

# Brenee` J. Soldiew

bjsoldiew@gmail.com • (340) 244-7501

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## QUALIFICATIONS SUMMARY

Self-motivated and highly reliable university student positioned to contribute strongly to customer service operations demanding tact, enthusiasm, and an exemplary work ethic.

- **Customer Service:** Able to utilize strong math skills, team orientation, and interpersonal strengths to ensure provision of high-quality customer service within fast-paced retail environments.
  - **Communication & Presentation:** Charismatic communicator in speech and in writing. Build lasting relationships with both peers and customers.
  - **Organization / Computer Skills:** Outstanding time-management and organizational abilities. Technical proficiencies include Microsoft Word, Excel PowerPoint and social media.
  - **Key Strengths:** Intelligent and loyal team member, readily listening to others, acknowledging peer accomplishment, and contributing to positive and productive work environments and team morale.
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## EDUCATION

Georgia State University **Robinson College of Business**

BBA–Bachelor of Business Administration (Anticipated May 2024); 3.64 GPA

- **GSU Presidential Scholarship Recipient**
- **Fall Semester 2020 Dean’s List**

**St. Croix Educational Complex High School**

**H.S. Diploma – Top 20 of Senior Class**

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## EXPERIENCE HIGHLIGHTS

SEASIDE MARKET AND DELI, Christiansted, VI

**Cross-trained Customer Service Representative** (November 2018 to May 2021)

Demonstrated engaging customer service skills and a solid work ethic as Customer Service Representative for busy specialty grocery store. Greeted customers and helped in product selection, check-out, and merchandising.

- Provided customer assistance in the barista and bakery, served customers pastries, coffees, smoothies, and other specialty drinks; worked in the deli by making sandwiches, wraps, burgers, and cutting meat and cheese; and assisted in the kitchen with food preparation and service to customers.
- Managed the salad bar and bakery by preparing ingredients and toppings, making specialty salads, pastries, etc. and filling catering orders.
- Processed sale transactions by receiving payments through cash, credit cards, vouchers, and automatic debits from customers.

MLR PHOTOGRAPHY, Christiansted, VI

**Photographer’s Assistant** (2014 to Present)

Assists Photographer in all aspect of their work to ensure a successful photographic shoot.

- Assists with virtual studio management, client liaison, bookings, sales, and file management; responds to client inquiries and address client concerns.
- Assists with on-location studio/lights setup, co-manage clients and workflow.