

Collin Lamont

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Education

M.A. Alvernia University

Expected Graduation May 2024

Program: Clinical Mental Health Counseling

GPA: 4.0

B.A. Kutztown University of Pennsylvania

Graduated Dec. 2020

Major: Philosophy

Minor: Psychology

Work Experience

Resident Assistant, Alvernia University, Reading, PA

Aug. 2022-Present

- Assists in supervising residents and responding to complaints, reports, requests, and emergencies.
- Facilitates resolution of disagreements between residents.
- Enforces university and residence hall rules and regulations.
- Promotes and facilitates residence hall events.

Graduate Assistant, Alvernia University, Reading, PA

Sept. 2021-Present

- Assists in updating Alvernia's LibGuides for quicker navigation to be utilized by faculty and students.
- Maintains a professional and inviting environment for faculty, students, and visitors.
- Collaborates with other departments on campus to facilitate events and emphasize the university's core values.
- Assists students, faculty, and visitors with technical questions, campus inquiries, and library navigation.

Management Trainee, Enterprise Rent-A-Car, Reading, PA

Dec. 2020-July 2021

- Assisted established management staff with operational oversight, business development, and process improvement strategies.
- Devised processes to boost long-term business success and increase profit levels. Evaluated performance, adjusted strategies, and maintained agile, sustainable operations.
- Collaborated in a professional team to solve workflow issues.
- Established open and professional relationships with team members which facilitated communication, quickly resolving issues and conflicts.

Beer/Wine Associate, Redner's Markets, Sinking Spring, PA

Dec. 2018-Dec. 2020

- Managed cellar and beverage storage maintenance to prevent inventory spoilage.
- Trained service staff on varieties of beer and wine to maximize revenue and maintain a stellar reputation for service.
- Represented establishment professionally and earned consistent repeat and referral business.