

# Karl Domondon

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## Summary

### PROFESSIONAL PROFILE

High-achieving college student with an aptitude for information technology and cybersecurity. Self-motivated and highly reliable university student positioned to contribute strongly to IT operations demanding tact, enthusiasm, and an exemplary work ethic.

## Experience



### Supervising Correctional Cook

State of California

Jun 2021 - Present (1 year 2 months +)

As the Correctional Supervising Cook in a maximum-security level 4 prison, shown effective leadership abilities and a strong work ethic. Assigns tasks, supervises, and instructs and trains employees and assistants from the resident population, analyzes performance, and suggests corrective action. Inspects and maintains food handling techniques and safety and sanitation requirements; orders, receives, inspects, stores, and maintains an inventory of supplies.

- Volunteered to work extra hours to ensure appropriate personnel during the record number of Covid-19 cases. 25 hours of overtime every week on average.
- Accumulated the most overtime hours over four months, both voluntary and mandatory.



### Ambassador/ IT Technician

Amazon

Nov 2020 - May 2021 (7 months)

Worked in a high-pressure environment where quotas must be met and demonstrated the work ethic and leadership to supervise at least 25 employees. • Tag and label products, enter data into inventory and logistics software, and record and manage all defective or damaged products. Track and document exact shipment arrival and departure times.

- Trained and supervised staff members. Three successive months Ambassador of the month
- Seized the opportunity to train as an IT technician, where I was responsible for the following duties: tracking, monitoring, and auditing IT assets; analyzing and documenting business activities; and developing and managing training for end users. Install, configure, and manage software applications to satisfy the IT demands of customers.

### ACCOMPLISHMENTS

Three successive months ambassador of the month. First Ambassador to IT program employee in BFL1.

## Education



### Southern New Hampshire University

Bachelor of Science, Information Technology Concentration in Cybersecurity

2021 - 2023



## **Southern New Hampshire University**

Associates Science, Information Technology

2020 - 2021

President's list Graduate

## **Skills**

auditing • communication skills • computer hardware • customer service skills • inventory management  
• leadership • logistics • management • microsoft office • personnel

## **Honors & Awards**



### **President's list - Southern New Hampshire University**

Sep 2021

Southern New Hampshire University has recognized me for President's List during Summer 2021.



### **President's List - Southern New Hampshire University**

May 2022

Southern New Hampshire University has recognized me for President's List during Winter 2022.



### **Honor Roll - Southern New Hampshire University**

Jun 2022

Four consecutive semesters Honor Roll.