

Jakob Hollenbach

Topton, PA | 484-507-9866 | jhollenbach1315@gmail.com

Education:

Alvernia University, Reading PA

Expected Graduation May 2025

- B.S in Nursing

Experience:

Office of Residence Life, Alvernia University, Reading PA

Aug. 2021- Present

Resident Assistant

- Established a community within the residence hall that I oversee
- Support and aid residents in conflicts that may arise
- Encourages residents to utilize the resources available on campus
- Organize six programs per semester covering many relevant topics
- Creates around five bulletin boards per semester that demonstrate passive categories (mental health, advocacy/ activism, physical health, etc.)

Giant Food Store, Trexlertown, PA

Jan. 2019- Present

Front End Cashier | Starbucks Barista | Giant Direct Shopper

- Ensure customer satisfaction with their order by communicating with them about their preferences
- Accurately manages the money within my cash drawer for the entirety of my shift
- Fosters bonds with my customers by engaging them in casual conversations
- Accurately gathers items within the store for Giant Direct Orders and ensures that the customer is receiving their items

Office of Student Activities, Alvernia University, Reading PA

Sept. 2021- Mar. 2022

Work-Study- Social Media Manager & Student Programmer

- Designed graphics that were displayed on campus for bus trips and events
- Marketed events on campus for the student body
- Ensured that students were properly signed up for trips and events using Corq

Extracurricular Involvement & Achievements:

Alvernia Student Nursing Association [ASNA]

Sept. 2020 - Present

- *Representative*
- *Communications Chair*

Sept. 2020-May 2022

Jan. 2022-Present

Student Government Association [SGA]

- *Senator*

Mar. 2021-Present

Alvernia University's Esports Team

- *Overwatch player*

Aug. 2021-Present

Residence Hall Association [RHA]

- *Building Representative*

Aug. 2021-May 2022

CPR and First Aid Certification

