

Nicholas Klein, SAS, ACE, ASC

FED Armed Protective Security Officer (PSO)

San Diego, CA

klein.nicholas07@gmail.com

(619) 587 - 1988

Highly talented and results-driven Security Specialist with well-rounded experience in Security Site Management, Development of project sites for future security contracts, emergency call taking and non-emergency call taking, loss prevention, CCTV monitoring and investigation, scheduling, and hazmat. Proven abilities in armed surveillance, report generation, and inventory. Ability to prioritize and handle multiple tasks with attention to detail being able to triage the tasks at hand. Self-motivated team player while flexible and versatile. Often takes leadership roles and takes charge of situation at hand. Works closely with law enforcement agencies.

Authorized to work in the US for any employer

Work Experience

FED Armed Protective Security Officer (PSO)

Paragon Systems, Inc. - San Diego, CA

September 2020 to Present

- 40-65 hours a week September 2020-Present (Full-time)
- Under Federal Contract with Federal Protective Services / Department of Homeland Security stationed at the San Ysidro West and East Port of entry as well as Otay and Tecate Port of Entry and multiple other Federal Facilities.
- Stand post at access points to support Customs and Border protection with their mission by detecting and preventing terrorism, illegal trafficking of people and contraband from entering the U.S.
- Patrolled the facility and serve as physical security, a uniformed presence and visible deterrent to crime in all major federal buildings and ports of entry.
- Experienced with immigration laws and valid documents for entering the U.S.
- Assisted the Federal Protective Service Police in detaining and apprehending personnel in matters of security and force protection as they pertain to (CFR) Code of Federal Regulations.
- Assisted Customs and Border Protection Officers in detaining and apprehending non-compliant person(s) in matters of entering without inspection or failing to provide the correct credentials at the limit line.
- Assisted Border Patrol Agents in detaining and apprehending non-compliant person(s) in matters of entering the U.S. without inspection or failing to provide the correct credentials. As well as assisting agents in the RTM process at the West Port of entry at the San Ysidro port to ensure officer safety.
- Responsible of training new officers entering on duty in regards, to the compliance and regulatory system of the facility.
- Compiled and regulated all (CFR) Code of Federal Regulations laws with the ability of making accurate decisions when deterring crime or a safety threat.
- Responded to and reported all incidents, accidents and medical emergencies to (DMC) Denver Mega Center
- Investigated disturbances.
- Checked passes and credentials to all persons trying to access federal facilities.

- Continuously monitored security cameras and fire, building an alarm systems.
- Performed X-Ray and Metal detector training.
- Gathered preliminary investigation information as a first responder to crime scenes.
- Monitored and investigated suspicious activity.
- Organized and recorded facts to prepare for report writing.
- Responsible for visitor/pedestrian access at controlled points for federal facilities, including safeguarding, monitoring, and reporting incidents of theft, major civil disturbances, natural disasters and any type of criminal activity.
- Assisted Federal Protective Services in conducting investigations, building and area inspections.
- Monitored all Security devices and systems as required.
- Coordinated a comprehensive program for building occupants emergency plan.

SOC Operations Lieutenant / Airport Communication Center Specialist

HSS Inc / San Diego County Regional Airport Authority - San Diego, CA

June 2018 to September 2020

- 40-65 hours a week (Full-time) April 2018-Present (POST Certified Dispatcher Public Safety)
- Specific responsibilities include: Emergency (911) and non-emergency call taking, intrusion and duress alarm monitoring, and viewing CCTV footage from multiple locations. Investigates any Airport threats and responds with the appropriate resources.
- Assists with Airport on Duty Managers with Gate Assignments, Airline Re-locations, FAR Part 139 inspections.
- Complies with TSA regulations and enforces the SOP based on the ADP.
- NSOO (New Security Officer Orientation) Trainer, Active Shooter and Terrorism Awareness Trainer. Aviation and De-escalation techniques Trainer.
- X-ray, ETD and Magnetometer Trainer.
- Monitors and answers emergency help phones and access control systems at client facilities.
- Works and interacts with other employees, drivers, officers, customers, supervisors, guests, medical personnel, and possibly patients.
- Works with Established Agencies within the Airport providing on call support.
- Answers, documents, and dispatches all incoming calls for Security Services according to established protocols in a prompt manner.
- Thoroughly and accurately documents/enters all calls to enable security officers to complete their duties within the established time frames.
- Monitor CCTV footage from multiple facilities and perform regular "virtual patrols" of said facilities. Report any irregularities to the appropriate security personnel.
- Maintains a professional demeanor and adheres to established dispatch protocols at all times
- Follows specific procedures for individual facilities.
- Monitors and dispatches alarms that terminate into the SOC.
- Makes notifications as quickly as possible to prevent injury to employees or damage and loss of property to clients.
- Assists with scheduling when central scheduling is off duty in order to keep all facilities properly staffed maintaining a 3 week schedule.

Armed Security Manager / EMT LEAD

Premier Investigations - National City, CA

December 2012 to March 2020

ODO Status as of NOV 2016 20-35 hours Per Week (Part time)

-Develops site project for future set-ups "festivals, block parties, street fests farmers markets and so on".

-Maintain supervision of project and staff of employees.

* Schedule employees for their weekend duties.

- Detains unruly patrons reports with local law enforcement.
- Deter crisis situations working together with law enforcement
- ◆ Responds to unusual or emergency situations at client's site using the appropriate escalation of force level up to and including armed response by following established protocol.
- ◆ Preserves order and acts to enforce regulations and directive for the site pertaining to personnel, visitors, and premises.
- ◆ Patrols assigned site on foot; checks for unsafe convictions, hazards, unlocked doors, security violations
- ◆ Addressed all client queries with courtesy and professionalism
- ◆ Remove unauthorized individuals from facility in a smooth and effective manner.

Security Officer BSE security and investigations

Turner PCL / San Diego County Regional Airport Authority - San Diego, CA

April 2018 to September 2018

20 hours per week (Part Time).

- Monitor all construction personnel making sure all are appropriately badged.
- Ensured personnel filled out the correct tool inventory forms for the day documenting each and every item.
- Notifying the proper authority if items were missing when employees came back.
- Ensuring all personnel requiring a bladed item are in possession of a PIP.
- Following proper Escorting policies provided by SAN.
- Monitoring fire control panel and maintaining communication with the on-site electrician and notify them of any changes.

Armed Emergency Response Officer

ESPADA Security Services - Houston, TX

October 2017 to April 2018

80 hours per week (Full Time)

A state of emergency was declared throughout Puerto Rico as a result of impending Hurricane María and its potential impact on the island. I was deployed for aiding such agencies in the efforts to help and aid the agencies on the island of Puerto Rico. Such tasks included, providing aid to surrounding cities providing armed vehicular escorts to ensure proper resources get the designated areas throughout the island. Provide aid to those contractors restoring aid and power to the surrounding cities. In an event of an incident being able to act accordingly at any cost including elimination of any threat or threats. Partnering with local law enforcement agencies to ensure a proper rapid response action plan in case of another emergency.

Security Supervisor /Armed First Responder

Medical lead Bassmnt inc - San Diego, CA

May 2014 to December 2016

10-20 Hours per week (Part Time)

- ◆ Ensure safety and security of all employees, guest, and belongings
- ◆ Prepared and submitted activity logs on a daily basis
- ◆ Control the situation of an altercation or accident and personnel
- ◆ Rapidly assess whether life threatening criteria was present and take immediate action
- ◆ In house aid.
- ◆ Removal of any threat.

- ◆ Armed vehicle escorts from artist facility to venue
- ◆ 24/7 armed surveillance of venue and facility per client's requests.

Armed Security Consultant

Armed Security - San Diego, CA

June 2010 to September 2013

14 hours per week (Part Time) June 2010 to September 2013

- ◆ Operated all armed weapons in a safe manner.
- ◆ Monitored access and traffic control in assigned facilities.
- ◆ Coordinated with other security staff via radio.
- ◆ Safeguarded facility property from unlawful use and theft.
- ◆ Performed miscellaneous security duties and checks as assigned by manager.

Assistant Manager & (Armed Security Consultant) One on One patients association - San Diego, CA July 2010 to 2012 40 Hours per week (Full Time)

- ◆ Supported manager in performing management function such as staffing, training and expanding business plans
- ◆ Investigated and resolved customers issues and complaints regarding operational matters.
- ◆ Communicated with the support team and implemented the organization's operational guidelines, standards and policies.

Armed Patrol Security Officer

DVL Security and Investigations - San Diego, CA

October 2009 to October 2011

25-35 Hours per week (Part Time)

- Patrol to all sites assigned for the night.
- Maintain communication with roving employees
- Prepared and submitted activity logs on a daily basis
- Control the situation of an altercation or accident and personnel
- Preserves order and acts to enforce regulations and directive for the site pertaining to personnel, visitors, and premises.
- Patrols assigned site on foot; checks for unsafe convictions, hazards, unlocked doors, security violations.

Ramp Agent

Mesa Airlines - Phoenix, AZ

April 2008 to December 2008

25-35 hours per week (Part Time)

- Responsible for maintaining the safety and security of the ramp at all times
- Monitor customer safety during boarding and deplaning, and assist customers in a friendly and courteous manner
- Marshal aircraft on the ramp (e.g. directing, assisting and parking all arriving, departing and towed aircraft)
- Transfer cargo (including luggage) to other gates, other airlines and to passengers
- Observe safe ground-handling procedures and maintenance of ground service equipment, including the performance of equipment checks
- Comply with all safety procedures and airline policies
- Responsible for courteous, prompt, accurate and careful handling of customer baggage, airfreight and company material; continuous lifting, loading/unloading, sorting and transfer of baggage, freight and company material

- Service aircraft as needed (e.g. aircraft lavatories, potable water, window wash, deicing and commissary items)
- Assist in ramp set up and storage of equipment and baggage
- Constantly communicate with flight crew personnel and other ground personnel

Lifeguard

Knott's Soak City - Chula Vista, CA
May 2006 to August 2007

20-30 Hours per week (Part Time)

- Ensures excellent customer service by responding to customer requirements, expectations and needs.
- Administers First Aid and warns swimmers of dangerous water activities.
- Maintains guest surveillance on water attractions. May include slide dispatch.
- Participates in scheduled in-service training and regular audits.
- Provides excellent service to guests and team members.
- Maintains proficiency of park knowledge, water rescue, CPR/AED and First Aid Skills.
- Maintains cleanliness of Waterpark.
- Assists other locations and areas in the park as needed; Perform and complete other duties as assigned.

FED Armed Protective Security Officer

Education

B.A in Criminal Justice, Homeland Security and Counter-Terrorism

Southern New Hampshire University - New Hampshire
August 2020 to Present

High school or equivalent

Management and Professional Flight Arizona State University - Tempe, AZ
August 2007 to October 2009

High school diploma in Service management/Fire Science

San Diego MIRAMAR COLLEGE - San Diego, CA

High school diploma in Law Enforcement

San Diego MIRAMAR COLLEGE - San Diego, CA

Skills

- Post Certified (Dispatch) (5 years)
- Certified Security Officer (10+ years)
- Exposed Firearm Permit (10+ years)
- Baton permit (10+ years)
- Chemical Agents (5 years)
- FEMA certified through NIMS ICS-100-800
- Basic First Aid (10+ years)
- Hazmat FRO (7 years)

- Crisis Staging (5 years)
- Disaster Readiness/Preparedness (10+ years)
- CPR / AED Adult & Infant (10+ years)
- Loss prevention (10+ years)
- Report Preparation (10+ years)
- Customer Service (10+ years)
- Taser/Stun Gun Certified -CPR/ First aid/AED (10+ years), Customer Service (10+ years), FEMA (5 years), Hazmat (3 years), Security (10+ years), Dispatch (2 years), Word, Excel, Organizational Skills, Security Project Manager (5 years) Certifications/Licenses POST Dispatcher Public Safety December 2018 to December 2021 Completion of 120 hours of training with Riverside County Sheriff's Department.
- Communications
- Excel
- X-Ray Experience
- ETD
- Magnometer
- Microsoft Excel
- Inventory
- Receptionist
- Maintenance
- Emergency Management
- Operations Management
- CCTV
- Surveillance
- Security Operations
- Loss Prevention
- SAN
- EMT Experience
- Lifeguard
- Loss Prevention
- SAN
- Triage
- Writing Skills
- Employee Orientation
- Linux
- Disaster Recovery
- Law enforcement (1 year)

Certifications and Licenses

POST Dispatcher Public Safety

December 2018 to December 2021

Completion of 120 hours of training with Riverside County Sheriff's Department.

Security Guard

First Aid Certification

CPR Certification

Situational Awareness Specialist (SAS)

March 2021 to Present

Airport Security Coordinator (ASC)

December 2019 to December 2022

Groups

Alpha Sigma Pi

February 2021 to Present

National Society of Leadership and Success (NSLS) honor society for Southern New Hampshire University in the criminal justice field.