

Gina Sheridan

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PROFESSIONAL EXPERIENCE

St. Louis County Library, St. Louis, MO (2012 to present)

Branch Manager

- Supervises and participates in community outreach, reference services, collection management, and programming to ensure excellent, proactive customer service.
- Oversees hiring, training, mentoring, and evaluating the performance of staff.
- Interprets library policies, objectives, and services and communicates effectively with staff, administration, community stakeholders, and customers.
- Provides and promotes a positive and professional work environment for staff of all levels.
- Oversees the maintenance of the building and grounds to ensure a safe and clean environment for staff and customers.

Fresno County Public Library, Fresno, CA (2007 to 2012)

Projects Librarian, Service Priorities Office (2011 to 2012)

- Responsible for the implementation of countywide projects to meet short- and long-term business goals.
- Assisted with establishing an online fine payment service, provided staff and customers with software support, and identified ways to improve the customer experience.
- Researched and recommended strategic priorities in preparation for a library tax measure.
- Investigated and drove adoption of new and emerging technologies such as self-check kiosks, RFID tagging, and security gates.

Young Adult Services Librarian (2007 to 2011)

- Established a dynamic 25-member Teen Advisory Group that was actively engaged in event planning and implementation.
- Founded a Homework Center, coordinating with eight teen volunteers who provided tutoring for students in grades K-12.
- Developed and taught classes on Database Research, eMedia, Microsoft Office, and Google Apps.
- Launched an annual student film festival which attracted an average of 350 teen filmmakers, family members, and general community stakeholders.

TJX Companies, Inc., St. Louis, MO and Savannah, GA (1997 to 2006)

Merchandise Coordinator

- Managed retail merchandising and sales teams. Trained and supervised new hires, cross-trained employees in all retail store functions, including customer service and cash handling.

EDUCATION & AWARDS

Master of Arts in Biology • University of Miami, Oxford, OH (expected 2023)

Advanced Inquiry Program which combines asynchronous online coursework with field study at the Missouri Botanical Garden.

Missouri Library Association Outstanding Professional Librarian Award (2019)

Recognizes a librarian with an MLIS degree who has made a significant contribution to the improvement and advancement of library and information services.

IMLS Western Regional Fellowship: Transforming Life After 50 (2010 to 2011)

Development of library practices for adults ages 50+, including seminars in demographic changes and strategies for community assessment, partnership building, collaboration, and volunteer engagement.

Eureka! Leadership Program • Infopeople/California State Library (2008 to 2009)

Librarian leadership training and professional development seminars.

Master of Library and Information Studies • University of Alabama, Tuscaloosa, AL (2007)

Bachelor of Arts in English Literature & Politics • Webster University, St. Louis, MO (2005)

PUBLISHED BOOKS

Check These Out: One Librarian's Catalog of the 200 Coolest, Best, and Most Important Books You'll Ever Read, Adams Media (2015)

I Work at a Public Library: A Collection of Crazy Stories from the Stacks, Adams Media (2014)

VOLUNTEERISM

Girl Scouts of Eastern Missouri, St. Louis, MO (2014 to 2020)

Troop Leader

- Raised funds to provide registration fees, uniforms, field trip opportunities, and regular year-round meetings for 28 new Girl Scouts.
- Coordinated adult volunteers, planned and implemented meetings and outings aimed at promoting confidence-building, self-empowerment, and civic-mindedness.

Old North St. Louis Restoration Group, St. Louis, MO (2013 to 2020)

Social Outreach Committee Member

- Plans and implements activities to improve community engagement.
- Created and maintains a neighborhood reading garden and book exchange program to increase access to books and inspire lifelong learning in people of all ages.