

ANDREW S. MERCADO

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SUMMARY

Adept, results-oriented, self-motivated professional, with a passion for excellence. Proven ability to master new positions and technologies quickly to achieve positive results in fast paced environments. Ability to quickly understand corporate priorities, operating constraints and employ creative approaches to efficiently meet or exceed unique requirements. Effective bilingual communicator in Spanish and English.

SKILLS

- | | | |
|----------------------------|-----------------------------|------------------------|
| - Critical Thinking | - Strong Leader | - Quick Learner |
| - Adaptable | - Transportation Specialist | - Supply Management |
| - HAZMAT Training | - Quality Assurance | -Dependable & Reliable |
| - Heavy Equipment Operator | -Forklift Operator | -CPR Certified |
| - Environmental Safety | - Mishap Investigations | -Reports & analysis |
| - Microsoft Office Suite | - SharePoint | -Adobe Creative Suite |

WORK EXPERIENCE

U.S. Air Force, RAF Lakenheath, United Kingdom

Munitions Operations Supervisor, January, 2022 – September, 2023

- Led a team of 12 personnel, managing a \$450 million, 8,000 line-item munitions storage area in support of the Air Force's most robust Flying Hour Program, with the command's highest expenditure rates.
- Coordinated the sustainment and readiness of war reserve munitions; directed the maintenance, resupply, and retrograde actions for a munitions stockpile consisting of \$13 million in assets.
- Oversaw tri-annual inventories, directing a team of 40+ personnel; validated 100% accuracy, corrected errors, and ensured compliance with Financial Improvement and Audit Readiness (FIAR) standards.
- Directed logistical operations of munitions supporting four Wings and five Geographically Separated Units (GSUs); managed requirements backing 15 Unit Type Codes (UTCs) and five Operational Plans (OPLANS) across three commands.
- Pioneered a munitions call forward/retrograde blueprint for AS-26; identified 3 million munitions and 687 stations for the largest UK movement to-date, preparing the wing for F-35 Full Operational Capability (FOC).
- Conducted a comprehensive inventory; led a team of 41 personnel inspecting over 7,000 line items, ensuring a \$428 million war reserve munitions stockpile was in good health for four Wings and two Combatant Commands (CCMDs).
- Coordinated nine Allocation Transfer Requests in response to Ukraine; collaborated with A3 Tactical Warfare (A3TW) to secure 8.3K assets, preparing 46 aircraft for 328 tactical Emergency Action Plan (EAP) sorties.
- Excelled in two logistics courses; implemented an Automated Information Management Toolset, modernizing retrograde processes—increased asset visibility, eliminated 65,000 stations, and recouped 4,700 square feet of space.
- Supported Sandia National Lab weapon testing; transferred 118 munitions for eight F-15 pilots, maintaining the only surety-certified unit in U.S. Air Forces in Europe (USAFE) for Priority Level 1 mission requirements.
- Liaised with the U.S. Army Europe (USAEUR) and G4 for munitions support; issued 2,000 assets for Allied

Rapid Reaction Corps operations, equipping 23 members for rapid theater-level Joint Task Force deployments.

- Led a team of 26 for operation POSEIDON'S RAGE; built 69 munitions supporting 340 multinational missions, powering USAFE's first joint F-15/F-35 deployment.
- Managed a Presidential-directed transfer; delivered 46 rocket launchers for Polish Rapid Deployment Forces, fortifying NATO front-lines for Russian deterrence.
- Completed an Aerial Control Point (ACP) course; modernized the Electronic Countermeasure generation plan, reducing fragmentation time by 4.5 hours—armed six F-16s in under 6 hours, benchmarking USAFE Agile Combat Employment (ACE) requirements.
- Coordinated a Secretary of State-directed demarche; supplied 12 Advanced Medium-Range Air-to-Air Missiles (AMRAAM) within 24 hours valued at \$6.2 million, arming U.S. Air Forces Israel/NATO support missions.

U.S. Air Force, Spangdahlem AB, Germany

Conventional Munitions Maintenance Production Supervisor, August, 2019 – January, 2022

- Managed a team of 10, overseeing the preparation and supply of munitions for 27 F-16 aircraft valued at \$716 million, supporting both combat and training operations.
- Directed organizational-level maintenance on a variety of munitions valued at \$291 million, ensuring accurate tracking and condition monitoring using asset management databases.
- Supervised the maintenance, service, and preparation of \$3.4 million worth of non-powered material handling equipment, documenting inspections and maintenance actions to ensure readiness for deployment.
- Coordinated the assembly, storage, and transportation of munitions essential for the training of 53 aircrew members, aiding in the completion of a 5,300-hour flight training program.
- Led a critical equipment repair exercise; coordinated with two departments to resolve 20 equipment defects, clearing a 2-year maintenance backlog and enhancing operational readiness.
- Directed a cross-departmental team on repair projects valued at \$165,000, restoring critical assets to operational status.
- Supported a time-sensitive upgrade project, completing tasks in less than 16 hours that typically averaged 41 hours, enhancing weapons storage capabilities.
- Conducted a thorough asset reconciliation of over 70 components, identifying and correcting 7 defects to ensure accurate inventory levels and asset integrity.
- Managed two rapid-response exercises involving 20 personnel; orchestrated the assembly of 60 bombs for 10 aircraft within a tight 10-hour timeframe, reinforcing operational readiness and response capabilities.
- Oversaw operations to configure 675 munitions under short notice, supporting a large-scale joint force exercise and demonstrating rapid response capabilities.
- Participated in a Military Equal Opportunity course; facilitated discussions on systemic racism with 25 members, contributing to organizational diversity and inclusion initiatives.
- Assumed a senior leadership role for 10 months; established a new department, managed 10 personnel, and mentored 5 individuals, fostering a culture of growth and leadership development.
- Coordinated munitions operations for an international training deployment; ensured the readiness of 19,000 munitions for 409 joint training missions, recognized as a Superior Performer for contributions.

U.S. Air Force, Spangdahlem AB, Germany

Quality Assurance Inspector, August, 2017 – August, 2019

- Executed over 800 inspections & evaluations, identified/reported over 150 maintenance deficiencies to senior management, facilitating 95% organizational evaluation pass rate.
- Hand selected as munitions career field subject matter expert for local vulnerability assessment, identified 3 major security threats, enabling senior management corrective action plan, neutralized security vulnerabilities for \$3.4B in assets.
- Piloted weapon systems upgrade, provided critical technical assistance on missile maintenance for 50 rockets valued at \$9.8M, recaptured organizational war time capabilities.
- Selected by partner organization to assist in cargo movement evaluation, evaluated over 300 personnel, 250 assets and identified over 20 deficiencies, enabled realignment of European Command cargo operations and awarded for excellence by the Headquarters inspector general.
- Led headquarters directed career field high interest area evaluation, evaluated over 80 personnel and identified/reported over 20 deficiencies, selected as the first quarter quality assurance supervisor of the quarter for 2018.

U.S. Air Force, Spangdahlem AB, Germany

Munitions Support Supervisor, January, 2016 - August, 2017

- Supervised 5 personnel, managed maintenance on \$151M missile system stockpile.
- Enforced quality standards while monitoring proficiency training and set workforce expectations.
- Commanded critical weapon software upgrade on 19 assets, crushed 60 day suspense, task completed in under 48 hours with zero deficiencies.
- Guided automated parts machine install, inventoried & consolidated 13K parts, resolved 149 errors, cut program maintenance time by 90%.
- Managed \$3.7M critical test/diagnostic equipment account, revitalized inspection process for 256 items, eliminated 34 overdue inspections, awarded maintenance support professional for second & third quarter in 2017.

U.S. Air Force, Kadena AB, Okinawa

Material Handling Supervisor, February, 2014 - December, 2015

- Directed 11 munitions operations, loaded/processed 44 sea-lift containers & \$294K in assets, eradicated 82 inspection hours & recovered 7K square feet of storage space.
- Led shipping operation for 253K damaged assets, task complete 1 month ahead of schedule, cutting 3 years of backlog by 65%.
- Orchestrated joint service logistics movement for 96 assets valued at \$254M, lauded/rewarded by U.S. Army senior management & earned organizational maintenance effectiveness award for 2015.
- Supervised 12 personnel during war readiness exercise, supported 12 aircraft with over 5K assets worth \$7M, awarded Pacific Air Forces munitions supervisor for the first quarter of 2015.
- Trained 20 personnel on forklift & tractor trailer operations, identified/corrected 68 deficiencies, increased quality assurance evaluation pass rates to 98%.

U.S. Air Force, Kadena AB, Okinawa

Conventional Munitions Production Supervisor, May, 2013 - May, 2014

- Supervised 6 personnel during munitions assembly conveyer repair, rebuilt critical structural defects and hoisting system, saved organization over \$85K in repair costs.
- Enforced daily inspections on 19 vehicles valued at \$392K, resolved over 28 defects, enabled the support of 700 explosives operations, resulting in the organization being awarded the Raytheon trophy for 2013.
- Managed organizational safety program, conducted monthly training, inspections, and briefings, ensured sound safety practices in the work place and safe working environments in 7 facilities.

U.S. Air Force, Kadena AB, Okinawa

Munitions Accountability Supervisor, November, 2011 - May, 2013

- Compiled 5 year munitions asset forecast, validated 878 cross organizational requirements, shattered headquarters suspense by 26 days.
- Supported sea-lift out-load, prepared over 50 shipping manifests, ensured safe transportation of over 600 air to ground missiles, facilitated organizational world wide war time readiness.
- Led over 100 stockpile inventories, over 2K line items validated, guaranteed 100% asset accountability.

U.S. Air Force, Tyndall AFB, FL

Munitions Material Handling, February, 2008 - November, 2011

- Sustained Naval Dive & Salvage training center, delivered over 5K explosives for demolitions kits, enable 90 Navy EOD diver certifications.
- Supported weapons system evaluation program, enabled 292 live fire tests to test weapon system functionality/accuracy, organization awarded the Air Education & Training Command Daedalian award for 2009.
- Safeguarded 27K non-organizational munitions assets, validated over 191 critical assets valued at \$9M, organization awarded with an Outstanding Unit Award for 2009.

Ford, Chrysler, Jeep Dealership, Plainview, TX

Automotive Detailer, August, 2007 - December, 2007

- Provided an elevated customer experience to generate a loyal clientele.
- Recommended, selected and helped locate out-of-stock merchandise based on customer requests.
- Maintained cleanliness and presentation of stockroom/production floor; Organized chemical racks by size, style and color to promote visually appealing environment.
- Completed miscellaneous and one-time task as needed.
- Responsible for training new staff on procedures and various duties.
- Operated miscellaneous tools, spray guns, industrial vacuums and cleaners.
- Applied wax to auto body, wiped or buffed surfaces with cloth or a buffing machine
- Vacuumed interior, cleaned upholstery, rugs and other surfaces, added air freshness
- Used steam cleaning equipment to remove grease and grime from engine

Foster Bro. Farms, Lockney, TX

Farmer/Rancher, January, 2003 - August, 2007

- Operated CAT and John Deere equipment for farming duties. Performed all routine/preventative maintenance on complex equipment such as combines, tractors, skid loaders, implements, and farm trucks.
- Constructed grain storage bins and maintained the condition of farm buildings.
- Fed animals, provided fresh straw and hay, ensuring wellbeing of all the animals on the farm.
- Performed general maintenance on farm equipment and facilities on site
- Acquired a value of strong work ethics as pertained to agriculture applications
- Comprehended detailed instructions on the maintenance of agriculture machinery and mechanical systems

EDUCATION

High School Diploma

Floydada High School, Floydada, TX Graduated: 2001

Associates of Applied Science in Munitions Systems Technology

Community College of the Air Force, Montgomery, AL Graduated: 2019

Bachelors of Arts in Graphic Design and Media Arts w/conc 3D Modeling

Southern New Hampshire, Manchester, NH Graduated: 2023