

Mercedes S. Hamilton, LPT

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OBJECTIVE

To obtain a position in Behavioral Healthcare.

HIGHLIGHT OF QUALIFICATION

Medication Administration	Crisis Interventions	Team Management
Microsoft Office.	Crisis Communicator	Reliability
Nursing Documentation	Positive Behavior Support	Individual Program Plan
Behavior Modification	Multitasking Abilities	Active Listener.
Creative Problem Solving	Case Management	Program Development
Functional Behavioral Assessment	Psychological Assessment	Psychoeducation groups
Medical Terminology	DSP I & DSP II	Microsoft Outlook
MS Team, Zoom, Cisco	Dependable	Professional work ethic
Flexibility	Leadership oriented	Customer Service
Compassionate		

EXPERIENCE

State of Arizona (DCS)

DCS-Case Aide| 03/2023-Present

- Provide daily care to children 0-17 including hygiene, meals, and activities
- Assist in maintaining safety, support services, medication administration, and assist with transportation
- Collaborate with multiple departments to assist in the needs of our children
- Assist in orientation and training new hires.

State of Arizona (ATPC)

Lead Habilitation Technician| 04/2022-03/2023

- Provide guidance, coaching, teaching, and mentorship to direct support professionals.
- Assist with documentation of ISPs, data sheets, and behavioral treatment plans.
- Lead staff in active treatment in a fun, safe, classroom-like environment.
- Collaborate with a multidisciplinary team on smart goals implementing specific, measurable, attainable, and relevant objectives.

Supplemental Health Care

Lead Psychiatric Technician Nurse| 05/2020-06/2021

- Previously in contract with the Department of Social Services, working on mitigation plans for healthcare facilities.
- Previously in contract with Concentre Labs assisting Amazon employees with self-administrated COVID-19 tests.
- Previously contacted with Fairview Developmental Center providing care for ID/MI patients with COVID-19 as charge/lead of the unit.
- As charge/lead, I am responsible for all licensed and non-licensed staff as well as all patients on the unit.
- To keep the staff/patients safe and secure throughout my shift, delegating tasks and creating the assignment
- Collaborating with the physicians to provide the best care for the patients in our care.
- Assisting staffing in completing documentation, logs, and charts promptly and accurately.

B2B Medical Staffing.

Psychiatric Technician Nurse| 12/2020-03/2021

- Contacted with California Institute for Women (CIW) to provide care to Inmate patients in the mental health crisis unit.
- Medication administration, wellness checks, cell front contact, assist with showers, linen change, educational groups.
- Document all pertinent care information regarding inmate patient's condition, medication, and treatment.

Crestwood Behavioral Health

Psychiatric Technician Nurse|10/2019-01/2021

- Assesses, plans, implements, and evaluates nursing care for clients. Works with the service coordinator in developing service plans for the client.
- Follows protocols regarding medication administration and treatments per physicians' orders.
- Document all pertinent information regarding the client's condition, medication, treatment, and communication with legal and health care representatives per policy.
- Supervises the use of restraints for physical and behavioral reasons, ensuring that the client's rights and safety are upheld.
- Communicates with appropriate personnel and disciplines daily regarding admissions, discharges, changes in condition, physicians' orders, and other appropriate information.

People's Care Behavioral Health

Lead Psychiatric Technician Nurse| 3/2019-10/2019

- Medication administration, medication auditing, supervising DSPs, delegating daily tasks -Scheduling active treatment, daily documentation, working closely with Regional Centers and Community Care Licensing.
- Working with Dual diagnoses, such as intellectual disabilities, mental illness, and substance misuse.
- Provide a therapeutic and safe environment, crisis prevention, crisis communication, and collaboration with the BCBA.

AKUA Behavioral Health,

Lead Psychiatric Technician Nurse| 06/2018-01/2019

- Experience in Dual diagnoses such as substance misuse, mental illness, eating disorders, and intellectual disabilities.
- Experience in admissions, discharges, and changes in condition assessments.
- Case manager providing treatment plans that included setting goals, objectives, and measurable outcomes.
- Provided support, psychoeducation, community group outings, program development, mentoring, coaching, and safe and therapeutic entertainment to staff and clients.
- Supervising the clinical techs, monitoring clients' medication administration, vital signs, symptoms, and side effects.

Metropolitan State Hospital,

Psychiatric Technician Nurse| 12/2017-06/2018

- Provide care throughout the hospital as a registry staff working in LPS, the compound, and skilled nursing.

Fairview Developmental Center,

Psychiatric Technician Nurse| 12/2016-12/2017

- Experience in mental illness, behavioral, and developmental delay clients.
- Provide medication administration, documentation, and treatments including g-tube care.
- Group leadership and therapeutic/behavioral interventions implemented in a safe environment.

Fairview Developmental Center,

Psychiatric Technician Assistant| 12/2015-12/2016

- Experience in mental illness, behavioral, and developmentally delayed.

- Provided active treatments, encouraging independence, and assistance in ADLs.
- Teaching, mentoring, and modeling appropriate behaviors.

Synergy Homecare

Certified Nurse Assistant| 03/2012-06/2014

- Provide care to clients in their homes as needed.
- Assist with oral care, bathing/showering, urinal/ commode, bowel care administering enemas.
- Medication administration, transfer assistance, meals/snack preparation, and range of motion exercises.

Scripps Memorial Hospital

Certified Nurse Assistant| 03/2011-07/2011

- Experience in medical/surgical, Telemetry, and oncology.
- Assessed patient vital signs, intake and output, and catheter care.
- Assisted with all aspects of daily care, including bathing, feeding, and dressing

Vista Knoll Specialized Care,

Certified Nurse Assistant| 03/2010-01/2011

- Experience in Alzheimer/dementia, cognitive/behavior, long-term, skilled nursing, and rehabilitation care.
- Assisted in all aspects of daily care, including transfer assistance, parental care, and toileting.
- Assisted with activities such as bingo, movie night, and walks in the garden.

EDUCATION/AFFILIATIONS

- Southern New Hampshire University| Major: Bachelor of Arts in Psychology| 05/2021-12/2023
- Mt. San Antonio College| Major: Psychiatric Technician| 01/2013- 12/2014
- Cypress, College| Major: Psychiatric Technician transferred to complete| 02/2015- 12/2015
- Mt. San Antonio College| Major: Certified Nurse Assistant| 08/2009/-12/2014
- Diamond Bar High School| diploma| 2000-2004

LICENSING/CERTIFICATION

Licensed Psychiatric Technician| Date Issued: 11/7/16| Expires: 10/31/23

IV Therapy and Blood Withdrawal| Date Issued: 08/28/20 | Expires 08/28/24