

Randy Fogg

Sales Specialist / AV Tech / Customer Service Associate / Garage Door Technician / Dept. Supervisor

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I am a hard-working person that takes pride in my work. Very detail oriented, Trustworthy, Great customer service skills, Honest, Responsible and reliable.

Authorized to work in the US for any employer

Work Experience

Customer Service Associate - Electrical / Plumbing / Head Cashier/ Fulfillment

Lowe's N.E Las Vegas

April 2021 - Current

Assist customers with product knowledge to complete their DIY projects. To supervise the cashiers and assist in general needs. Maintain a clean and safe environment. General housekeeping, making sure product is stocked and ready for customers.

Garage Door Technician

AAA Action Garage Doors - Henderson, NV

November 2019 to April 2021

Repair and replace parts on garage doors and garage door openers.

Customer Service Associate - Electrical Dept./ Dept. Supervisor

Lowe's - Las Vegas, NV

October 2017 to November 2019

Assist customers in DIY projects. Be knowledgeable with products. General housekeeping. Train new associates in the department. Coach and lead a team.

Garage Door Technician

Martin Garage Doors of Nevada - Las Vegas, NV

January 2017 to September 2017

Install garage doors and openers. Troubleshooting logic board malfunctions on openers. Repair garage doors and openers.

Garage Door Technician

AAA Action Garage Doors - Henderson, NV January 2016
to December 2016

Repair and replace parts on garage doors and garage door openers.

Garage Door Technician

Precision Door Service - Las Vegas, NV
July 2015 to January 2016

Repair garage doors and openers

Sales Specialist

Lowes in Las Vegas, NV - Las Vegas, NV
October 2010 to March 2015

Responsibilities

I tended to customer's needs. I was responsible for meeting a sales quota every week and month. I would assist customers in problem solving for their needs. Order and build products for customers. Retain knowledge on the products that we sold.

Skills Used

Sales skills, customer service skills, closing the sales. 85% close rate.

Marketing Leader

B & B Theatres - Claremore, OK
October 2009 to October 2010

Responsibilities

Market new Movies that were coming to the Theatre. Interact with the public, come up with fun ideas to promote a movie. (i.e., contests, drawings, etc)

Skills Used

Customer Service, Creative knowledge.

Stagehand/ AV Tech

IATSE Local 354 - Tulsa, OK
February 2008 to October 2010

Responsibilities

I would setup and strike shows and events that came to Tulsa, OK. Run meeting rooms and setup projectors and screens. Load PowerPoint for presentations.

Skills Used

PowerPoint knowledge, computer skills, knowledge of projectors and audio.

AV tech/Stagehand

IATSE Local 122 - San Diego, CA

August 2003 to February 2008

Responsibilities

I would setup and strike shows and events that came to San Diego, CA. Run meeting rooms and setup projectors and screens. Load PowerPoint for presentations. Run spotlight and sound boards. Setup lighting, Mics, Mic stands, Speakers, FOH (front of house)

Skills Used

Basic troubleshooting skills. Knowledge of projectors and sound arrays. PowerPoint knowledge, computer skills.

AV Tech

South Coast Studios (now) Managepointe Productions - Santa Ana, CA

2004 to 2008

Responsibilities

Setup and strike corporate events. Work the spotlight, run the wires and setup the projectors and screens.

Education

BS Business Management & Operations

Southern New Hampshire University

Currently enrolled

Graduate 2026

GED

Poway Unified School District - Poway, CA 2003 to

2003

Skills

AV Tech, setting up Lighting Rigs, setting up video screens and walls. Customer service, energetic attitude, Sales oriented, Troubleshooting and Problem Solving., Customer Service, CSR

Additional Information

Hard working person that takes pride in what I do. Great troubleshooting skills as well as problem solving skills. The work I complete reflects on what I am about.
