

# JONATHON DANIELS

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## OBJECTIVE

I am a student working toward a Master's in Cybersecurity and seeking an opportunity to begin a career. I identify and quickly close any knowledge gaps to offer value to the employer and team. I bring a strong critical thinking and troubleshooting skillset to resolve issues and identify root causes. I have a strong record of success in resolving customer concerns with the first interaction.

Talented computer user support team member with an excellent record of diagnosing and resolving issues. I am knowledgeable in hardware, software, network, and peripheral devices. I am willing to take on any task to support the team help the business succeed and offer strong problem-solving, analytical, and communication abilities.

## EXPERIENCE

### 06/2024 to Current

Student Southern New Hampshire University, Manchester, NH, May 2024 - Current

Hours per week: 40

Master of Science Cybersecurity degree program

### 05/2022 to 06/2024

Student Southern New Hampshire University, Manchester, NH, May 2022 - Current

Hours per week: 40

Student in Bachelor of Science Cybersecurity degree program

### Mar 2005 - Current

Disabled

Mena, AR,

Illness and recovery

## COMMUNICATION

Communication learned includes being able to work with a group or one-on-one situations, as well as in written and oral communications.

## EDUCATION

Southern New Hampshire  
University Global Campus  
Manchester, New Hampshire

GPA: 3.616

Expanding proficiency in Information  
Technology skills including:

- Database Programming,
- Network Security,
- Scripting Language programming
- Internet Security and Defense
- Application Security

## KEY SKILLS

- IT HARDWARE/SOFTWARE MAINTENANCE
- TECHNICIAN AND PROGRAMMING EXPERIENCE
- TIME MANAGEMENT AND ADAPTABILITY
- COMMUNICATION AND TEAMWORK SKILLS
- MS OFFICE SUITE

## **LEADERSHIP AND SKILLS**

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Inducted Member of National Society for Leadership and Success.

Member 2023 – Present

Selected by campus administration to participate among top students in a leadership program including:

Leadership Training Day: Trained in leadership and success skills via an introspective and interactive training session.

Speaker Events: Participated in seminars led by celebrities and best-selling authors on topics such as leadership, time management, and goal setting.

Success Networking Teams:

Participated in peer-based leadership development teams

Experience in setting and achieving goals, receiving coaching, coaching others, and holding others accountable to commitments.

Currently pursuing Advanced and Executive Leadership programs

Member of National Cyber League 2023-2024

Cybersecurity Skills: Fundamental technological skills such as network configuration management, firewall installation, administration of various operating systems, risk identification and management, data management and analysis, logical reasoning, and troubleshooting, access management, attack service management, application security, and protection.

Problem-solving skills (research, detailed data analysis, Risk mitigation, Critical thinking, Prioritization of assets and organizational goals, and decision-making)

## **REFERENCES**

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Nikki Qualls (402) 304- 5840 nikkimichele1973@gmail.com

Hayden Williams (470) 380-1344 Hxwilliams@outlook.com

Kenneth Willeford U.S Government Retired 361-445-6678  
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Jamilah Telon ( Systems Division Forces Command (FORSCOM)  
CISSP Information Systems Security Manager, G2) 404-692-1168  
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Olga Comeau  
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- CUSTOMER SERVICE AND DATA ENTRY EXPERIENCE
- RESEARCH AND ANALYSIS
- POSITIVE ATTITUDE
- PUNCTUAL AND RELIABLE
- COMPLEX PROBLEM-SOLVING

## **AWARDS**

HONOR ROLL FIVE TIMES  
PRESIDENTS LIST (3) AND DEANS LIST (TWICE) HONORS

THE NATIONAL SOCIETY OF LEADERSHIP AND SUCCESS  
ADVANCED LEADERSHIP CERTIFICATE