SABRINA LUGO

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P: (407) 284-8173 **A:** Orlando, FL 32821

PROFESSIONAL SUMMARY

Prepared to bring passion, patience, and positivity developed with years and fit for application to a growth-oriented role. Dependable team player with superior work ethic and devotion to animals. Focused on optimizing behaviors to meet targets with disciplined care and instruction. Familiar with positive reinforcement, husbandry tasks, enrichment goals, and behavioral training devices. Excited to efficiently manage every animal in human care premises with calm approaches. Offering excellent interpersonal and communication skills. Enthusiastic and eager to contribute to team success through hard work, attention to detail, and excellent organizational skills.

WORK HISTORY

Central Florida Animal Reserve-Animal Care and Training Internship

Saint Cloud, FL • 09/2021 - Current

- Animal Training
- Administration of medications
- Diet preparation
- Maintaining sanitary and safe animal enclosures
- Assisting in the shifting of cats from via gated enclosure into their feed shift
- Observing animal behaviors and any changes, as well as superficial well-being
- Monitored day-to-day activities
- Annotation of routine husbandry and animal welfare, such as regular bowel movement, reactions of enrichment, and the like.

SeaWorld Parks And Entertainment - Photography and Sales on The Job Trainer

Orlando, FL • 08/2017 - Current

- Comfortability in speaking to large amounts of people and interacting with at least 100 guests daily.
- Presented training concepts through instructional methods such as positive reinforcement and maintained employee training records.
- Delivered presentations to guests and answered questions with eloquence and professionalism.
- Mentored new and current employees
- Liaised between leadership and entry-level workers, facilitating smooth communication.
- Analyzed company training methods and made adjustments to rectify issues, increase efficiency and exceed training goals.

□ SKILLS

- Public speaking
- Administration of medication
- Animal training
- Husbandry Experience
- Dependable and Responsible
- Employee Training, Coaching, Mentoring, and Development
- Problem-Solving, Decision Making, and Conflict Resolution
- Interpersonal Communication and Active Listening
- Basic Math
- Strategic Planning and Coordination
- Policies and Procedures
- Verbal and Written Communication
- Project Management for Goals and Performance
- First aid and Safety Procedures
- Customer Service
- Organization and Time Management
- Team Building and Teamwork and Collaboration

EDUCATION

Bronx Community College of The City University of New York

Associate of Arts: Psychology

- Elected Captain of Psychology Club
- Member of Media and Film Club
- Member of Dream Psychology Club
- Member of Music and Arts Club
- Member of Videogame and Anime Club

Southern New Hampshire University

Hooksett, NH • Expected in 10/2023

Bachelor of Science: Psychology

- Presidents List Fall 2021
- Dean's List Summer Term 2021

Member of National Leadership and Success Honors society NSLS

Member of International Marine Animal Training Association *IMATA*