
EMMA TELLEZ

Nolensville, TN | (615)892-9803 | emmatellez0803@gmail.com

Portfolio: momentsbyemma.mypixieset.com | LinkedIn: linkedin.com/in/emma-tellez-media

Strategic communications and sports media student with leadership experience in social media management, event marketing, and fan engagement. Currently serving in Fan Services with the Tennessee Titans, demonstrating excellent operations, communication, and leadership skills.

EDUCATION

Bachelor of Science in Journalism – Sports Media

Middle Tennessee State University
Minor in Mass Communications

May 2026
Murfreesboro, TN
GPA: 3.934

SPORTS EXPERIENCE

Fan Services Supervisor

Tennessee Titans

July 2022 – Present
Nashville, TN

- Oversee 150+ Fan Services employees during large-scale sporting and entertainment events up to 70,000 guests
- Respond to and resolve guest issues, including ticketing questions, accessibility needs, and fan disputes
- Manage real-time dispatch operations from the command center, directing multiple teams to address guest and operational needs
- Maintain real-time communication with cross-functional departments using radio, phone, and text systems to ensure safe and efficient event execution

Video Production Intern

Nashville Predators

Aug 2024 – Dec 2024
Nashville, TN

- Assisted with video production setup, including cameras, lighting, and audio equipment for shoots, media avails, post-game interviews, and events
- Supported the team's large-scale Media Day, helping coordinate filming logistics and on-set operations
- Filmed and edited short-form video content for social media platforms and in-game promotions using a Sony Fx6 camera and Adobe Premiere Pro
- Captured and edited goal highlights for real-time and post-game social media distribution
- Collaborated on branded content projects to ensure alignment with team and sponsor guidelines
- Collaborated with the video production team to meet tight deadlines in a fast-paced sports environment

OTHER WORK EXPERIENCE

Assistant Manager

Champy's Fried Chicken

June 2024 – Present
Smyrna, TN

- Assist in managing daily restaurant operations, staffing, and service quality
- Train and support staff to promote teamwork and strong customer service
- Bartend, serve, and coordinate catering orders during high-volume shifts
- Address operational, customer, and employee issues with professionalism and discretion

Vice President of Communications & Panhellenic President

MTSU College Panhellenic Executive Board

Dec 2023 – Dec 2025
Murfreesboro, TN

- Spearheaded marketing and communication efforts for the College Panhellenic Council, ensuring consistent branding and messaging
- Managed social media platforms to drive awareness and participation in council events
- Promoted high-attendance events such as recruitment, Trick or Treat on the Row, and Easter Egg Hunt through digital and print marketing
- Designed flyers and promotional materials displayed throughout campus to maximize outreach

SKILLS/CERTIFICATIONS

- Adobe Photoshop
- Adobe Premiere Pro
- Adobe Lightroom
- Google/Microsoft Platforms
- Adobe InDesign
- Photography/videography
- Management/Teamwork
- Hootsuite Platform
- Hootsuite Social Media Marketing
- BrandWatch