

ROBERT BARCLAY
Mt. Pleasant, WI 53406
262.865.7070
robertbarclay64@gmail.com

PROJECT MANAGER/DATABASE DEVELOPER/APPLICATION MANAGER

Qualifications Summary

- Project Management experience with a track record of bring both small and large projects in on time and on budget.
- Diligent and productive application manager with a high level of work integrity. Backed by solid credentials, business and technical acumen and an exemplary-rated work history in application management and database development.
- Experience developing server-side database management system (DBMS) applications on multiple platforms. Maintaining security infrastructure, emergency continuation planning and best practices.
- Proven success designing high-integrity relational/dimensional databases and business intelligence solutions supporting critical business areas.
- Recognized ability to successfully integrate business and technical teams to create reliable off-the-shelf and “home grown” database applications.
- Proven leader in both technical and customer service environments managing teams of up to 60 associates. Responsible for interviewing, coaching and training staff. Conducting reviews of direct reports and overseeing review processes for indirect reports.

Skills

MS SQL Server (version 2005 – 2014) SSAS, SSRS and SSIS | JDA Trade Promotion Management | SAP TPM | SAP BPC | SAP BI/BW | SAP ERP | Oracle DB | Oracle ERP | MicroStrategy | IBM DB2 | SQL Server | SharePoint | MS Project | MS Office

Database Development | BI Solutions | Data Warehousing & Integration | Sales Planning and Analytical Solutions | End User Training | Requirements Gathering and Documentation | Enterprise and Business Team ETL | Asset Management | Desktop and Server Configuration Management | Program Testing Procedure Development | Project Management | Budget Creation and Management

Professional Experience

The Home Depot

Project Specialist, 3/2021 to Present
Head Cashier, 8/2020 to 3/2021
Service Desk Lead, 11/2018 to 8/2020
Flooring Sales Specialist, 4/2018 to 11/2018

The Heartland Catering Company, LLC

Owner, 7/2015 to 4/2019

SC Johnson and Sons, Consumer Packaged Goods

Associate Manager, BPT, 7/2013 to 7/2015
IT Consultant, BPT, 10/2001 to 7/2013

Database and Application Developer defining system/user requirements to design, develop, document, test and implement data models, database architecture and DBMS/BI solutions supporting sales, marketing, e-commerce, finance, customer service, billing and other crucial business functions.

Key Accomplishments:

- Delivered a Sales Planning and Forecasting system utilizing SAP BPC including requirements gathering and documentation as well as end user training on the new software. Managed the System Testing Environment including Servers, Desktops and Mobile Devices. Oversaw the security implementation including design of the security model and implementation across North American operations.
- Managed a JDA Trade Promotion Management installation for a North American direct and indirect sales force, managing the foreign based technical team, planned and implemented a version upgrade including upgrading the database from SQL Server 2008 to 2012 and eventually the sunset of the tool.
- Integrated Customer data into a comprehensive MS SQL Server database reporting solution that permitted the development of new product sales tracking, SKU reduction management and consumption versus shipment analysis maximizing the accuracy of sales forecasting and dramatically reducing retail shelf out of stock.
- Created a custom Product Information Management solution saving the company software maintenance fees by retiring the purchased solution that did not meet the company's requirements.
- Worked within the sales teams to negotiate new point of sale data from key retailers creating a more comprehensive data source for executive management reporting. Integrated the data from file acquisition to consumable reports using MS SQL Server.
- Developed new technical resources by managing interns during rotations within the company.
- Key developer of the first data warehouse solution for the company. Maintained and upgraded the North American solution and oversaw data integrity with weekly ETL.
- Installed and configured required software on desktops and laptops as required by projects including MS Excel, Outlook, SharePoint and other MS Office applications.
- Maintained, installed and configured printers, projectors and various peripheral devices as required by project teams.

AJILON, IT Consulting

Database and MDX Developer, Managed Services, 5/2000 – 10/2001

Maintained and enhanced Oracle (IRI) Analyzer MDX based applications. Insured successful and accurate data loads. Worked with clients to resolve technical issues related to application usage. Perform various other tasks as assigned by team lead.

- Developed enhancement to Sales Analyzer to allow for split year reporting. Modification permitted better use of the product for marketing planning and analysis for Insect Control business.
- Created reports for North America Data Warehouse team to validate data loading accuracy.
- Built reporting system for using Planview extracts to give detail resource activity reports. Reports became standard in early use of Planview at SCJ.
- Developed database triggers tables in Magic to enhance reporting capabilities by recording transaction details automatically.

STERIS, Medical and Pharmaceutical Equipment and Consumables Manufacturer

IT Sr. Associate, 7/1999 – 4/2000

Customer Service Manager, 11/1998 – 6/1999

National Contract Compliance Manager, 7/1996 - 10/1998

Customer Service Associate, 8/1992 – 6/1996

Education

Southern New Hampshire University, Currently Attending, Management Information Systems

DeVry Institute of Technology, Irving, TX - 1991-1992, Computer Information Systems Studies (60 credit hours)

North Central Texas College, Gainesville, TX - 1982-1983, General Studies

Lindale High School, Lindale, TX – 1978-1982 Diploma

Recognition

SCJ Partners in Excellence Award – Fiscal 2005/2006

SCJ Delivering the Win Award – March 2005

SCJ Officers Recognition Award – February 2002

Home Depot Vice President's Service Recognition - March 2020