

Julianna Rabin, BSIS

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ASSISTANT MANAGER | TEAM LEADER | STUDENT DEVELOPMENT | CUSTOMER SUCCESS | PRIVACY AND COMPLIANCE | CRITICAL THINKER

Graduating in May with a Clinical Health Informatics degree, I'm poised to leverage my technical training and business acumen as a skilled analyst. Drawing from my experience as an Assistant Manager and Team Leader, I excel in crafting strategic solutions and fostering collaboration. My cross-functional problem-solving skills align with a commitment to achieving shared objectives and ensuring customer success. Grounded in Privacy and Compliance, integral aspects of healthcare, my approach emphasizes fostering a commitment to continuous learning.

EDUCATION

Bachelor of Science in Health Informatics – Georgia State University **GPA: 3.89** **2021 – Current**

SQL/Oracle, Health-Related Business Cases, Research, Tableau, Agile Development Method, Healthcare Implementation, Excel; Analytical, Strategic Planning, Database Management, Critical Thinking

- **Minor:** Psychology
- **Honors & Awards:** President's List, Dean's List
- **Leadership & Professional Development:** Student Health Informatics Association Vice President, Lewis College Ambassador; Team Management, Networking, Collaboration

Bachelor of Science in Nursing – Kennesaw State University **GPA: 3.58** **2018 - 2021**

Completed 69 Hours. Health Science, Chemistry, Patient Advocacy; Cultural Awareness, Presentation Skills, Adaptability

- **Honors & Awards:** Kiwanis Scholarship, Dean's List
- **Leadership & Professional Development:** Odyssey Peer Mentoring Program, RRPg for Latinx Students, KSU Miracle; Goal Setting, Organization Skills, Communication, Leadership Skills

PROFESSIONAL EXPERIENCE

Hotel Clermont

August 2021 – Current

Lead Mixologist | Assistant Manager – **Lead a team** of 10 mixologists, **ensures smooth day-to-day operations.**

Demonstrate expertise in workforce development, contributing to a more skilled and motivated team.

- **Deliver exceptional service**, resulting in a **27% increase in customer traffic and revenue growth.**
- Effectively manage and **resolve workplace conflicts**, fostered a harmonious work environment, and **maintain cohesiveness.**
- **Innovative Mixology, develop and conduct** weekly prep shifts, streamlining cocktail preparation processes, and reducing ticket time by over 53%, **leading to improved operational efficiency and increased revenue.**

Synsormed

January 2024 – Current

Data Analyst Intern | Generate weekly analytic reports, analyze trends, interpret data, and develop insights to drive dynamic marketing strategy implementations.

- **Creative Engagement:** Contribute to personalization initiatives by creating and testing diverse activities designed to prompt desired customer actions, consistently optimizing performance according to test results.
- **Strategic Needs Assessment:** Collaborate with marketing and e-commerce teams to devise learning agendas, aid in testing plan development, and deliver dependable test results, contributing to the continuous enhancement of business performance.
- **Database Optimization:** Implement precise database optimization strategies, improving data structures and reinforcing data integrity, resulting in measurable advancements in both performance and audience engagement.

