

Patience Deaton

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Amherst, NH

Education

Southern New Hampshire University, B.S Data Analytics & Applied Mathematics, *3.9 GPA*

Related courses: Intro to Quantitative Analysis, Applied statistic for STEM, Data Validation and Applied Data Analysis

Organizations / Honor Roll

National Society of Leadership and Success; Inducted Member; *2021 - present*

National Society of Collegiate Scholars; Inducted Member; *2021 - present*

Experience

Data Conversion Analyst

Central Square Technologies, *2021 - present*

- Collect large data sets as an extract from client servers using MySQL and SFTP.
- Intermediate use of R to analyze client data for visualization.
- Uses Tableau to create data visualizations for clientele and internal viewings.
- Schedules and runs external meetings to review clients' converted data to verify, and make project suggestions based on the scope of the project.
- Consistently collaborates with data conversion engineers and external clients for post-live fixes.
- Improves continuous data conversion process with changes to internal documentation and suggestions.
- Handling multiple projects at once requiring extensive time management and accountability for each project.

Software Support Specialist

Central Square Technologies, *2019 - 2021*

- Team leader for the first shift, entry-level specialists.
- Trained new employees on company policies and the company's public safety and justice software.
- Utilized Salesforce to assign support cases to myself and my team, and contact the client for further information regarding the issue.
- Troubleshoot client's software and database complications through a remote server.
- Regularly write complex database queries and functions to view enterprise-level information in a MySQL database.
- Apply strong multitasking skills required for fast troubleshooting across 50+ cases at a time.

Full-Stack Developer

Learn Sativa University, *2018 - 2019*

- Partnered with the CEO to create the website wireframes and user stories for new projects.
- Accurately coded wireframes into a mobile responsive application via React.
- Used React, JavaScript, MySQL, to create the company websites, and used in-house servers to house each website.
- Applied working knowledge of front-end frameworks like React to create modern Single Page Applications.
- Documented proper understanding of development work by adding to internal documentation and source code.
- Developed high-quality and efficient enhancements to the main company website.