# Michael Del Rio

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I am a senior majoring in marketing at Shippensburg University. I am looking for a challenging and rewarding internship position. Motivated to learn and understand business operations. I have excellent communication, interpersonal, and analytical skills. I am dependable, reliable, trustworthy, and I have good organizational skills.

# **Education**

Bachelor of Science in Business Administration, anticipated graduation date Fall 2022

Major: Marketing

Shippensburg University, Shippensburg, PA

# Skills

- Works well with others
- Eager to learn
- Problem-solving

- Work ethic
- Excellent Communicator
- Supervisor/Leadership skills

# Experience

# Ticket sales Intern, Reading Royals Hockey

#### **Summer 2021**

Wrote and sent out email campaigns concerning the upcoming season 2021/22 season. In order to increase ticket sales for the Royals games. I made ticket sales via phone call and did research for them for special events that they are having throughout the season. I learned a lot about the Reading Royals' business culture, learned how to be a good sales representative as well as how important it is to build a relationship with your customers before trying to sell them anything.

# Cashier and Stock, Redner's Wearhouse Market

#### Summer & Winter 2019 - 2021

Managed my cash register by making sure I gave out the correct amount of change when cash was used. Also handled transactions involving credit, debit, and access cards, as well as checks. Customer satisfaction was always a priority even under difficult circumstances. Transferred inventory to stocks as needed, assisted customers with finding items, stocked items in a neat and orderly fashion.

# Park Maintenance, Berks County Parks Department

Summer, Fall, Winter 2017 –2018

Maintenance of Berks County grounds, by landscaping their grounds. Trail maintenance, painting picnic tables and facility walls.

### **Activities**

I received my Eagle Scout Badge and volunteered helping in community projects with the Boy Scout troop.

I am the current treasure of the Kappa Lambda Chapter of Kappa Sigma. I handle the money that our fraternity receives, create a monthly budget, and make sure that all of our bills get paid in a timely manner.

Participated in the Red Raider Marching Band for the past three years in the drumline.