

L. "Jayce" Marx-Webber
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SUMMARY

An upcoming communication degree graduate (March 2023) with experience in team building, leadership, and the service industry. Highly creative and dedicated individual with strong interpersonal and communication skills. Experience with graphic design, marketing, brand management, and intercultural communication. Consistently receives outstanding feedback for academic projects and proposals.

EDUCATION

Bachelor of Arts in Communication

Anticipated March 2023

Southern New Hampshire University, GPA 3.975

Relevant Coursework

- Human Relations in Admin- Earned Certification Badge
- Global Communication
- Strategic Storytelling
- Personal Brand Communication
- Social Media Strategy

KEY SKILLS

- Strong communication, interaction, and relationship-building skills acquired through customer-service positions, volunteer work, and coaching activities.
- Highly organized and able to multitask and accomplish multiple objectives with attention to detail.
- Professional demeanor with customers, co-workers, and management.
- Successful leader who thrives in teams as well as independently.
- Excellent verbal and written communication skills.
- Adept at giving presentations to large audiences.
- Experienced in computer skills -- web page design, graphic design tools, Microsoft, and Adobe.

PROFESSIONAL EXPERIENCE

Harvey Cleary Builders Bethesda, MD

Sept 2019- Apr 2020

A full-service general contractor companies that values safety, accountability, and opens communication.

Laborer

- Enforced safety rules and regulations throughout the job site, consisting of 200-500 employees
- Anticipated company needs to meet short and long-term goals on time
- Conducted risk assessment twice/day to eliminate delay and injury
- Maintained an open line of communication with management to help ensure a pleasurable and smooth experience for VIP clients

Great Wolf Lodge Colorado Springs, CO

May 2019- Aug 2019

Team-centered company which values cohesiveness in order to create a unique and fun experience for families at their water park/hotel/resort experience.

Lifeguard

- Safeguarded lives and well-being of guests
- Assessed equipment functionality and safety through periodic testing
- Implemented safety measures in order to prevent drowning and injury

Earned the following certifications:

- Ellis Lifeguard Certification 07/2019-07/2020
- Health Care Provider BLS (CPR & AED)

- Standard First Aid
- Preventing Blood-borne Pathogens

Starbucks Annapolis, MD

Sept 2016- Mar 2019

They are a coffee company driven by its connection to serving others and the global community.

Barista/ Shift Supervisor

- Memorized and created over 100 beverage recipes and customized orders •
- Analyzed storage and retail logistics in order to efficiently manage shipments of product and materials needed in inventory with the least amount of waste
- Coached and motivated employees, training and managing up to 6 individuals per shift in order to maintain optimal productivity
- Arranged products and signage for promotional events
- Received "Partner of the Quarter" twice due to stellar job performance

Anne Arundel Medical Center Annapolis, MD

Jun 2015- Aug 2015

Summer Intern- Pediatrics ER

- Assisted with admission and release of patients
- Greeted patients and visitors
- Administered prescribed videos and informational documents from physician to patient's family
- Organized and received paperwork
- Stocked supplies
- Cleaned/disinfected stations

VOLUNTEER / COMMUNITY SERVICE

- Assistant Stage Manager at Bowie Community Theatre, Box Office, Concessions
- Relay For Life
- Tutoring
- Volunteer at Wellness House in Annapolis

PROFESSIONAL AFFILIATIONS

National Society of Leadership and Success (NSLS)

- Advanced Leadership Certification