

GLOISHA OSBURN

San Jose, CA 95126

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PROFESSIONAL SUMMARY

Multi-faceted and diligent professional with accomplished qualifications in resolving matters quickly and effectively by carrying out the most effective and appropriate course of action. Show persuasive argument abilities, along with comprehensive skills. Possess well-developed administrative and organizational skills, as evidenced by the ability to improve division operations continuously—Utilize outstanding ability to effectively prioritize and manage a broad range of litigation-related responsibilities and functions. Serve as a diplomatic and highly motivated individual who is highly effective even in stressful situations.

SKILLS

- Maintaining Order
- Protecting People and Property
- Criminal Investigations
- Report Writing
- Critical Thinking
- Service-Orientation
- Time Management
- Verbal and Written Communication
- Problem Solving
- Safety and Risk Assessments
- Law Enforcement Information Databases

WORK HISTORY

07/2019 to Current **Police Officer**

Hillsborough Police Department – Hillsborough, CA

- Enforced traffic laws and ordinances through visual observation and radar speed detection.
- Patrolled assigned areas to prevent and detect roadway crimes.
- Checked accuracy and integrity of collected information to identify optimal course of investigation.
- Gathered necessary information for court appearances and testified as witness under oath in court.
- Developed organizational system for case records, reports, logs and agendas.
- Investigated and reported crimes, accidents, offenses and damage to property.
- Talked regularly with citizens to establish rapport and become familiar presence in area.

01/2015 to 07/2019 **Corrections Officer/Patrol Officer**

Kenner Police Department – Kenner, LA

- Maintained safety and security of staff and public by applying defensive

techniques and physical restraints.

- Conducted pat downs and strip searches of inmates and visitors to prevent contraband from entering facility.
- Arranged daily schedules for prisoners, including library visits, work assignments, family visits and counseling appointments.
- Secured numerous informants providing information about drug activities in urban, rural and suburban areas.
- Acquired and executed warrants to capture persons of interest and case evidence.
- Operated undercover to gain intelligence on drug movements and related players.
- Worked undercover operations as buyer or dealer to uncover criminal activities and gather evidence for cases.
- Automated document flow by ensuring log books and medical files were maintained with 100% accuracy

EDUCATION

Expected in 2023

Bachelor of Science: Cyber Security

Southern New Hampshire University - Hooksett, NH

- Working towards a Cyber Security Degree
- 3.8 GPA

01/2020

California POST Certificate : Law Enforcement

Monterey Peninsula College - Monterey, CA

- Completed rigorous training and testing that proved demonstrated character, knowledge of the law, problem-solving abilities, human relations, communication and physical skills needed to meet the professional standards of a peace officer.