# Jonathan murphy

Providence, RI 02906 murphy31981@gmail.com +1 401 443 6993

Ability to multi-task, Army veteran, great communication skills, Ability to work under stress, detail oriented

Willing to relocate: Anywhere

Authorized to work in the US for any employer

# Work Experience

#### **Machine Operator**

Whittet-Higgins Company - Central Falls, RI January 2021 to July 2021

load and unload industrial degreaser, take measurements on parts for inspection, using a micromider, caliper, and comparator, using engineering blueprint as reference source for specifications, load and unload trucks, assemble and pack parts for orders, property maintenance, help with shipping and receiving, label making, scheduling ups, and FedEx pickups, and communicate with ongoing vendor contracts

# Laboror/ shipping and receiving

Dead Line Express - Lincoln, RI November 2017 to March 2021

warehouse maintenance, palatize, and load customer orders, Deliver orders, unload truck, Inventory Control, Quality Assurance, Safety training, tracked incoming and out going shipments, called vendors, confirmed orders, confirmed pickup dates, created labels, packaged products to customer specifications

#### **Lead Sorter**

Savers/Value Village - Providence, RI June 2020 to October 2020

Sort through donations for quality salable items, price and place on sales floor, Store maintenance ( clean, organize and remove product items that no longer sell) maintaining production floor

#### Fill/ Packing Specialist

American Biomedical Corporation - Canton, MA May 2020 to October 2020

work in a Clean room production line, filling biochemicals, label, and pack, dry chemical fill, packaged, items for delivery, confirmed order sheets, and correct inventory counts, communicated with vendors, and management on packaging and shipping dates

#### Laboror

KAT CONSTRUCTION - Providence, RI January 2003 to March 2020 General labor, Footings, and foundations Tieing rebar, Some framing, Roofing, Drywall, landscaping, Assembly, and installation of Counters and Cabinets, Interior and exterior painting.

## **Shift Manager**

Subway - Providence, RI January 2019 to October 2019

Pre op, inventory Control, food Preparation, customer service, Cash drops, Daily reports, Employee Training, Serve Safe Certified

#### **GMP** Isnpecter

Blount Foods - Fall River, MA January 2018 to December 2018

Monitor Employees use of company GMP's - make sure employees washed hands, wore proper ppe, instructed on use of ppe, and GMP's, Restock clean room, sweep and wash floors, empty garbage cans, Enforce GMP's

### **Quality Assurance Technician I**

Condies Foods - West Valley City, UT January 2013 to October 2016

Supervised pre-op line inspection, HACP, microbiological, maintain gmp, sops, training, safety inspections, maintain pH of chlorine washes for produce, closing inspections, operation line inspections, product testing, sanitation, and shipping and receiving load and unload trucks, communicate with vendors, FedEx and ups for pickup of orders, taking orders, confirming inventory, picking and packing orders to meet quality specifications. In addition was expected to full vacancies in the production when team members were absent.

#### **Education**

#### **B.S.** in Criminal Justice w/conc in Corrections

Southern New Hampshire University - New Hampshire August 2021 to Present

#### High school or equivalent in General Studies

Duchesne High School - Roosevelt, UT January 2010 to May 2010

#### Skills

- Inventory
- Quality Assurance
- · Quality Control
- Excel
- Manufacturing
- Word
- · fast learner
- Assembly

- Maintenance
- Quality Inspection
- Packaging
- Materials Handling
- CGMP
- HARPC
- Laboratory Experience
- Food Production
- Restaurant Management
- Food Preparation
- Warehouse experience
- Supervising experience
- · Customer service
- · Shift Management
- Food Safety
- Leadership
- Restaurant experience
- Management
- English
- Shipping & receiving
- Retail sales
- Typing
- Windows
- Analysis skills
- Micrometer
- Calipers
- Mechanical Knowledge
- Power tools
- Dimensional inspection
- Hand tools
- Loss prevention
- Operating systems
- Precision measuring instruments
- Guest services
- Blueprint reading
- Regulatory reporting
- OSHA
- Tableau
- Data visualization
- Research

- · User research
- HACCP
- Test-driven development
- ISO 13485

# Military Service

**Branch: United States Army** Service Country: United States

Rank: E7

July 1998 to December 2014

#### Assessments

# Mechanical Skills: Monitoring — Proficient

August 2019

Measures a candidate's ability to monitor machine indicators in order to ensure safe and appropriate operation.

Full results: Proficient

## **Restaurant Manager — Highly Proficient**

June 2020

Managing restaurant staff and meeting customer expectations

Full results: <u>Highly Proficient</u>

# **Delivery Driver — Highly Proficient**

October 2020

Interpreting instructions, reading maps, and solving problems.

Full results: Highly Proficient

# **Work Style: Reliability — Expert**

October 2020

Tendency to be dependable and come to work

Full results: Expert

#### **Basic Maintenance and Repair — Proficient**

November 2020

Performing basic repairs and maintenance for apartment complexes, office buildings, and other

facilities

Full results: Proficient

#### Supervisory Skills: Motivating & Assessing Employees — Expert

November 2020

Motivating others to achieve objectives and identifying improvements or corrective actions.

Full results: Expert

# Manufacturing Fit — Highly Proficient

November 2020

Measures the traits that are important for success in manufacturing roles

Full results: Highly Proficient

# **Customer Service — Completed**

November 2020

Identifying and resolving common customer issues

Full results: Completed

#### Mechanical Knowledge — Familiar

November 2020

Understanding and applying mechanical concepts and processes

Full results: Familiar

# **Spreadsheets with Microsoft Excel — Completed**

August 2019

Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom

visuals.

Full results: Completed

#### Work Style: Reliability — Expert

October 2020

Tendency to be dependable and come to work

Full results: Expert

#### Workplace English — Expert

November 2020

Understanding spoken and written English in work situations

Full results: Expert

#### Attention to Detail — Familiar

November 2020

Identifying differences in materials, following instructions, and detecting details among distracting

information

Full results: Familiar

#### Work Motivation — Highly Proficient

November 2020

Level of motivation and discipline applied toward work

Full results: Highly Proficient

#### Warehouse associate — Highly Proficient

December 2020

Assesses the tendencies that are important for success in warehouse roles

Full results: Highly Proficient

# **Manufacturing fit — Highly Proficient**

November 2020

Measures the traits that are important for success in manufacturing roles

Full results: Highly Proficient

#### Food service fit: Crew member — Highly Proficient

December 2020

Measures the traits that are important for successful food service crew members

Full results: Highly Proficient

# **Manufacturing fit — Highly Proficient**

September 2021

Measures the traits that are important for success in manufacturing roles

Full results: Highly Proficient

#### **Mechanical knowledge** — Familiar

November 2020

Understanding and applying mechanical concepts and processes

Full results: Familiar

#### **Work style: Reliability — Highly Proficient**

August 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: Highly Proficient

# Supervisory skills: Motivating & assessing employees — Highly Proficient

November 2020

Motivating others to achieve objectives and identifying improvements or corrective actions.

Full results: Highly Proficient

#### **Food safety — Proficient**

December 2020

Proper food handling, storage, and equipment use for preventing the spread of foodborne illness

Full results: Proficient

#### **Analyzing data — Completed**

December 2020

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data

Full results: Completed

# Forklift safety — Highly Proficient

November 2020

Best practices and safety hazards in forklift operation

Full results: Highly Proficient

#### Warehouse shift leader — Proficient

September 2021

Supervising warehouse staff and maintaining safety and security standards

Full results: Proficient

#### Basic mechanical knowledge — Proficient

September 2021

Understanding and applying mechanical concepts and processes

Full results: Proficient

#### **Attention to detail — Proficient**

September 2021

Identifying differences in materials, following instructions, and detecting details among distracting

information

Full results: Proficient

#### Work style: Reliability — Highly Proficient

August 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: Highly Proficient

#### **Cooking skills: Basic food preparation — Familiar**

March 2022

Preparing food, using cooking equipment, and converting ingredient measurements

Full results: Familiar

#### Customer focus & orientation — Highly Proficient

January 2022

Responding to customer situations with sensitivity

Full results: Highly Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

# Groups

# Vice President of the Public Health Student Association at Southern New Hampshire University

April 2022 to Present

I mentor, build community communication and collaboration regarding Public Health, facilitate meetings, and tutor students; I conduct focus groups and have council meetings to help determine new ways to help our students and community continue to stay healthy