

# Isaiah Laurencelle

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## SUMMARY

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I am an accomplished team-player possessing the aptitude to succeed independently. My five years in customer service and four years of manufacturing operations ... Productive, conscientious, quick learner, and goal-oriented. Eager to find the right fit where I can learn and make contributions based on his prior experiences.

## PROFESSIONAL EXPERIENCE

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May 2021 – Present

### **Quality Assurance Technician,,** Raytheon Missiles and Defense, Andover, MA

- Inspects products to ensure each product meets their customers standards.
- Supports operations in educating peers on inspection criteria and standards.
- Ensures product is moved to shipment through WIP management.
- Trains team in inspection criteria through standard training documentation.
- Monitors Non-conforming racks to ensure product engineers handles NCM material accordingly.
- Collaborates with the department in examining trouble reports and brainstorms way to reduce scrap rates in semiconductor lab.
- Audits Semiconductor Lab through "6S Assessments" and keeps the team accountable on handling work actions based on assessments.
- Signs off on Certificate of Conformance (CofC) prior to shipments to internal and external customers.
- Effectively communicates with co-workers, technicians, engineers, and management.

JUNE 2018 – May 2021

### **Assembler-C and Wafer Fabrication Operator-B,** Raytheon, Andover, MA

- Perform wafer processing operations, for fabrication of mission critical microwave monolithic integrated circuits (MMICs) in GaAs/GaN Andover foundry
- Operate manufacturing tools for circuit card assembly
- Oversee automatic and semiautomatic fabrication and inspection tools
- Effectively communicate with co-workers, technicians, engineers, and management
- Trained new hires in semiconductor processing technologies

MAY 2012 – MAY 218

### **Ends Department Clerk,** Market Basket, Salem, NH

- Processed stocking and restocking of inventory
- Maintained the organization of products
- Assisted customers with any service needed in regard to products and services
- Provided as needed assistance on the front end with bagging and pushing carriages

## VOLUNTEER WORK

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January 2019-PRESENT

**Director of Kids Ministry**, Granite United, Salem, NH

**Member Worship Team - Guitar and Vocals**, Granite United, Salem, NH

## SKILLS

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Customer Service, Semiconductor Fabrication, Microsoft Office Suite, Quality Assurance, 6S Assessments, Communication and Organization

## EDUCATION

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2021-2023

Southern New Hampshire University, Bachelors in Business Administration with a concentration Organizational Leadership and a minor in Operations Management, 3.73 GPA, Presidents/Deans list

2018-2021

Southern New Hampshire University, Associates in Business Administration, 3.73 GPA, Presidents/Deans list

2016-2017

University of New Hampshire, Liberal Studies

2016

Salem High School, Salem NH, 3.33 GPA, NH Scholar