

## **Belinda Breiholz**

Dedicated candidate eager to put analytical and problem-solving skills to practice in a professional environment. Significant experience with meticulous attention to detail and exceptional analytical skills. Motivated to continue learning and growing as a professional.

Personal Information

Address: 316 Summit Lake Drive, Apex 27523, United States •

Phone number: (515) 991-7745 • Email address: bbreiholz@msn.com •

**Web:** https://www.linkedin.com/in/belinda-breiholz/

**6** Education

Accounting | Bachelors of Science Southern New Hampshire University

• 03/2021 - 02/2023 •

4.0 GPA

summa cum laude graduate



# Utility & Customer Service Specialist Town of Apex

- 08/2020 08/2022 APEX, UNITED STATES
- Enhanced record-keeping and administrative operations and performed specialized accounting functions to support Apex's Finance Department's utility services.
- Worked with a high volume of customers by phone and in person to collect various payments, including utility and tax payments, fees, and revenues
- Verified and balanced the daily deposit of all town employees and departments, including cash, checks, charges, lock-box payments, wire transfers, and online payments.

#### Manager of Health, Beauty & Basin Hv-Vee

- 02/2017 04/2020 DES MOINES, UNITED STATES
- Managed overall operations for Health Market, Garden Center, Clothing Store and HBC departments
- Trained, supervised, and evaluated all department employees while coaching personnel on career advancement and conflict resolution
- Analyzed and reported monthly inventory for specified departments illustrating gross profit, inventory levels, and sales comparisons

### Manager of General Merchandise Hy-Vee

- 08/2008 02/2017 IOWA CITY/JOHNSTON, IA, USA
- Managed operations for the Health Market, Garden Center, General Merchandise, and Health & Beauty Care departments
- Summarized inventory each month to show inventory levels, gross profit, and sales comparison for the department
- Efficiently increased sales and profitability by monitoring inventory and making the necessary adjustments to ordering practices.

#### Human Resources Manager Hv-Vee

- 08/2005 08/2008 JOHNSTON, UNITED STATES
- Responsible for over 150 employees' on-boarding, performance reviews, personnel issues, scheduling, benefits, wages and terminations.
- Maintained payroll and benefits for employees and reduced financial discrepancies through program management.
- Utilized performance reviews and motivational techniques to elevate employee results.