

Jeremy Nichols

Fort Myers, FL 33967

emailjeremyn@gmail.com

8156415493

Highly effective at anticipating and accommodating customer needs. Friendly, punctual and enthusiastic team player. I thrive under a good work environment, and will do my best to make it even better. I also have successfully multitasked throughout my different careers when needed.

Authorized to work in the US for any employer

Work Experience

Produce Clerk

Publix - Fort Myers, FL

January 2020 to July 2021

Unload pallets of produce from the truck

Stock produce neatly and by date

Sweep and clean up messes on floor and in the backroom

Face produce on floor and level to ensure the department is neat and nothing is out of date

Cut fruit for pre-packaged bowls

Manager

Cirrus Smoke Shop - Fort Myers, FL

November 2018 to August 2019

- Input inventory, keep track of current, and what is needed to order
- Provide excellent customer service to be as helpful as possible
- Operate a cash register accurately daily
- Won sales bonuses constantly
- Kept the shop clean and professional
- Trained new employees
- Educated customers and employees on new products

Sales Associate

Tier One Business Solutions - Fort Myers, FL

January 2018 to June 2018

- Did sales for DirecTV face to face at Walmart retail locations and handled customer service.
- Learned management training when it comes to how to train an individual, how to manage somebody, and how to interview somebody.
- Learned how to teach different types of learning styles.
- I would handle creating a new customer account, inform them of all the important info, and then make sure they had everything they needed before leaving my table.
- Was promoted in my first week of being hired

Server

Vi at Bentley Village - Naples, FL

July 2016 to January 2018

- Consistently provided professional, friendly and engaging service.
- Skillfully promoted items on beverage lists and restaurant specials.
- Followed all safety and sanitation policies when handling food and beverage to uphold proper health standards.
- Routinely supported other areas of the restaurant as requested, including answering telephones and completing financial transactions for other staff.
- Routinely cleaned work areas, glassware and silverware throughout each shift.

Bagger Cashier

Jewel-Osco - Joliet, IL

June 2015 to June 2016

- Operated a cash register for cash, check and credit card transactions
- Handled all customer relations issues in a gracious manner and in accordance with company policies.
- Alerted customers to upcoming sales events and promotions.
- Greeted customers promptly.

Education

High School Diploma

Joliet West High School - Joliet, IL

2016

Skills

- Microsoft Office (4 years)
- Can lift up to 100 lbs
- Inventory
- training
- Microsoft Word
- Produce Experience
- Kitchen Experience
- Food Handling
- Upselling
- Interviewing
- Cash Handling
- Serving Experience
- Food Safety
- Supervising Experience

- Merchandising
- Food Preparation
- Customer service
- Microsoft Outlook
- Food Service

Assessments

Customer Focus & Orientation — Highly Proficient

September 2019

Responding to customer situations with sensitivity.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Skills

Quick problem solver Lifts and carries up to 50 lbs

Committed team player Up-selling capability

Courteous, professional demeanor Organized and Efficient