



HAILEIGH VERDEYEN

hverdey@siue.edu | 217-663-6021 | 6 E Wurl Ln Altamont, IL 62411

OBJECTIVE

My goal is to use my knowledge in psychology and law enforcement, in an environment that integrates both. I desire to work in an environment where I can provide professional support and aid in the safety of our community, while having a positive impact on those that I encounter.

SKILLS/ CERTIFICATIONS

My skills include, but are not limited to:

- Leadership
- Conflict Resolution
- Team player
- Communication
- Ability to work under pressure
- Decision making
- Multitasking
- Analytical skills
- Research oriented
- Quick learner

EXPERIENCE

TELECOMMUNICATOR • EFFINGHAM COUNTY SHERIFF'S OFFICE • JULY 2018-PRESENT

Responsibilities include operating a multi-line phone system and radio, entering information into local/state/national data bases, determining level of priority of calls, capability to monitor radio traffic and telephones, data entry, working with multiple jurisdictions to appropriately handle calls, interviewing callers to get adequate information for calls, evaluate/assess/prioritize call situations, dispatching for multiple law enforcement agencies and fire departments, as well as using emergency medical dispatch services and dispatching EMS.

TELECOMMUNICATOR • EFFINGHAM CITY POLICE • JAN 2019- SEPTEMBER 2019

Duties include dispatching for one law enforcement agency, one fire department and ambulance service, gathering appropriate and adequate information to be disseminated, giving prearrival instructions for medical calls, monitoring and operating radio and multi-line telephone consoles, quickly responding to both emergency and non-emergency calls, using Computer Aided Dispatch software

TEACHER ASSISTANT • LITTLE LAMBS • FULL TIME • NOVEMBER 2016-JUNE 2018

Responsibilities included classroom management, providing a safe and healthy learning environment, parent teacher conferences, lesson planning, child supervision, evaluating children based on development, exceeding DCFS standards and obtaining Silver on the Quality Rating Scales.



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- Ability to take constructive criticism and improve abilities
- Microsoft Office – including Word, Excel, Outlook, and PowerPoint
- Basic legal terms
- Knowledge of court system & jail operation
- CPR/First Aid certified
- EMD and TCPR certified
- FEMA – NIMS 100, 200, 700, 800 certified (National Incident Management System)
- Active Shooter Response Training
- CITI certified

TEACHER ASSISTANT • TREEHOUSE TOO • FULL TIME • JUNE 2015 – NOVEMBER 2016

Responsibilities included documenting child behavior/observations, evaluating children based on developmental milestones, and supervising twenty school-aged children

EDUCATION

BACHELOR'S IN PSYCHOLOGY • JANUARY 2020 – MAY 2021 • SOUTHERN ILLINOIS UNIVERSITY OF EDWARDSVILLE

Minor: *Forensic Science and Criminal Justice*, current 4.0 GPA, Martha Huckleberry Memorial Scholarship Recipient, Alpha Phi Sigma-International Criminal Justice Honor Society, Psi Chi-International Psychology Honor Society, Phi Kappa Phi – International Honor Society

ASSOCIATE'S IN LAW ENFORCEMENT • AUGUST 2017 – MAY 2019 • LAKE LAND COLLEGE

4.0 GPA, National Honors Society of Leadership and Success, Phi Theta Kappa Honor Society, Foundation Scholarship Recipient, Criminal Justice Club member

ASSOCIATE'S IN PSYCHOLOGY • AUGUST 2017 – DECEMBER 2019 • LAKE LAND COLLEGE

4.0 GPA, National Honors Society of Leadership and Success, Phi Theta Kappa Honor Society, Foundation Scholarship Recipient, Criminal Justice Club member

HIGH SCHOOL DIPLOMA • MAY 2014 • ALTAMONT COMMUNITY HIGH SCHOOL

Cum Laude, Health Club, Spanish Club, FCCLA



HV

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RELEVANT EXPERIENCE AND VOLUNTEER WORK

- Volunteer active shooter training for first responders
- Internship with the Effingham County Sheriff's Office in patrol and corrections
- Research Assistant with SIUE - Dr. Jewell (implementing group therapy at Madison County Juvenile Detention Center), Dr. Jason Finley (working on publication) and Dr. Hawkins (Developing an online program allowing recognition of implicit bias for college psychology students)
- Psychology Club Officer – Communications Director

REFERENCES

Dave Mahon • *Sheriff* • Effingham County Sheriff's Office
Telephone: 2173422101 email: sheriffmahon@co.effingham.il.us

Alysa Kilman • *Assistant Telecommunications Supervisor* •
Effingham County Sheriff's Office
Telephone: 2178218506 email: akilman@co.effingham.il.us

Jeremy Kyle • *K9 Officer* • Effingham City Police
Telephone: 2173436990 email: jkyle@effingham.il