABASES	PostgreSQL, Relational Data Modeling, Query Optimization, Database Security, Database Design & Access Control
 SPECIALIZATIONS	AI Integration, SaaS Architecture, CRM Systems, Payment Systems, Workflow Automation, Dispatch Systems, Real-Time Systems, UI/UX Systems Engineering, SEO Architecture, Network Diagnostics, System Administration, Computer Repair, Hardware Diagnostics

PROFESSIONAL EXPERIENCE

Founder & Lead Software Engineer — DaemonCore Enterprises

Feb 2022 – Present

Founder and lead developer of DaemonCore Enterprises, an independent software company focused on adaptive business infrastructure and next-generation operational software platforms.

- Designed and developed Chameleon-CRM, a full-scale adaptive business operating system combining CRM, dispatching, invoicing, customer management, technician workflows, payment processing, automation, analytics, and AI-assisted operational tooling into a unified SaaS platform supporting multiple service industries.
- Architected and deployed multi-tenant SaaS infrastructure with secure role-based permissions, row-level security, Stripe Connect payments, real-time dispatch and customer tracking, passwordless technician portals, AI-powered automation, and SEO-scaled dynamic web architecture.
- Cloud-hosted production infrastructure built with Supabase, Vercel, React, Angular, and TypeScript.
- Currently leading development of **RepairOS**, a browser-based repair shop operating system with desktop-style workflows.

Technologies: React, Angular, TypeScript, JavaScript, Node.js, Supabase, PostgreSQL, Stripe, Vercel, REST APIs, AI Systems

Websites: [DaemonCore.app](#) | [Chameleon-CRM.com](#)

Lead Architect — Chameleon-CRM

Jan 2018 – Present

Founder and lead architect of Chameleon-CRM, an adaptive business operating system for service-based industries.

- Designed and maintained a unified SaaS platform integrating CRM, invoicing, dispatch management, technician workflows, customer portals, payment processing, automation, and AI-powered business tooling.
- Built adaptive workflows capable of dynamically supporting multiple industries including automotive, HVAC, plumbing, salons, landscaping, construction, and field-service operations.

Owner & Lead Technician — Port Jervis Computer

Apr 2013 – Nov 2016

Owned and operated a computer repair and technology service business providing hardware repair, software troubleshooting, virus removal, system optimization, networking, custom PC builds, and technical support for residential and small business clients.

- Managed all aspects of operations including diagnostics, customer service, sales, scheduling, inventory, and business administration while building long-term customer relationships.

Tier 3 Network Specialist — Time Warner Cable

(Dates Unlisted)

Provided advanced technical support and network troubleshooting for residential and business internet and networking services.

- Specialized in escalated network diagnostics, routing and connectivity troubleshooting, modem provisioning, signal integrity analysis, and infrastructure-related service issue resolution.
- Coordinated with field technicians and engineering teams to resolve complex technical issues efficiently.

EDUCATION

 **Southern New Hampshire University**
Computer Science

 **SUNY New Paltz**
Psychology

 **SUNY Delhi**
Computer Science & Technology Studies

THEODORE IN THE NEWS

★ **SNHU Announces Honor Roll for 2025 C-3 (May - Jun)**
July 16, 2025 – Verified by Southern New Hampshire University

★ **SNHU Announces Honor Roll for 2025 C-2 (Mar - Apr)**
May 14, 2025 – Verified by Southern New Hampshire University

★ **Theodore Ochsen Named to Honor Roll**
November 01, 2022 – Verified by Southern New Hampshire University