# STEPHANIE POLLOCK

513-238-7984 3 Pinehurst Ct Fairfield, OH 45014 stephaniepollock@yahoo.com

Miami University graduate student studying Special Education. Eager to work in a school setting as an Intervention Specialist.

#### Education

Miami University, Oxford Ohio

Master of Education in Special Education — December 2022 (Expected)
Curriculum track for Teaching Certification and Intervention Specialist License

Cincinnati Christian University, Cincinnati Ohio
Bachelor of Science in Psychology & Biblical Studies — December 2012
GPA 3.916. Summa Cum Laude

#### **Experience**

Powel Crosley Jr. YMCA, Cincinnati Ohio

Gymnastics Class Coordinator — March 2018—2020

- Created class curriculums and newsletters.
- Scheduled, oversaw, and trained instructors.
- Assisted program director in communicating with parents and staff.

Gymnastics Coach — October 2009—2020

- Trained gymnasts using drills and demonstrations.
- Managed large classes and planned appropriate stations.

Assistant Preschool Teacher — August 2012—May 2013

- Provided safe learning environment for children.
- Organized classroom activities and assisted in implementing curriculum.

#### Parallon Business Solutions/Mercy Health, Mason Ohio

Senior Patient Advocate — November 2014—August 2016

- Reviewed charity applications and determined possible eligibility.
- Communicated with patients regarding Medicaid or ACA insurance options.
- Entered and corrected patient data into computer system.

Patient Access Representative - November 2013-October 2014

- Provided quality customer service and positive first impression.
- Inputed patient demographic and financial information required for registration.
- Verified insurance, calculated, and collected procedure costs.

## Empowering People Inc. (Takoda Trails), Fairfield Ohio

Residential Specialist — Summer 2013

- Assisted adults with developmental disabilities in everyday tasks.
- Attended to residents' physical needs.
- Encouraged and taught independence.

### Skills

Attention to detail, interpersonal skills, engaging leadership, effective communication, adaptability, patience, teamwork, and conflict de-escalation.