

Austin Edwards

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Professional Summary

I am a detailed detective with a six-year background in law enforcement. Looking to build upon skills and tackle new responsibilities as a police sergeant. I am responsible and reliable to remain calm and professional in stressful and tense situations. I am a collaborative leader with dedication to partnering with coworkers to promote engaged, empowering work culture. I also have documented strengths in building and maintaining relationships with diverse range of stakeholders in dynamic, fast-paced system.

Skills

- Supervising Investigations
- Evaluating Crime Scenes
- Criminal Investigation Coordination
- Time Management
- Employee Coaching and Motivation
- Community Policing
- Case Report Development
- Judgement and Decision-Making
- Critical Thinking
- Customer Service

Experience

10/2021 – CURRENT

Detective / Alamogordo Police Department

- Gathered facts from interviews of suspects, witnesses, and complainants.
- Followed constitutional standards to properly obtain and execute warrants for arrests and searches.
- Delivered calm, professional testimony to support case evidence, establish timelines and offer law enforcement expertise.
- Identified witnesses and collected statements to gather information and pursue remedies for violations of legal standards.
- Collected crime scene evidence, examined bodies and investigated secondary locations to build detailed cases based on sound evidence handling practices.
- Wrote detailed reports outlining case findings for internal files and legal purposes.
- Kept meticulous and detailed records of each case to avoid causing any problems with prosecution.
- Obtained and served search warrants related to ongoing cases.
- Thoroughly investigated criminal acts and conspiracies.
- Collected witness statements and identified persons of interest.

- Conducted multi-scope research into suspects to determine criminal activities and suspect operating environments.
- Investigated complaints brought by members of the community by conducting interviews and compiling evidence.
- Marked off crime scenes and controlled access to protect evidence from tampering or loss.
- Established accuracy and standardization across investigation procedures.
- Trained team members on agency processes, court proceedings, and investigation strategies.
- Consulted and cooperated with legal staff and the District Attorney's Office to verify timely and efficient investigation completion.

2/2021 – 10/2021

Field Training Officer / Alamogordo Police Department

- Adjusted instructional strategies according to student needs and understanding of material.
- Created curricula, instructions, documents, and written tests for various types of training courses.
- Developed curricula, instructions, documentation and written tests for Bleeding Control training courses.
- Developed lesson plans, instructional materials, and written practice tests for in-service and advanced training courses.
- Monitored day-to-day activities for officers-in-training, noting areas needing improvement and implementing plans for rectification.
- Assessed skill gaps for employees in training and developed training courses to meet identified needs.
- Identified training needs and planned classes accordingly.
- Developed and implemented effective lesson plans to cover necessary material.
- Talked regularly with citizens to establish rapport and become familiar presence in area.
- Investigated and reported crimes, accidents, offenses, and damage to property.
- Answered emergency calls for help from citizens and business owners.
- Secured crime scenes, gathered evidence, and questioned witnesses.
- Patrolled assigned areas to prevent and detect roadway crimes.
- Conducted witness interviews and gathered details regarding incidents to determine best course of action.
- Enforced traffic laws and ordinances through visual observation and radar speed detection.
- Responded immediately to reports of automobile accidents and criminal activity, calling for additional support as necessary.
- Conducted preliminary investigations at scenes of major crimes.
- Patrolled assigned areas to check homes, businesses, and public roads for signs of disturbance.
- Apprehended suspects, read Miranda Rights and transported offenders to jail.
- Issued Traffic Citations and electronic tickets for violations of traffic laws.
- Gathered necessary information for court appearances and testified as witness under oath in court.
- Apprehended offenders and conducted interviews and interrogations.
- Notified emergency personnel of incidents requiring medical assistance and aid.
- Determined appropriate course of criminal prosecution by analyzing and evaluating information.
- Booked suspects into custody by processing mug shots and fingerprints.
- Coordinated swift and tactical responses to wide range of criminal issues.
- Executed operational protocols for criminal and non-criminal violations.
- Checked accuracy and integrity of collected information to identify optimal course of investigations.

- Promoted safe driving conditions by quickly identifying and removing disabled vehicles and obstructions in the roadway.
- Processed, verified, and utilized tips to initiate speedy resolutions for investigations.
- Discussed with offender's links between criminal behavior and anger management problems or drug and alcohol abuse.

11/2020 – 2/2021

Patrol Officer/ Alamogordo Police Department

- Issued warnings and citations for traffic violations.
- Led teams by example, consistently demonstrating correct behaviors and enforcing policies and procedures.
- Responded to callouts during periods of low coverage or high demand to serve the public.
- Backed up patrol officers during difficult stops or to answer complex questions.
- Conveyed important information at start of each shift such as areas of focus and persons of interest in local areas.
- Patrolled designated areas in patrol vehicle and on foot to identify security and safety issues.
- Provided public safety by maintaining order, protecting people and property, and promoting good community relations.
- Responded promptly to calls for protection of life and property, enforcement of laws and ordinances and general public service calls.
- Recorded facts to prepare reports documenting incidents and activities.
- Participated in continuous firearms proficiency, defensive driving and arrest technique training.
- Handled citation and traffic violation paperwork.
- Patrolled the City of Alamogordo to preserve law and order, deter and detect criminal activity, enforce laws and regulations, respond to citizen requests for assistance and provide public safety.
- Checked vehicle equipment for proper functioning prior to use.
- Identified, pursued, and arrested suspects and perpetrators of criminal acts.
- Completed detailed reports and required paperwork related to serving warrants, investigating criminal activity and force deployments.
- Interviewed criminal targets and witnesses to uncover facts for verification and authentication.
- Performed rescue functions at accidents, emergencies, and disaster by directing traffic and administering emergency medical aid.
- Investigated crimes and accidents while administering first aid, securing perimeters and accident scenes, and identifying and preserving evidence.
- Rendered aid to accident victims and other persons requiring first aid for physical injuries.
- Assisted in special investigations and crime prevention programs.
- Obtained information from arrested subjects to conduct debriefings.
- Thoroughly analyzed criminal information and processed crime scenes.
- Managed debriefings for criminal subjects to acquire data relevant to investigations.

5/2019 – 11/2020

K-9 Police Officer/ Alamogordo Police Department

- Patrolled designated areas in patrol vehicle and on foot to identify security and safety issues.
- Provided for public safety by maintaining order, protecting people and property and promoting good community relations.
- Responded promptly to calls for protection of life and property, enforcement of laws and ordinances, and general public service calls.
- Recorded facts to prepare reports documenting incidents and activities.

- Participated in continuous firearms proficiency, defensive driving, and arrest technique training.
- Handled citation and traffic violation paperwork.
- Patrolled the City of Alamogordo to preserve law and order, deter and detect criminal activity, enforce laws and regulations, respond to citizen requests for assistance, and provide public safety.
- Checked vehicle equipment for proper functioning prior to use.
- Identified, pursued, and arrested suspects and perpetrators of criminal acts.
- Completed detailed reports and required paperwork related to serving warrants, investigating criminal activity, and force deployments.
- Interviewed criminal targets and witnesses to uncover facts for verification and authentication.
- Performed rescue functions at accidents, emergencies, and disasters by directing traffic and administering emergency medical aid.
- Investigated crimes and accidents while administering first aid, securing perimeters and accident scenes, and identifying the preserving of evidence.
- Rendered aid to accident victims and other persons requiring first aid for physical injuries.
- Assisted in special investigations and crime prevention programs.
- Obtained information from arrested subjects to conduct debriefings.
- Thoroughly analyzed criminal information and processed crime scenes.
- Enhanced community safety while conducting patrol investigations.
- Managed debriefings for criminal subjects to acquire data relevant to investigations.
- Lifted up to, 90 pounds on a regular basis.
- Tracked metrics such as overall health, behaviors, and diet to isolate and address concerns for canine partner.
- Cued or signaled canine partner during performances.
- Quickly learned new skills and applied the to daily tasks, improving efficiency and productivity.
- Caried out day-to-day duties accurately and efficiently.
- Performed duties in accordance with applicable standards, policies, and regulatory guidelines to promote safe working environment.
- Filled out documentation for each shift on time and with accuracy.
- Maintained clean, neat, and hazard-free animal areas to protect individual health and well-being.

1/2018 – 5/2019

Police Patrol Officer/ Alamogordo Police Department

- Issued warnings and citations for traffic violations.
- Led teams by example, consistently demonstrating correct behaviors and enforcing policies and procedures.
- Responded to callouts during periods of low coverage or high demand to serve the public.
- Backed up patrol officers during difficult stops or to answer complex questions.
- Conveyed important information at start of each shift such as areas of focus and persons of interest in local areas.
- Patrolled designated areas in patrol vehicle and on foot to identify security and safety issues.
- Provided for public safety by maintaining order, protecting people and property, and promoting good community relations.
- Responded promptly to calls for protection of life and property, enforcement of laws and ordinances, and general public service calls.
- Recorded facts to prepare reports documenting incidents and activities.
- Participated in continuous firearms proficiency, defensive driving, and arrest technique training.
- Handled citation and traffic violation paperwork.

- Patrolled the City of Alamogordo to preserve law and order, deter and detect criminal activity, enforce laws and regulations, respond to citizen requests for assistance, and provide public safety.
- Checked vehicle equipment for proper functioning prior to use.
- Identified, pursued, and arrested suspects and perpetrators of criminal acts.
- Completed detailed reports and required paperwork related to serving warrants, investigating criminal activity, and force deployments.
- Interviewed criminal targets and witnesses to uncover facts for verification and authentication.
- Performed rescue functions at accidents, emergencies, and disasters by directing traffic and administering emergency medical aid.
- Investigated crimes and accidents while administering first aid, securing perimeters, and accident scenes, and identifying and preserving evidence.
- Organized criminal documents such as logs, records, reports, and agendas to streamline processing and improve traceability.
- Rendered aid to accident victims and other persons requiring first aid for physical injuries.

9/2017 – 1/2018

Police Dispatcher/ Alamogordo Police Department

- Operated telephone and radio equipment to receive requests and reports from police officers, medical dispatch, and firefighting crews.
- Questioned callers to determine nature of problems and locations to direct type of response needed.
- Entered criminal record checks, driver's license numbers, and warrants into telecommunications systems to fulfill officer requests.
- Received public emergency and non-emergency calls and supervised response prioritization in order to effectively dispatch official units such as police, fire, and EMS while tracking data in real-time environments.
- Relayed latest information to first responders via electronic means, telephone calls, and radio responses.
- Routed calls to police, fire, and EMS services to meet individual call needs.
- Completed appropriate forms and radio announcements for police department needs such as BOLO requests.
- Quickly learned new skills and applied them to daily tasks, improving efficiency, and productivity.
- Carried out day-to-day duties accurately and efficiently.
- Demonstrated respect, friendliness, and willingness to help wherever needed.
- Worked flexible hours, night, weekend, and holiday shifts.
- Performed duties in accordance with applicable standards, policies and regulatory guidelines to promote safe working environment.

9/2016 – 9/2017

Police Officer Trainee/ Alamogordo Police Department

- Patrolled assigned areas to check homes, businesses, and public roads for signs of disturbance.
- Promoted safe driving conditions by quickly identifying and removing disabled vehicles and obstructions from roadways.
- Patrolled assigned streets, neighborhoods, and businesses to promote security and deter crime.
- Gathered crime scene evidence such as fingerprints, photographs, and physical objects to obtain more complete picture of incident.

- Assisted stranded motorists and removed roadway hazards and obstacles to promote safe vehicle traffic passage.
- Delivered emergency medical assistance and directed vehicle traffic at accident scenes.
- Aided fellow officers with traffic stops, domestic disturbance calls and warrant execution activities.

5/2016 – 9/2016

General Merchandise/OTC Pharmacy Supervisor/ Walmart Neighborhood Market, Alamogordo, NM

- Trained team members in successful strategies to meet operational and sales targets.
- Implemented daily operating procedures to keep store clean, adequately stocked, and well organized.
- Walked through department multiple times each shift to evaluate and correct issues such as cleaning and stock replenishment needs.
- Maintained focus during busy times and delegated tasks to employees to keep business running smoothly.
- Maintained clean, adequately stocked, and organized store by streamlining daily operations and introducing new procedures.
- Examined incoming inventory, merchandised shelves, and prevented shrinkage.
- Effectively allocated tasks during high traffic times to keep operations running smoothly and employees focused.
- Marked down clearance items and relocated merchandise to proper store areas.
- Educated staff on strategies for handling difficult customers and challenging situations.
- Mentored new sales associates to contribute to store's positive culture.
- Kept close eye on department employee and customers to assess theft risks and maintain loss prevention goals.

1/2015 – 4/2016

Senior Assistant Foodservice Manager/ Albertson's Market Alamogordo, NM

- Maintained compliance with company policies and procedures for food safety sanitation, and quality.
- Maintained effective supply levels by monitoring and reordering food stock and dry goods.
- Oversaw training of more than 65 team members.
- Responded to customer concerns, working with manager to significantly raise customer satisfaction ratings.
- Supervised and evaluated staff, enabling them to improve skills, achieve daily objectives and attain advancement.
- Interviewed, hired and trained staff associates and equipped to comply with company policies and procedures.
- Developed and managed employee schedules, balancing individual requests and requirements with business needs.
- Conducted weekly staff meetings to motivate staff members, address concerns and questions, plan improvements, and evaluate progress toward goals.
- Directed merchandising, promotion and brand loyalty efforts for business segment with greatest sales volume.
- Set and enforced performance and service standards to keep consistent, high-quality environment devoted to customer satisfaction.

- Orchestrated positive customer experiences by overseeing every area of Foodservice operations.
- Maintained positive customer relations by addressing problems head-on and implementing successful corrective actions.
- Maintained professional demeanor by staying calm when addressing unhappy or angry customers.
- Established team priorities, maintained schedules, and monitored performance.
- Directed training and retraining of employees to boost performance and enhance business results.
- Effectively supervised staff of 65 personnel by implementing company policies, protocols, work rules and disciplinary action.
- Defined clear targets and objectives and communicated to other team members.
- Opened and closed location and monitored shift changes to uphold successful operations strategies and maximize business success.
- Established performance goals for employees and provided feedback on methods for reaching those milestones.
- Cultivated positive rapport with fellow employees to boost company morale and promote employee retention.
- Evaluated employee performance on daily basis and conveyed constructive feedback to improve skills.
- Trained and developed personnel to improve safety, employee relations and resolve production issues.
- Set aggressive targets for employees to drive company success and strengthen motivation.
- Managed internal operational standards and productivity targets for foodservice.
- Identified and diminished performance gaps by coaching and supervising 65 subordinates.
- Directed group of 65 foodservice associates handling daily and complex requirements of the foodservice department.
- Encouraged departmental employees to present positive, exemplary image to customers.
- Controlled resources and assets for the foodservice department activities for compliance with industry standards and government regulations

Education

JUNE 2026

Bachelor of Arts in Criminal Justice with a focus on Police Administration & Operations and a minor in Psychology / Southern New Hampshire University

Honor Roll in Winter and spring of 2022

GPA: 3.67

MAY 2017

Basic Police Officer Training / New Mexico Law Enforcement Academy, Santa Fe, NM

Professional Development:

Obtained Intermediate Police Officer Certification in March/2020

Obtained Advanced Police Officer Certification in December/2021

JUNE 2013

High School Diploma / Mainland High School, Daytona Beach, FL

Extracurricular Activities:

Air Force JROTC: Was appointed as a Flight Sergeant and Flight Commander for multiple semesters. Was appointed as an Honor Guard Commander. Served as the highest-ranking enlisted cadet in my JROTC Unit.

Participated in Summer Leadership activities which introduced incoming freshman students to the high school and acted as a role model to the students.

Completed Advanced Placement Courses in American History and Macroeconomics

Certifications

- Hazardous Materials: Operations & Awareness Certified – 2/2016
- Leadership 1 for Fire & EMS: Strategies for Company Success – 6/2016
- Basic Swat Operator – 12/2018
- Crisis Intervention Team Training – 1/2019
- Crisis Intervention Team Train-the-Trainer – 3/2019
- Selective Traffic Enforcement Program Training – 6/2019
- Criminal Interdiction – 7/2019
- Instructor Development – 12/2019
- NMLEA Crisis Response Specialty Instructor – 1/2020
- NMLEA General Police Instructor w/ Specialty in Bleeding Control – 1/2020
- Certified Field Training Officer – 3/2021
- Physical Child Abuse Injury Reconstruction Techniques – 10/2021
- Emerging Trends in Child Sexual Abuse Investigations – 10/2021
- NMLEA Crisis Response Master Instructor – 4/2022
- Homicide Investigations & Crime Scene Management – 8/2022

Activities

Due to my testimony under oath in a defense motion to suppress in the 12th Judicial District Court under case number D-1215-CR-2019-00438, heard by Judge Steven E. Blankinship; Judge Blankinship wrote a 25-page opinion on Search and Seizure as it relates to traffic stops and the use of K-9 officer deployments, denying the defense's motion.

I have been a member of the Crisis Intervention Steering Committee for Alamogordo since its inception in 2019. This steering committee was instrumental in developing and implementing the Crisis Intervention program for the Alamogordo Police Department and eventually the Mobile Crisis Response Team. This committee has also helped develop the CIT training curriculum. I have spoken publicly as part of this committee on behalf of the Alamogordo Police Department.

I am currently an investigator as part of the 12th Judicial District of New Mexico's Major Crimes unit. I have participated in and served as the case agent on several high-profile major crimes throughout the district since being sworn in.