

Patrick Brizuela

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WORK EXPERIENCE

Assistant Manager, Delivery Operations - WCH2, Amazon

November 2021 - Present

- Support, mentor, and motivate associates to improve process and to help set them up for the next level
- Manage safety, quality, productivity, and customer delivery promises
- Collaborate with all support teams including Safety, Ops Integration, Loss Prevention and Human Resources to develop plans to meet business objectives
- Problem solving packages that need to be repackaged, labeled or damaged out
- Works with RTS and Lores to ensure packages are dispatched properly and on time
- Works a flexible schedule (weekends and/or overnight shifts)
- Works with DSPs to ensure routes are correct with the drivers

Supply Chain Supervisor - University of Virginia Medical Center

June 2019 - November 2021

- In this role, I provide first line, day-to-day supervision over 20 members of the linen distribution and supply chain staff to work to maintain a positive and professional working environment, as well as assuming the responsibility for professional development for myself and contributing to and assisting the professional development of others.
- The technical aspects of this role include: maintaining inventory and managing the use of supplies and resources by coordinating with supply chain management and outside vendors to ensure supplies and inventory are at adequate levels to avoid any interruptions that would hinder our abilities to provide the hospital support we provide; I investigate, document and resolve problems and complaints that come in regarding anything that falls under my responsibilities; I perform technical/clinical responsibilities in my assigned area, coordinating with outside vendors and facilities management to make sure that the equipment that we use are in proper working order and processing invoices to accounts payable to ensure proper and timely payments are made to our linen and supply vendors; maintaining quarterly logistical reports to send to Material Operations.
- I coordinate with various units throughout the medical center to maintain the linen and supply process and adjust accordingly to individual unit operational changes.
- I coordinated with Environmental Services and Infection Prevention & Control to develop a safe and compliant process when dealing with the linen process upon the onset of the COVID-19 epidemic.
- Other additional tasks that I am assigned are providing assistance to Material Operations to help complete tasks to prevent any interruptions in their function to provide support to the medical center.

- I coordinate with facilities management to schedule installations for the set up of new supply rooms.
- I assist the supply stockroom with pulling orders, fulfilling order requests, receiving and processing deliveries.

Linen Distributor - University of Virginia Medical Center

December 2018 - June 2019

- In this role, I was charged with maintaining the linen supply for each medical unit throughout the hospital and had their linen supply stocked up to ensure that each unit had adequate supplies to maintain their function.
- I also provided linen services on orders for linen from our off site clinics and additional linen from our internal units.
- I also had to launder and fold patient belongings for patients that were in hospital care and preparing for hospital discharge.
- Given my background, additional tasks that I was assigned with was assisting the supply stockroom with receiving and processing deliveries.

Merchandise Presentation - Disneyland

January 2018 - October 2018

- I was assigned to a Temporary Assignment Role working with the Merchandise Presentation Department where I am auditing and inputting all retail fixtures and hardware, that is used in all retail locations throughout the resort, into the warehouse inventory system.
- I also perform warehouse duties such as: receiving, inspecting shipments and placing products/materials into proper locations, building pallets and staging for delivery.

Distribution Services - Disneyland

January 2015 - October 2018

- As a key member of the Distribution Services team, I locate, retrieve and pick ordered supplies for the shops and attractions throughout the resort.
- Manually load/unload boxes and totes onto a conveyor-sorter, trailer and wagons for delivery.
- I also operate material handling equipment.
- I also perform other warehouse duties such as receiving, inspecting and stacking products/materials, shrink wrapping boxes, pallets and wagons.
- Delivering merchandise and supplies throughout the resort's stores and attractions as well as packages to the offices in Team Disney Anaheim.
- I also have experience navigating and working knowledge of SAP, Outlook, Excel and Word computer programs.

Sales Representative - Innovative AutoXchange

September 2014 - November 2014

- My primary responsibilities included cold calling various dealerships throughout the state to build working relationships with dealerships to help with their pre-owned car inventory

by buying and selling cars through the wholesale market.

Sales & Leasing Consultant - DCH Tustin Acura

June 2013 - September 2014

- I was an Acura Certified product specialist in Acura's current vehicle lineup. I've successfully negotiated retail and lease purchases for my clients while providing excellent customer service and satisfaction.
- I currently maintain an above zone and region district in my customer satisfaction rating.
- An excellent team player as well as a tremendous individual worker who is willing to undertake any task that is presented to me.
- I maintain different roles, like customer relations, consultant, advisor or face of the dealership, as it pertains to my interactions with my clients.
- I am the product knowledge and process trainer, in charge of training new hires.

Sales Consultant - Reliable Imports & RV

August 2012 - April 2013

- I was Certified for Mazda, Subaru and Hyundai sales.
- I negotiated the sale and lease of vehicles for clients while providing excellent customer service, going above and beyond to enhance the purchase process.
- I maintain product knowledge on current vehicles to stay current with manufacturer sales certification.
- Managed inventory of vehicles by keeping stock of vehicles on property and incoming inventory.

Member Service Representative - Teletech/USAA

March 2012 - July 2012

- I conducted bank account transactions for USAA military members and their families.
- Fielded calls with account inquiries as well as adjustments to their accounts.
- Provided excellent customer service while ensuring the needs and issues that members had were resolved quickly going above and beyond expectations.

Master at Arms - United States Navy

November 2010 - July 2012

- Completed a 260 hour course of instruction on basic security force, to support shore based and fleet deployed Commanding Officers in support of Armed Sentry, Force Protection and Anti-Terrorism functions, including security reaction force procedures and engagement tactics.
- Assigned and designated security and force protection procedures for command at Navy Operational Support Command - Springfield, MO.

Sales Consultant - Reliable Chevrolet, Elite Mercedes Benz & Infiniti of Springfield

October 2005- February 2012

- Sold various new and pre-owned vehicles from Chevrolet, Mercedes and Infiniti to

multiple types of clients.

- Negotiated vehicle purchase proposals to where both parties would be able to agree on at a happy medium.
- Maintained correspondence follow ups with both existing and prospective clients with the use of DealerSocket CRM.
- Helped establish or reestablish credit for clients with limited or bad credit ratings.
- I also worked in the Business Development Center at the dealership fielding incoming phone and internet inquiries about our vehicle inventory.

Lance Corporal - United States Marine Corps

November 2000 - November 2008

- While deployed to Iraq in 2003 during Operation Iraqi Freedom, I ensured that my battalion received every item and gear that we had ordered and was sent out to the various locations that we were camped at.
- I was second in command of our 5 person fireteam that would conduct patrols, security observation posts and security vehicle traffic checkpoints for Task Force Scorpion.
- As my primary MOS 3051 - Warehouse Clerk for 4th Light Armored Reconnaissance Battalion I was in charge of issuing the standard field issue for over 250 Marines in the battalion.
- I ensured accuracy and accountability of standard issued items at issue point. Maintained efficiency and safety inside and outside of the warehouse by ensuring all proper safety precautions were met before and at the end of the day.

EDUCATION

Southern New Hampshire University | Manchester, NH

April 2022 - Present

Bachelor of Science in Computer Science w/ concentration on Information Security

South Coast College | Orange, CA

February 2002 - February 2003

Certification, Legal Administrative Assistant

Tustin High School | Tustin, CA

August 1997 - June 2001

Graduated in the top 15% of the class with a 3.76 GPA

SKILLS

- Microsoft Office (Word, Excel, Outlook)
- SAP
- PeopleSoft (Oracle)
- Supply Chain
- Warehouse Management
- Procurement
- Leadership Experience

REFERENCES

Lane Hagerdorn
Account Executive, Ally Financial
417-676-0553

Kevin Green
Account Executive, KNBC affiliate KTIV 4 News
712-369-9679

Alex Chung
General Sales Manager, Norm Reeves Acura of Mission Viejo
714-231-8551

Chester Walker
Management and Program Analyst
601-624-4415

Mike Starr
Material Operations Manager, University of Virginia Medical Center
434-806-8201