

Reuben Manzo

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Cybersecurity student with a strong background in customer support and a passion for the technology industry

Skills

- Network Security
 - Penetration Testing
 - Incident Response
 - Coding
 - Scripting
 - IP Addressing, Subnetting, Routing
- SIEM
 - Compliance Standards (GDPR, HIPAA, PCI DSS)
 - IDS/IPS
 - Firewalls
 - Antivirus Software
- Risk Management
 - Analytical Thinking
 - Cybersecurity Tools: Wireshark, Metasploit, Nessus, Snort
 - Operating Systems: Windows, Linux
 - Programming Languages: Python, PowerShell

Objective

- Reuben is a dedicated student pursuing a bachelor’s degree in cybersecurity at Southern New Hampshire University, expected to graduate in October 2024. With an associate degree in information technology, he possesses a solid foundation in the field. Reuben’s passion for cybersecurity extends beyond his academics, as he actively stays updated on industry trends and technologies. His six years of experience as an optician have honed his customer support, communication, and interpersonal skills. Reuben’s commitment to continuous learning and his diverse skill set make him a valuable asset in the cybersecurity domain.

Relevant School Experience

- march 2022- Present
- **Cybersecurity Projects | Southern New Hampshire University**
- + Led a team project to design and implement a secure network infrastructure for a simulated business environment, ensuring confidentiality, integrity, and availability of data.
- + Conducted vulnerability assessments and penetration tests using industry-standard tools to identify and remediate security vulnerabilities.
- + Participated in incident response activities, including analyzing security incidents and implementing mitigation measures to minimize impact.
- + Contributed to the development and documentation of cybersecurity policies, procedures, and best practices.
- + Developed a risk assessment framework to evaluate the security posture of an organization, identifying and prioritizing potential risks and recommending mitigation strategies.

Work Experience

- march 2018 - present
- **Optician | Walmart Vision Center**
- + **HIPAA Compliance:** Certified for 6 years, ensuring secure handling of private patient health information.
- + **IT Systems Expertise:** Experienced in IGEL technology workspace computer systems operations for 6 years, with proficiency in BOSS system operations, including maintenance and troubleshooting.
- + **Sales Achievement:** Top performer in optical sales, achieving million-dollar sales within the region.
- + **Administrative Skills:** Proficient in Microsoft Office Suite (PowerPoint, Word, Excel) for 13 years.
- + **Insurance Coordination:** Communicates eligibility claims with 3rd-party insurance groups.
- + **Training and Development:** Skilled in training new hires and conducting training on system updates and routine maintenance.
- + **Data Entry Accuracy:** Enters personal and private patient information accurately, including eyeglass and contact lens prescriptions.

Education

- january 2023- October 2024
- **Southern New Hampshire University**
- Bachelor’s Degree, Cyber Security
- *Relevant Coursework: Network Security, Ethical Hacking, Cyber Defense, Risk Management, Cryptography, and Digital Forensics*
- january 2021- january 2023
- **Southern New Hampshire University**
- Associates in Science and Information Technologies