

Thomas Fraser

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Experience:

2019 - Present

Pepperdine University

Malibu, CA

Sergeant

- Supervise a team of 5 - 15 patrol and booth officers, which includes providing crime prevention training and support during emergency situations.
- Provide a safe and secure campus environment for Pepperdine's students, faculty, staff and guests.
- Complete foot/vehicle patrols of the campus in order to perform building security checks and daily perimeter checks.
- Manage parking enforcement and fleet management, including vehicle inspection sheets, key control, service requests, and other designated duties.
- Monitor and ensure the security of student dormitories and campus buildings across several miles of campus to detect signs of potential threats and prevent intrusion/trespassing.
- Provide medical escorts to students in need of on-campus transportation due to illness or injury.
- Manage, operate and staff the campus entrance booths in order to provide information and screening to persons and vehicles seeking access to Pepperdine property, including COVID Health Questionnaires.
- Investigate and report on all instances in which law enforcement or EMS vehicles enter the campus, which includes writing detailed reports on such incidents.

2017 - 2019

Covered 6

Calabasas, CA

Patrol Officer

- Monitor and ensure the security of a gated community that spans across several miles and acres to detect signs of potential threats and prevent intrusion/trespassing.
- Investigate and report on all instances in which law enforcement or EMS vehicles enter the campus.
- Search for and locate vehicles that have violated our entrance or community policies.
- Give employee breaks and be able to fill in for gate guards.

2015 – 2017

A&M Limo, LLC

Tujunga, CA

Driver

- Facilitate transfer of passengers to and from local airports.
- Provide passenger transportation for special events.
- Maintained exterior and interior cleanliness of vehicles.
- Maintained strict professionalism and confidentiality for all clients.
- Excellent customer service skills

2015 Security Industry Specialists Santa Monica, CA

Security Guard

- Provided on site security for Amazon Prime distribution center in Santa Monica.
- Processed employees through secured entrance. Issued employee access and identification cards through internal security system.
- Maintain a safe and secure environment for employees by patrolling and monitoring the premises/perimeter and personnel, in addition to deliveries.
- Prevent losses and damage by reporting irregularities; informing violators of policy and procedures.

2009 – 2015 Central/Standard Parking Santa Monica, CA

Supervisor

- Review previous day's monetary reports and prepare funds for Dunbar collection.
- Manage and supervise a staff of five to ten cashiers. Improve performance where necessary.
- Upkeep and maintenance of twelve "Pay on Foot" machines as well as repair any broken or damaged parking gates.
- Provide customer support to cashiers and assist with escalated customer service issues.
- Create and develop policies and procedures manual as well as training materials for employees.

Education:

2021- Present Southern New Hampshire University

- Pursuing the completion of BA in Accounting.

2009 - 2011 Santa Monica City College

- Web programming Certificate

1999 University of Maryland in Baltimore County

- General Studies

1998 Baltimore City Community College

- General Studies

Certifications:

CPR Certified

Guard Card