RALPH NICK GONZALEZ

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PROFESSIONAL SUMMARY

Results-driven cybersecurity professional with a proven ability to identify and mitigate risks. Strong leadership, problem-solving, and technical skills honed through disciplined execution. Dedicated to fostering team success, maintaining operational readiness, and advancing organizational objectives.

EDUCATION

Bachelor of Science in Cybersecurity – GPA: 3.87 Southern New Hampshire University (CAE-CD) | May 2025

High School Diploma Othello High School | **Jun 2018**

CERTIFICATIONS

-CompTIA Security+, Network+, Pentest+, CNVP (**Aug 2024**) -NSLS Leadership & Advanced Leadership (**Aug 2023**) -TestOut Server Pro 2016, PC Pro (**Apr 2021, Jul 2023**) -Life Insurance License, Washington State (**Mar 2023**)

HONORS & ACHIEVEMENTS

- -National Cyber League Fall 2024: Top 31% (2600th of 8482 participants)
- National Society of Leadership and Success Member
- HackTheBox & TryHackMe Member

PROFESSIONAL EXPERIENCE

Information Technology Assistant

Douglas Fruit | Aug 2023 – Present

- Conducted network traffic analysis using Wireshark to detect vulnerabilities and optimize network performance.
- Configured and maintained Snort IDS/IPS systems to monitor and neutralize threats.
- Automated user lifecycle management via Active Directory and PowerShell, streamlining operations.
- Executed vulnerability scans using Nessus and proposed remediation strategies.
- Documented incidents in ServiceNow to ensure operational accountability and compliance.
- Managed VPNs, firewall configurations, and secure communications infrastructure.
- Supported help desk operations and collaborated on IT security projects.

CITY CARRIER ASSISTANT

United States Postal Service | May 2023 – Jul 2023

- Delivered critical correspondence, maintaining accountability and confidentiality.
- Optimized delivery routes to achieve operational efficiency and timeliness.
- Provided exceptional customer service and resolved inquiries effectively.

BUG BOUNTY HUNTER

Bug Crowd & Integriti | Aug 2022 – Aug 2023

- Conducted penetration testing to assess system vulnerabilities.
- Developed responsible disclosure protocols for external researchers.
- Partnered with development teams to remediate security gaps.

FINANCIAL PLANNER

Primerica | Apr 2023 - May 2023

- Advised clients on financial planning and risk mitigation strategies.
- Delivered tailored solutions to meet client objectives.

HELP DESK TECHNICIAN I

NRTC Managed Services | Apr 2021 – Dec 2021

- Troubleshoot software, hardware, and network connectivity issues.
- Provided remote IT support and implemented solutions efficiently.
- Educated users on proprietary systems and reduced reported issues.