

JULIA A. SAUNDERS

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☎ 757-951-3384

PROFESSIONAL SUMMARY

Detail-oriented and systems-driven accounting professional with extensive experience in healthcare finance, regulatory auditing, and data analysis. Proven ability to perform complex accounting analysis, prepare and interpret financial statements, and manage budget processes with precision. Skilled in advanced Excel modeling, cost reporting, and database manipulation to support strategic decision-making and compliance. Adept at translating federal and state regulations into actionable financial insights. Known for ethical leadership, process optimization, and cross-functional collaboration across multi-hospital systems.

SKILLS

Accounting professional ethics	Workflow Automation & Process Optimization	Sarbanes-Oxley Act (SOX) compliance
Medicare/Medicaid Cost Reporting	Healthcare Compliance & Regulatory Auditing	Tax laws & tax Returns
Health Information Management	Records Management & Data Integrity	Regulatory Compliance (HIPAA, Medicare/Medicaid, Federal & State)
Employee Communications & Leadership Development	Revenue Cycle Management	Collaborative Problem-Solving & Conflict Mitigation
Generally Accepted Auditing Standards (GAAS); Generally Accepted Auditing Standards (GAAP)	Advanced Excel (PivotTables, Power Query, regression modeling)	SQL for Data Extraction Power BI Dashboard Design
Healthcare IT & System Integration (EPIC, HBOC, Beaker, Relay Health), QuickBooks Online NetSuite	Financial Statement Analysis & Budgeting	Clinical Management & Workflow Optimization

EXPERIENCE HIGHLIGHTS

Revenue Cycle Education Specialist Sentara Billing Support Services-Sentara Health

Apr 2019 – Jun 2025

- Support and enhance the education program by providing feedback to Revenue Cycle Leadership and teaching, coaching, and mentoring team members based on direct observations from supported areas.
- Supported Medicare/Medicaid cost reporting and budget variance analysis.
- Insurance Discovery Team - rework and re-bill hospital accounts based on patient customer service calls.
- Collaborated with Patient Access and Revenue Cycle teams to improve billing accuracy and reduce denials.

- Conducted regulatory audits across twelve hospitals, ensuring compliance with Medicare MOON and MIM requirements, and Point of Origin (PoO).
- Report findings to Patient Access leaders and monthly to Patient Access senior leaders and Compliance Auditor.
- Provide support for Epic Prelude/Resolute conversion for Sentara Norfolk General Hospital.
- Provide support to Revenue Cycle Educators in classroom settings - assisting as needed.
- Provide support to Patient Access departments at Sentara Norfolk General and Sentara Leigh Hospitals during Covid-19.
- Perform quality assurance reviews for assigned work queues within the Revenue Cycle and Patient Access, focusing on improving the accuracy and productivity of all Revenue Cycle systems - including rebilling claims.
- Designed and implemented Excel dashboards to track audit outcomes, rebilling efficiency, and regulatory form compliance across twelve facilities, supported preparation of Medicare/Medicaid cost reports and reconciliations.
- Utilized advanced Excel functions (e.g., pivot tables, VLOOKUP, INDEX/MATCH, regression analysis) to support financial reporting and audit preparation.

Assistant Accounting Intern

New York State Office of the Attorney General

Mar 2024 – Jul 2024

- Review the Internal Revenue Service (IRS) form 990 & form 990PF for compliance
- Review the auditor's work papers for compliance with Generally Accepted Auditing Standards.
- Assisting the Bureau's accountants with research projects involving AICPA's auditing
- Evaluated auditor work papers for adherence to GAAS and supported litigation through financial analysis.
- Created Excel-based financial models to analyze disclosures and support regulatory enforcement.
- Performed detailed analysis of financial statements and budget reports to identify trends and discrepancies.
- Developed and maintained complex Excel models for financial forecasting and budget variance analysis.

Team Coordinator

Sentara BelleHarbour AIC/Breast Center, Emergency Department Registration, CarePlex Central, Emergency Department

Jan 2009 - Apr 2019

- Developed and participated in cost-reduction initiatives.
- Monitored and reported monthly performance as described in financial goals set by the Revenue Cycle Management team, including identifying variances with recommendations for action plans when needed.
- Ensured the department meets Federal and State Regulatory and DNV requirements.
- Ensured timely reporting and follow-up of all customer service issues.
- Respond to customer/patient needs and requests promptly and professionally utilizing Sentara Promise Standards.

- Responsible for selecting and retaining high-performance work teams according to division/system goals.
- Discussed (team/departments/division/organization) performance relative to goals to ensure results are achieved.
- Developed strategic goals and successfully guided system conversions for HBOC, EPIC, Beaker, and Relay Health across multiple Sentara Hospitals.
- Identify variances, create action plans, and drive operational efficiency to demonstrate your leadership and analytical skills.
- Led system conversions and workflow optimization across multiple Sentara hospitals, improving data integrity and reporting efficiency.

EDUCATION

Master of Science in Accounting (MSA)

Graduate Certificate - Business Analysis & Reporting for Accounting

Southern New Hampshire University (SNHU)

Apr 2026

Honor Roll (4 times)

Bachelor of Science in Accounting with a concentration in Forensic Accounting & Fraud

Examination (BS.ACC.FAC)

Southern New Hampshire University (SNHU)

Sept 2024

President's List - Spring 2024 & Summer 2024

Honor Roll (8 times)

CERTIFICATIONS

VITA/TCE Certification

Volunteer Standards of Conduct Exam, 2023 Intake/Interview and Quality Review Exam & 2023 Advanced Exam

Notary Public

Secretary of the Commonwealth

AICPA & CIMA

Application of Data Analysis Essentials Certificate

PROFESSIONAL MEMBERSHIPS

Association of Certified Fraud Examiners (AFCE)

Healthcare Financial Management Association (HFMA)

National Association of Black Accountants (NABA)

The Institute of Internal Auditors (IIA)

Member, National Society of Leadership and Success (NSLS)