

**MY PROFILE** .....



Strong multifaceted professional, in the process of pursuing a Bachelor of Sciences in Political Sciences, with concentration in International Politics, and a minor in Natural Sciences. Experienced in customer service, store management, administration and other clerical abilities, such as document writing, and Excel. Highly proficient experience in Spanish, English and American Sign Language, with basic proficiency in French. Looking forward to secure a challenging position that exposes me to an environment where I can enrich my intellect, gain practical experience, and contribute to the success of the company.

**EDUCATION**.....

**BACHELORS DEGREE / 2019 - 2022**

Troy University, AL, USA  
Bachelor of Science in Political Sciences with International Politics, Major  
Natural Sciences, Minor  
Fourth Year – Senior (66 credits approved)  
GPA: 3.864  
Award: Named to the Chancellor's List 2 times.  
Award: Named to the Provost's List 3 times

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**BACHELORS DEGREE / 2018 - 2018**

Florida State University, FL, USA  
Transient Student  
Third Year – Junior (12 credits approved)  
GPA: 3.21 (unweighted)

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**BACHELORS DEGREE / 2015 - 2017**

University of Puerto Rico, PR  
Bachelor of Science in Biology with Concentration in Microbiology, Major  
General Biology, Minor  
Third Year – Junior (77 credits approved)  
GPA: 3.20 (unweighted)

## HIGH SCHOOL DIPLOMA / 2012 - 2015

Florencia Garcia Pena's High School, PR — High School Diploma, 2015

GPA: 4.00 (unweighted) Top 10% of Class of 100 students

Award: 3,035 in P.E.A.U. (Equivalent of S.A.T. in P.R.) – Highest Punctuation in School

Award: Most Outstanding Student in Theater Class , Chemistry, Spanish and Advanced English

## INTERNSHIPS AND SPECIAL WORKSHOPS .....

STEM: Science, Technology, Engineering and Mathematics

- Humacao Campus UPR, Humacao, PR 2014 – Former

Member

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Linkage with Public Schools – Law School UPR, San Juan,

PR 2014 – Former Member

## CLINICAL EXPERIENCE .....

Shadowing in Ryder Hospital Memorial (3 months | 30 – 35 hours a week):

- ❖ Dr. Luis Morell Abella, MD Plastic Surgery
- ❖ Dr. Edgar Cardona-Traverzo, MD General Surgery
- ❖ Dr. Manuel Gracia Ramis, MD General Surgery
- ❖ Dr. Alexis Sanchez, MD General Surgery
- ❖ Dr. Hector Arocho Rivera, MD OB-GYN
- ❖ Dr. Jose A. Fernandez Chavez, MD Hematology/Oncology
- ❖ Dr. Carlos Tejada, MD Hematology/Oncology
- ❖ ... and other physicians.

## WORK EXPERIENCE .....

Managing Supervisor; Levi Strauss & Co. Arlington, VA — August 13th, 2021 to  
PRESENT

- Supervision of the store and associates. Implementing measures to drive financial growth and increase profitability. Meeting and exceeding established store sales and performance goals daily. Training and hiring associates. Completing daily inventory checks. Managing and controlling expenses. Delivering KPI goals (Conversion, Units Per Transaction and Sales Per Hour) Exchanges and returns. Cash handling. Store security, safety, and loss prevention programs. Managing stock. Performing visual presentation standards. Personalizing styling sessions for individual customers. Familiarity with iOS, device troubleshooting, read and understand technical training manuals. Use of Excel to analyze sales data. Managing and packaging online orders. Keeping up with COVID protocols for sanitizing and disinfecting areas.

**Full-Time Employment**

## WORK EXPERIENCE .....

**GAP YEARS 2019 to 2021** -- Dedicated time to family.

Assistant Manager, Applegreen; Graceville, FL — August 29th, 2018 to December 23rd, 2018

Greeting customers, ordering stock, interacting with vendors, creating employees' schedule, training employees, supervising daily activities of other employees, creating sale reports, reporting employees' time sheet to the Department of Human Resources, opening/closing the store, employee recruitment, handling budgets, inventory, providing excellent customer service, multi-tasking, handling cash, credit or check transactions, scanning goods and collecting payments, ensure pricing is correct, redeeming stamps and coupons, counting money in cash drawers at the beginning and end of shifts to ensure that amounts are correct, bagging items, greeting customers when entering or leaving establishment, maintaining clean and tidy checkout areas, keeping reports of transactions, answering customers' questions, pleasantly dealing with customers to ensure satisfaction.

**Full-Time Employment**

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Cook, Zoe's Kitchen; Tallahassee, FL — April 1st, 2018 to June 29th, 2018

Greet guests and answer any questions, promote products and menu items, handle and process customer payments, issue receipts and refunds as necessary, handle and resolve customer complaints, maintain a clean and tidy counter area, restock items needed for counter area. Stocking, cooking, customer service and prep food.

**Full-Time Employment**

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Cook, McDonald's; Bonifay, FL — November 4th, 2017 to January 28th, 2018

Food table, stocking, fry foods, fries, and customer service.

**Full-Time Employment**

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## PRO & PERSONAL SKILLS .....

- Polyglot: Native proficiency in Spanish, multilingual proficiency in English, professional working proficiency in American Sign Language, basic proficiency in French
- 70 wpm
- Leadership and training of others
- Interests in genetics and evolutionary biology
- Cash handling abilities
- Creative
- Ability to work well under pressure
- Determination
- Microsoft Windows management
- Excellent researching skills

## LEADERSHIP AND EXTRACURRICULARS .....

**Alpha Sigma Lambda Honor Society at Troy University, Montgomery Campus**  
Active Member; Fall 2021 – PRESENT

Honor Society that recognizes outstanding academic achievements in students.

**Gathering for the Caribbean Islands affected from the Hurricane Irma – University of Puerto Rico, Humacao Campus**

Creator and Member; Fall 2017

It was a non-profit organization. My role was to make inventory of the food and clothes that were gathered.

**General Biology Student Association – (AEBG by its Spanish acronym)**

Former Member; Fall 2017 – Fall 2018

**Pre-Veterinary Students Association – (AEPV by its Spanish acronym)**

Former Member; Fall 2017 – Fall 2018

**EOS S.E.E.D.S UPR-H - Ecological Association**

Former Member; Fall 2017 – Fall 2018

**General Student Council – University of Puerto Rico, Humacao Campus Natural Sciences and Health Sciences Councilwoman;**

Fall 2017 – Fall 2018

My role was to represent 4,037 students in the academic decisions of the government of the UPR as the only Academic Student Senator in the Humacao Campus.

**Public Hearings for the Commission of Education and University Reform of the Senate of Puerto Rico | Resolution of the Senate #55**

Senate of Puerto Rico, Puerto Rico Commonwealth Government Spokeswoman, writer and editor in collaboration with Wency L. Bonilla Diaz and Genesis Sanchez Lopez; June 6th, 2017 Presentation of a Written Commentary (29 pages) on the Resolution of the Senate #55 for the University Reform, representing the University Reform Committee of the University of Puerto Rico in Humacao.

**University Reform Committee – (CRU by its Spanish acronym)**

Former Member; Spring 2017 – Fall 2017

A broad group of students, professors and non-teaching employees in favor of the democratic and multi-sectorial participatory transformation of public education, and the strengthening of university autonomy.

## LEADERSHIP AND EXTRACURRICULARS .....

**Open House UPR-H – Prospective University of Puerto Rico Students (High School – 12 graders)**

**Usher — Spring 2017**

My role was to participate in the orientation process of freshmen students. Also, assist with doubts and guide students throughout the university areas efficiently through entertainment and information.

**American Medical Student Association — AMSA UPR-H Chapter & National Chapter**  
Active Member & Historian on local chapter, Fall 2017 – PRESENT (only in national chapter)

My role was to represent the American Medical Student Association on the University of Puerto Rico. Also, manage social networks of the association, create events, create videos, and successfully edit and capture photos of the all association activities. Additionally, my role was to make connections with sponsors, the University government, and other important people for the benefit of the students.

### **MEDLIFE**

Former Member, Fall 2016 – Fall 2017

### **National Society of Leadership and Success**

Active Member, Spring 2016 – PRESENT

### **American Heart Association – AHA**

Former Member & Health Professional

### **CPR License; Valid until April 2018**

Fall 2016 – Spring 2018

### **Microbiology Students' Chapter – (CEM by its Spanish acronym)**

Former Member, Fall 2015 – Fall 2018

## HOBBIES AND PERSONAL INTERESTS .....

- **Cooking**
- **Cheese making**
- **Sourdough bread making**
- **... and other fermentation processes.**

## PROFESSIONAL AND PERSONAL REFERENCES .....

**Dr. Pamela A. Gibson, Ph.D. Public Policy and Administration**

Professor of Political Science, Public Policy, Organizational Behavior and Political Ethics courses.

*pagibson@troy.edu*

**Dr. Thomas S. Kolasa, Ph.D. Political Science and Government**

Professor of Political Science

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