# Sabrina Lugo 12712 Patterson Club Drive, Orlando, Florida 32821

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**Objective** This applicant is passionate about animal care facilities, education, and conservation. This candidate is prepared to help the team succeed with company goals and ensure the best quality experience for animals and guests. This applicant is ready to bring passion, patience, and positivity. Excellent communication skills and openness to feedback make this applicant a perfect fit for a growth-oriented role. This applicant is enthusiastic and eager to contribute inquisition, attention to detail, and observational skills. This candidate is a dependable worker and will be available for the weekend, evening, and holiday shifts.

# **EDUCATION**

#### 2017-2019 MEDICAL ASSISTING ASSOCIATES DEGREE PROGRAM, PENN FOSTER COLLEGE

Studying Biology, Psychology, Sociology and Humanities to understand the human species and their mechanisms.

- Teamwork Collaboration - Attention to detail - Biology - Anatomy - Psychology

#### 2015-2017 LIBERAL ARTS AND SCIENCES ASSOCIATES DEGREE PROGRAM BRONX COMMUNITY COLLEGE

- Psychology Biology- Communications and Public Speaking Oceanography Theatre 3.4 GPA
- Honors Society Theatre Club Psychology Club Dream Psychology Club Media and Film Club

#### 2020-2022 PSYCHOLOGY BACHELOR'S DEGREE PROGRAM SOUTHERN NEW HAMPSHIRE UNIVERSITY

- Psychology Biology Communications and Public Speaking Humanities Honors Society
- Public Speaking Educational Psychology Development Psychology 3.8 GPA

#### 2022 ABC ANIMAL TRAINING CERTIFICATION BASIC AND ADVANCED PROGRAM

SHELLEY WOODS ABC'S OF ANIMAL TRAINING - MARINE MAMMAL TRAINING WITH DOLPHINS AND SEA LIONS

- Operant Conditioning - Classical Conditioning - Animal Training - Animal Care and Husbandry

# PROFESSIONAL EXPERIENCE

05/2022 - CURRENT DOG WALKER, CUDDLY TAILS

- Operant and Classical Conditioning Animal Care Animal Training Guest Service Communication
- First Aid Problem-Solving -Observational Skills Record Keeping -Active Listening Adaptation Skills
- Enrichment Exercise

### 08/2017 - CURRENT PHOTOGRAPHY AND SALES ON THE JOB TRAINER,

SEAWORLD PARKS AND ENTERTAINMENT'S DISCOVERY COVE

- Training New Hires Training Plan Guest Service Public Speaking Critical Thinking Team Building
- Communication Teamwork Collaboration Problem-Solving Observational Skills Record Keeping
- Active Listening Adaptation Skills Conflict Resolution

## 08/2020 - 2021 PHOTOGRAPHY AND SALES LEADERSHIP ASSISTANT SUPERVISOR (TEMP),

SEAWORLD PARKS AND ENTERTAINMENT'S DISCOVERY COVE

- Conflict Resolution Guest Service Public Speaking Critical Thinking Communication -Team Building
- Teamwork Collaboration Problem-Solving Observational Skills Record Keeping Microsoft Office
- Active Listening Adaptation Skills Mentoring Employees

# 08/2015-08/2017 MERCHANDISER, DISNEYWORLD

Guest Service – Public Speaking – Conflict Resolution - Communication

- Team Building - Teamwork Collaboration - Problem-Solving - Observational Skills

# **VOLUNTEER EXPERIENCE**

10/2021 - 05/2022 ANIMAL CARE AND TRAINING INTERNSHIP, CENTRAL FLORIDA ANIMAL RESERVE

HANDLED DAILY PREPARATION OF ANIMAL DIETS, ADMINISTERED ANIMAL MEDICATION AND VITAMINS, RECORD KEEPING OF ANIMAL BEHAVIOR, AND ASSISTED IN ANIMAL TRAINING SESSIONS FOR HUSBANDRY BEHAVIORS AND ENRICHMENT.

- Animal Training Animal Care/Husbandry Assisting and Training Husbandry Behaviors
- Teamwork Collaboration Team Building Problem-Solving Observational Skills
- Record keeping First aid Enrichment Operant and Classical Conditioning

09/2020 - 06/2022 ANIMAL CARE AND TRAINING VOLUNTEER, CENTRAL FLORIDA ANIMAL RESERVE

ASSISTED IN ANIMAL CARE PROCEDURES INVOLVING SANITIZING ENVIRONMENTS AND EQUIPMENT, SCALING ANIMAL BOWELS DAILY TO MIND THEIR HEALTH STATUS AND WORKING IN A TEAM TO TAKE CARE OF THE DAILY MEAL PREP AND MEDICATIONS SCHEDULE.

- Animal Care/Husbandry Assisting in Training Husbandry Behaviors
- Teamwork Collaboration Team Building Problem-Solving Observational Skills
- Record keeping First aid Enrichment Operant and Classical Conditioning

07/2022 - CURRENT ANIMAL CARE, AMAZING ANIMALS

HANDLING THE ANIMAL'S ENVIRONMENT IN A TIMELY MANNER BEFORE GUEST TOURS, STRIPPING ENCLOSURES, AND DEEP CLEANING ANIMAL HABITATS.

- Guest Service Animal Care Teamwork Collaboration Team Building
- Problem-Solving Observational Skills Record keeping Enrichment Active Listening

04/2022 - CURRENT ANIMAL CARE, HART FOR HORSES RESCUE FOR THOROUGHBREDS

LEADING HORSES FROM BARN TO PASTURE, HANDLING AND DISBURSING ANIMAL DIETS, ACCORDINGLY, WORKING WITH A TEAM TO CLEAN HORSE BARNS, REPLENISHING ANY FOOD AND HAY ACCORDING TO THE ANIMAL'S NEEDS, AND DROPPING FOOD FOR THEIR SCHEDULE MEALS.

- Guest Service Animal Care/Husbandry Teamwork Collaboration Team Building
- Problem-Solving Observational Skills Record keeping Enrichment Active Listening

#### **MEMBERSHIPS**

- IMATA
- OCEANA

- African Wildlife Conservation
- Maddie's Fund

# **CERTIFICATIONS**

- NAUI Scuba Certification
- ABC Animal Training Certification Basic
- ABC Animal Training Certification Advanced