

Jonathan Mitchell

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Military Veteran actively seeking a career transition, bringing a disciplined work ethic and a strong foundation in IT and security. Currently pursuing a BS in Cybersecurity, aiming to leverage my skills and knowledge in a challenging and dynamic environment.

PROFESSIONAL EXPERIENCE

Professional Experience

PT Solutions, 2022-Present

IT Analyst

- Provide essential support and maintenance within the organization's IT department.
- Manage and prepare IT equipment and hardware for organizational use.
- Responsible for the shipment and reception of computer equipment across various sites.
- Demonstrate familiarity with a wide range of IT equipment, computers, and hardware systems.

UBER, 2022

Driver

- Safely transported passengers to their destinations within the Metro Atlanta area.

Everclear Pools, 2020 - 2021

Pool Technician

- Specialized in cleaning and servicing residential pools and spas.
- Expertise in balancing water chemistry and maintaining pool health.

U.S. Air Force, 2016 – 2020

Security Forces Journeyman

- Provided security for high-level dignitaries, including presidents and government officials.
- Conducted arrests, detentions, and criminal charges in compliance with military law.
- Responded to emergencies, enforced laws, and patrolled secure facilities. • Awarded the Air Force Achievement Medal in 2017.

Premier Construction Services, 2013 – 2016

Framer

- Engaged in the construction of commercial facilities focusing on metal stud framing, drywalling, and general carpentry.

Certifications & Training

- Basic Military Training Course, USAF Training School, 2017
 - Security Forces Apprentice Course, Lackland AFB, TX, 2017 (Federal Law Enforcement Training Accreditation)
 - Relevant Coursework: Law of Armed Conflict, Anti-Terrorism/Force Protection, CBRN Defense, etc.
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Education

Southern New Hampshire University
B.S. in Cybersecurity - 2023 (Summa Cum Laude)

Cass High School
High School Diploma - 2009

Skills

- IT Support & Maintenance
- Hardware Troubleshooting
- Microsoft Office
- Security & Law Enforcement
- Emergency Response & Public Safety
- Teamwork & Leadership
- Communication & Interpersonal Skills