

Tyler L. Hendershott

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SUMMARY

Dedicated worker with 15 years of experience in food service, production, retail, security and healthcare environments. I possess a strong background in security including experience as a Site Security Supervisor where I led a team of 12 security officers and conducted regular inspections to identify potential security vulnerabilities. I am currently working towards a bachelor's degree in criminal justice.

SKILLS & ACCOMPLISHMENTS

Colorado MED-Badge (exp 7/11/26) | Colorado Driver's License | First Aid | Emergency Response | De-escalation | Loss Prevention | Order processing | Workspace maintenance | Workload management | Time Management | Microsoft Office | Leadership | Employee Onboarding & Training | National Society of Leadership and Success Member | Honor Roll Student

EXPERIENCE

Delivery Driver | Shipt October 2023-June 2024

- Delivered packages with 100% on-time rate, utilizing a GPS navigation system to determine optimal routes
- Maintained accurate records of delivery time, recipient name, and special instructions

Addiction Recovery Technician | Northstar Regional Addiction Recovery January 2024-May 2024

- Administered medication to 25 clients daily following dosages prescribed by a doctor
- Maintain a clean and secure environment with a 98% incident-free record
- Documented daily observations including changes in behavior and health conditions
- Served as an advocate for client rights and respectful treatment

Site Security Supervisor | Allied Universal Security March 2020-March 2023

- Supervised a team of 12 security officers including interviewing, training, coaching, scheduling and disciplinary action
- Conducted regular inspections to identify potential security vulnerabilities and recommended appropriate corrective actions
- Monitored CCTV cameras, alarm systems, and other surveillance equipment to detect suspicious activities or breaches in security
- Evaluated performance metrics such as incident rates and response times against established targets

Game Advisor | GameStop October 2018-February 2022

- Proactively approached customers to offer help, share product knowledge, and provide information on trade, reservation, and loyalty program benefits
- Maintained accurate inventory records within a 3% error rate and conducted regular stock checks to prevent out of stock situations

- Handled transactions using the store's point of sale system, maintaining a balanced cash drawer at the end of each shift and processed returns/exchanges according to company policies and resolved customer complaints promptly ensuring high levels of satisfaction and repeat business
- Ensured products are easy to see and buy, maintained a clean and organized environment

Deli Clerk | Cub Foods May 2017 – November 2017

- Provided excellent service to an average of 72 customers per day by greeting customers, taking orders, and answering questions about menu items
- Operated scale, register, slicers, and rotisserie in a safe manner following proper procedures then determined appropriate product placement, presentation, and confirmed food quality by inspecting for freshness
- Maintained cleanliness and sanitation standards in the deli area, achieving a 98% compliance rate in health inspections
- Managed inventory levels and placed orders for ingredients and supplies to maintain stock levels

Fulfillment Associate | Merrill Corporation September 2013 – March 2015

- Met shipping deadlines with 98% on time success by operating factory machinery following standard operating procedures including shrink wrapper and postal scale
- Performed troubleshooting of equipment, identifying root causes and implementing corrective actions to ensure consistent product quality
- Member of the Emergency Response Team

Machine Operator | Jonti-Craft July 2010-August 2013

- Operated various hand and power tools to produce 400 units per day, assembled product for shipping, and consistently met production quotas by managing workload effectively
- Cleaned equipment and tools and performed safety and maintenance checks regularly
- Demonstrated attention to detail when inspecting components for defects or abnormalities

Shift Leader | Taco Johns June 2008-June 2010

- Managed 6 team members per shift
- Perform opening and closing procedures including counting, documentation, and delivery of the nightly bank deposit

EDUCATION

Southern New Hampshire University, Criminal Justice, 3.8 GPA (2021-present)
Jefferson Senior High School Diploma (2000)

GAPS IN WORK HISTORY

Full Time Stay at Home Parent March 2023-January 2024 and November 2017-September 2019

REFERENCES:

Karna Kiplinger – Professional Reference, known for 13 years, Currently works for Trans-Pak
(320)266-6988

Allen Hinze – Professional Reference, known for 5 years, Currently works for Optum
(952)207-8046

Rebecca Corbid – Professional Reference, known for 5 years, Currently works for United Health
Group
(612)210-3686