

Anna Hatch

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PO Box 1913 Mill Valley, CA 94942

EDUCATION

Miami University | Online | May 2021- Present

Master's Degree in Conservation Biology

Eckerd College | St. Petersburg, Florida | May 2018

Bachelor's Degree in Psychology, Minor in Biology

SKILLS AND CERTIFICATIONS

Computer: Microsoft Suites, Salesforce, Animal Care Software

Other: Animal husbandry, Operant conditioning, Customer service, Leadership, Record keeping, Data Analysis, Field survey

Certifications: First Aid, CPR, Open Water Scuba

WORK EXPERIENCE

Guide Dogs for the Blind | San Rafael, CA

Canine Welfare Training Technician, September 2019 – April 2021

- Trained future service dogs using positive reinforcement techniques and operant conditioning
- Enhanced the dogs' quality of life through maintained diet, exercise, and enrichment
- Ensured proper medications and diets are maintained in consult with veterinarian staff
- Kept clear records on diet, behavior, and health of dogs
- Mentored and trained new volunteers and employees

Sarasota Jungle Gardens | Sarasota, FL

Zookeeper, July 2018 – June 2019

- Provided husbandry and enrichment for native and exotic species, with focus on bird department
- Engaged with and educated guests through daily animal interactions, keeper talks, & shows
- Documented medical and behavioral records as well as medical administration
- Implemented positive reinforcement training and management plans with parrots and birds of prey

St. Petersburg Yacht Club at Pass-A-Grille | St. Petersburg, FL

Server/Hostess, July 2017 – April 2018

- Provided food and beverage services to members of an upscale private club
- Managed in-person and telephone guest inquiries, customer service requests, and reservation bookings
- Set up, organized, and serviced large private or holiday events

Audubon with Eckerd College | Fort de Soto, FL & St. Pete Beach, FL

Bird Steward Field Research Assistant, May 2017 – September 2017

- Engaged and educated the public to increase awareness of threatened bird species
- Protected, collected data, and banded birds for a research project through Eckerd College

Cairns Tropical Zoo | Cairns, QLD, AUS

Zookeeper Intern, September 2014 – November 2014

- Provided husbandry and made enrichment for native Australian and exotic animals in all departments
- Administered medication to quarantined animals