## ALESHANEE MICHEL

### CAREER COUNSELOR

### CONTACT PROFILE Experienced career counselor empowering individuals with personalized guidance, 570-362-8287 assessments, and tailored counseling. Passionate about fostering career development, self-confidence, and helping students achieve academic and aleshaneemichel@gmail.com professional success. Strong communicator with exceptional interpersonal skills, adept at building relationships and understanding diverse needs. Committed to @aleshaneemichel guiding individuals in making informed decisions about their career paths, promoting fulfillment through aligned choices. 4 Frank Street Hanover Twp. PA 18706 WORK EXPERIENCE SKILLS **Career Counselor** MS Office Proficient Apr 2023-Present Adams and Associates, Inc. **Exceptional Communication Skills** Provides personal/career counseling for students to enhance student Creative Problem-solver employability and to ensure continued enrollment and quantifiable success in the Job Corps program Remarkable Organizational Skills • Identifies and remediates student barriers to success and develops individualized student career educational plan • Ensures strict confidentiality of sensitive information and integrity of student EDUCATION **BA in Psychology Classroom Therapist Southern New Hampshire** Children's Service Center Mar 2022-Apr 2023 University 2017-2023 • Provided group and individual trauma-based therapies to enhance clients' mental health and wellness Concentration in Child and Adolescent Development • Maintained effective communication with clients and parents to meet treatment plan goals • Reacted quickly to crisis situations to deescalate elevated clients and ensure a **High School Diploma** safe environment **Pittston Area High School** 2005-2009 **Behavior Technician** Oct 2021-Mar 2022 **Beyond Behavior Consulting** • Implemented ABA therapies aligned with the direction of senior staff and behavior plan

• Maintained effective communication with clients' care teams to ensure progress

· Collected data and submitted notes promptly

RECOGNITION

Leadership and Success

2023 Induction to National Society of

# ALESHANEE MICHEL

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#### CONTACT WORK EXPERIENCE 570-362-8287 **Underwriting Analyst** aleshaneemichel@gmail.com Berkshire Hathaway GUARD Insurance Co. Feb 2019-Oct 2021 @aleshaneemichel · Reviewed applications in a timely manner 4 Frank Street · Communicated with agents regarding declinations and approvals Hanover Twp, PA 10706 · Assisted other teams to help maintain service levels EXPERTISE **Underwriting Services Representative** • Career Counseling: Provide Apr 2018-Feb 2019 Berkshire Hathaway GUARD Insurance Co. guidance on career exploration, goal setting, job search strategies, and • Processed endorsements meticulously upon agent request, via chat and career development conversation • Interview Coaching: Offer interview preparation, mock interviews, and • Provided accurate policy information to agents and internal customers techniques for answering common interview questions. · Assisted with maintaining mailbox workflow • Job Search Strategies: Advise on networking, online job search techniques, utilizing job boards, and leveraging social media. **Customer Service Representative** • Career Exploration: Help individuals identify their interests, values, Jul 2017-Apr 2018 Berkshire Hathaway GUARD Insurance Co. strengths, and align them with suitable career options. · Handled claims intake and provided claims information accurately and Workshop Facilitation: Conduct efficiently workshops and seminars on topics like resume writing, job interview · Assisted policyholders, agents, and providers with policy and claim-related skills, and career planning. · Resolved calls with care and timeliness REFERENCES ACCOMPLISHMENTS American Psychological Association **Sydney Szafranovicz** Membership 570-825-6425 President's List Winter 2023 sszafranovicz@e-csc.org Honor Roll May 2023 Honor Roll March 2023 Kristen D'Amico Honor Roll July 2022 609-351-1808

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