177 Cedar Way, Hamilton, GA 31811 (762) 822-1600 | nikephoenixmedia@gmail.com

KEY ACHIEVEMENTS

2013 United States Army Fort Benning, GA

While serving as a logistics clerk, recognized by direct supervisor, Donte Sinkler, for gathering, logging, and monitoring all shipping data to keep an accurate account of all items.

Minimized damage and repair cost through careful management and preventative maintenance of \$250,000 equipment.

2014 United States Army Fort Benning, GA

While serving as a logistics clerk, recognized by direct supervisor, Prince Davies, for updating the database with changes in carrier status to keep customers updated so they will have accountability of their product.

Managed shipment schedules to maximize productivity and cut costs of \$500,000.

2015 United States Army Fort Benning, GA

While serving as a logistics clerk, recognized by Donte Sinkler, for prioritizing order security, accuracy, and on-time pickup and delivery. Oversaw return and exchange processes from customer to supplier. Accurately kept product orders, vehicle information, and order percentages on file to receive 100 percent on our operations inspection.

Received all imported goods and checked product condition and count of over 300 lines of products worth over \$1.1 million.

RELEVANT EXPERIENCE

February 2017 - August 2018 Coca-Cola Space Science Center Columbus, GA

Using the NASA grant awarded to me by Columbus State University I worked as an intern at the West Rock Observatory where I worked on the radio astronomy project where our research team assembled and tested a radio telescope. Much of the research done in the WestRock Observatory was focused on solar imaging.

Recognized for volunteering to help guests safely observe the August 21, 2017, solar eclipse. Recognized for increasing guest safety by showing the guests how to safely observe the eclipse through eclipse glasses and telescopes.

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January 2007 – August 2007 WDS Global Kirkland, WA

My position at this company was as a **Data Technician** where I assisted customers of Verizon Wireless and AT & T with their cell phone, PC card and Laptop connections to the internet. All technical troubleshooting with the customers was done over the phone. Responsible for using Remedy Ticket system to make notes on troubleshooting process so other Data Technicians could assist customers in the future if they were still having technical issues with their equipment.

Recognized by supervisor because customer was pleased by the technical expertise and customer service that I provided for her to help you fix an issue that other Data Technicians were not able to help her solve in the past.

EDUCATION

Formal

BA, Creative Writing and English
 Southern New Hampshire University, Manchester, NH

Concentration in Screenwriting

Cumulative GPA: 3.953

Degree conferred August 1st, 2024

• AA, General Studies,

Columbus State University, Columbus, GA

Minor in Linguistics

Degree conferred August 3rd, 2022

• B.S. Real-Time Interactive Simulation

DigiPen Institute of Technology, Redmond, WA

Attended 3 semesters from September 2001 to October 2002

• Diploma, Computer Programming

CRI Career Training, Seattle, WA

Computer Programming, 600 clock hours

Graduated 2003

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• Diploma, PC Repair,

Harcourt Learning Direct, Cambridge, MA

Personal Computer Repair Training 1998-2000 Graduated 2000

EDUCATION

Professional

Diploma, Automated Logistics Specialist,
 United States Army Quartermaster School, Fort Lee, VA
 Logistics Training and Management
 Graduated 2011

Diploma, Bradley Maintainer,
 United States Army Armor School, Fort Knox, KY
 Maintenance Training for the Bradley Fighting Vehicle
 Graduated 1997, 2005, 2007

CERTIFICATIONS

- Personal Trainer Certification, Personal Training
 International Sports Sciences Association, Phoenix, AZ
- Kickboxing Instructor Certification, Kickboxing,
 International Sports Sciences Association, Phoenix, AZ

PROFESSIONAL RECOGNITIONS

Awards

- Army Good Conduct Medal (4 Awards)
- Army Achievement Medal (2 Awards)
- Army Commendation Medal (4 Awards)
- Military Outstanding Volunteer Service Medal

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MILITARY SERVICE

- United States Army, 2007 2015, SPC Automated Logistics Specialist
- United States Army National Guard, 2001 2007, SPC Bradley Fighting Vehicle Turret Mechanic Bradley Maintainer
- United States Army, 1997 2001, PVT SPC Bradley Fighting Vehicle Turret Mechanic

SPECIAL INTERESTS

- Basketball
- Martial Arts
- Video Games
- Earth and Space Science
- Writing
- Films
- Computers
- Mythology
- Philosophy
- Life Coaching

LINKEDIN PROFILE:

https://www.linkedin.com/in/bradley-erin-lloyd-6636b93/